



Annual Report • 2023

UNPARALLELED

“Systemness” is the word of the year as we evolve our organization and strategy, shifting from a collection of hospitals and clinics that function separately to an integrated health system that can best meet the current and future needs of the region we serve.

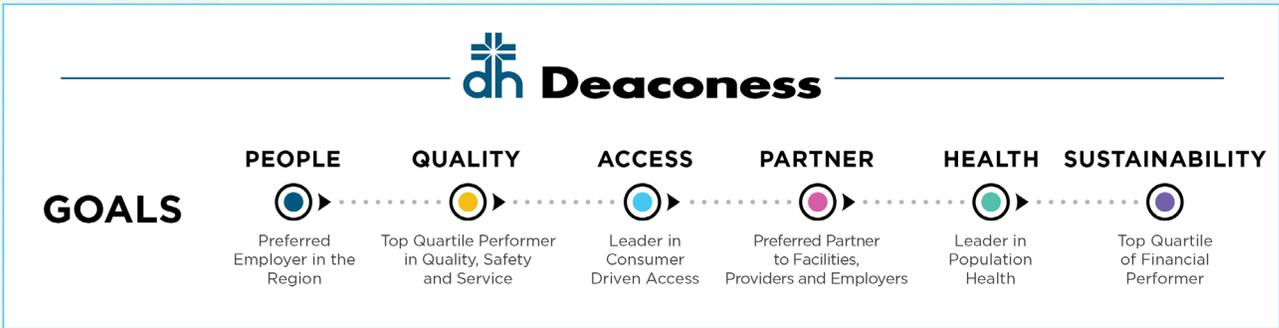
 **Deaconess**



STRATEGY SUMMARY

AS DEACONESS HAS EVOLVED, so has our strategic plan. At the transition of this fiscal year, we're shifting from six areas of focus to four.

Since 2012, Deaconess has had strategic goals in the areas of Quality, Access, Partner, Health and Strength/Sustainability (adding People in 2021).



This strategy has helped Deaconess grow into the organization we are now, with more than 10,500 employees; 20 owned, sponsored, affiliated or joint-venture hospitals; and a service area of 51 counties with a population of nearly 1.5 million. Perhaps most significantly, our strategy has helped us remain an independent and sustainable organization throughout unprecedented challenges to health care.

Moving forward, we will focus on four strategies, helping us further prioritize efforts, allocate resources and align employees toward our mission, vision and values.

These strategies include People, Health, Growth and Sustainability, with 10 organizational goals that both direct our actions and help us measure our success. The department goals in all locations and facilities—and individual goals for employees in all roles—are tied to the organizational goals through three-year destination metrics and specific key performance indicators.

At Deaconess, each employee affects how health care is delivered in our region. It's a profound responsibility that we proudly share with each other.





HEALTH SYSTEM AWARDS

2023 CLINICAL ACHIEVEMENTS

For a fourth year in a row, Deaconess has been named one of **America's 250 Best Hospitals** by Healthgrades, placing Deaconess' clinical quality in the top 5% of hospitals in the nation. Deaconess is also the only hospital in Indiana to receive this ranking for four consecutive years.

Deaconess ranks **first in Indiana for pulmonary care and stroke care** and is among the top 100 hospitals in the nation for this care in 2023.

Deaconess also ranked **#2 in Indiana for critical care** and **#3 for gastrointestinal surgery**.

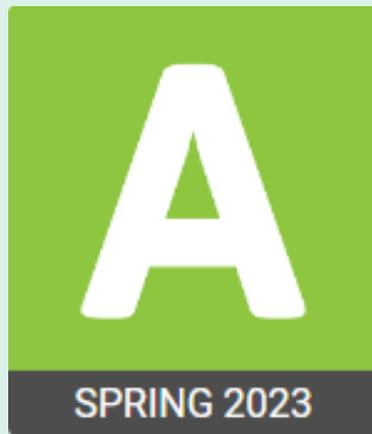
Our urology and surgery teams also received first-time recognition, being named among **America's 100 Best Hospitals for Prostate Surgeries**.

Healthgrades also recognized Deaconess with **26 other clinical achievements** in the specialties of cardiac care, orthopedics, neurosciences, pulmonary, GI and critical care.



LEAPFROG SAFETY GRADE

Leapfrog's Hospital Safety Grades are assigned to nearly 3,000 general acute-care hospitals across the nation twice annually, using more than 30 national performance measures. As of spring 2023, Deaconess Midtown Hospital has received **straight A's from Leapfrog for the past seven years in a row**.



LEAPFROG TOP TEACHING HOSPITAL

The Women's Hospital was named a **Top Teaching Hospital** by the Leapfrog Group. More than 2,200 hospitals were considered for Top Hospital Awards, with 115 hospitals receiving recognition.



The Women's Hospital has been honored by NRC Health with the **2023 Excellence in Patient Experience Award**, recognizing the top-performing hospitals and health systems in the nation for their excellence in delivering outstanding patient experiences across the continuum of care.

The Women's Hospital was selected for its first place ranking among small hospitals (fewer than 150 beds).



HEALTH SYSTEM AWARDS

#2 IN INDIANA—6TH YEAR in a ROW!



Deaconess has been recognized as the **#2 Hospital in Indiana** by *U.S. News and World Report* for a sixth consecutive year.

Deaconess was also recognized as **High Performing in nine procedures and conditions**, including: Heart Failure; Abdominal Aortic Aneurysm Repair; Heart Attack; Diabetes; Colon Cancer Surgery; Stroke; Leukemia, Lymphoma and Myeloma; Knee Replacement; and Prostate Cancer Surgery.



FORBES EMPLOYER AWARDS

Deaconess was once again named to the **Forbes list of America's Best Employers 2023**. This award is presented by Forbes and Statista Inc., the world-leading statistics portal and industry ranking provider. The list includes 500 large employers and 500 mid-sized employers. On the large employer list, Deaconess placed 119th overall and 26th among health care organizations.



MOST WIRED

Deaconess has been awarded a **Most Wired Level 9 (of 10) Digital Health Certification**, for both acute and ambulatory care settings for a 12th consecutive year. This award, presented by CHIME, is a recognition of Deaconess' dedication to embracing digital health tools and automation throughout our organization.



INDIVIDUAL RECOGNITIONS

CELEBRATION of LEADERSHIP AWARDS

Deaconess employees and initiatives were recognized in the 28th annual Leadership Everyone **Celebration of Leadership Award**.



Project or Program Award in Health and Social Services:
Deaconess SANEs



Greening the Community Award:
Deaconess Green Team

20 UNDER 40: DEVIN DEISHER AND LISA HIRSCH

Two Deaconess leaders were recognized as part of **Rotary of Evansville's 2023 Class of 20 Under 40**.



Devin Deisher, Deaconess Director of Radiology, is known for his caring leadership style and dedication to making radiology services truly exceptional. While serving in this role, Devin has also completed his MBA and is battling cancer, all while raising a young family.



Lisa Hirsch, Director of Deaconess GI and Oncology Centers of Excellence, is credited with leading the planning and opening of the GI Specialty Center in 2022. Lisa is also described as an excellent team member and supervisor and has helped recruit several specialty physicians to our community.



INDIVIDUAL RECOGNITIONS

PHYSICIAN OF THE YEAR

Dr. Michael Daum

Deaconess Emergency Department



PHYSICIAN ASSISTANT OF THE YEAR

Jacob Mischler, PA

Deaconess Emergency Department



NURSE PRACTITIONER OF THE YEAR

Jessica MacLeod, NP

Deaconess Clinic Lynch Road





INDIVIDUAL RECOGNITIONS

DEACONESS NURSE of the YEAR AWARDS

Midtown, Gateway and Henderson Nurses of the Year



Kelsie Cook, BSN, RN, CMSRN
Advancement of the Profession



Brooke Dunk, BSN, RN, CMSRN
Leadership



Julie Emge, RN, CCRN
Community Service



Dana Erny, BSN, RN
Excellence in Clinical Practice



Danielle Rhoads, MSN, RN-BC
Florence Nightingale for Midtown/Henderson



Daysha Shelton, BSN, RN
Mentorship



Sloane Williams, BSN, RN, CMSRN
Florence Nightingale for Gateway/Cross Pointe

Union County Nurse of the Year



Jessyca Cardwell, BSN, RN
Medical Surgical

Gibson Nurse of the Year



Gibson County: Chong McDaniels, ADRN
Medical Surgical



TECHS of the YEAR



Dominique Goad
Gateway Ortho Surgical



Kelsey Anguish
Henderson Medical Surgical Telemetry

RESPIRATORY THERAPISTS of the YEAR



Kayla Stamp
Midtown



Zoëe Moody
Gateway



James Warren
Henderson



INDIVIDUAL RECOGNITIONS

INDIANA BUSINESS JOURNAL MEDIA'S INDIANA 250

Deaconess CEO Shawn McCoy was named to the **Indiana Business Journal Media's Indiana 250** list for 2023.

The list includes the state's most influential and impactful leaders across business, philanthropy, the arts, government and not-for-profits. Shawn is honored for his work in the health care and life sciences category.

Last year, Linda White was among the inaugural class.



(L to R) Jamale Thacker, practice manager, Deaconess Clinic Memorial; Cheryl Wathen, CFO; Jennifer Chiusano, CNE; **Dr. Pearl Quartey-Kumapley; Susan Brumley**; Susan Brumley's mother; Curt Webb, VP, Support Services; Georganne Gairhan, VP, Quality; Kaylene Niemiller, Sr. HR Advisor, Office of Engagement and Development; Rebecca Conen, Director, Revenue Cycle, HRS; Linda White, VP and CAO Deaconess Henderson

Two Deaconess leaders were recognized by the Junior League of Evansville at their annual Women's Conference. **Susan Brumley, Vice President of Ancillary Services, and Dr. Pearl Quartey-Kumapley were both recognized as two of the area's Top 20 Women in Business.**

TOP 20 WOMEN IN BUSINESS

Susan Brumley
Susan's career at Deaconess has included seven roles in 17 years, each with increasing responsibilities and expectations of excellence. She has lead multiple service lines to new levels of quality and awards. Susan is known for empowering staff, not only helping them be exceptional health care providers, but also giving them the confidence and skill set to become leaders themselves.

Dr. Pearl Quartey-Kumapley
Dr. Quartey is an inspirational leader in engaging minority and underserved populations in Evansville as the medical director of Deaconess Clinic Memorial. The staff—under Dr. Quartey's leadership—has focused on providing high-quality care, decreasing barriers to care and access to services, and promoting healthy behaviors in a culturally competent manner.



INDIVIDUAL RECOGNITIONS

BECKER'S HEALTHCARE



Cheryl Wathen was recognized by Becker's Healthcare as a **Woman CFO to Know** in 2023.

Cheryl has been with Deaconess for 30 years, helping grow the system, build strategy and ensure Deaconess has the capital to expand. She has also set up a patient payment program that allows patients to pay their bills and build credit without incurring interest expenses.



Dr. Amanda Bohleber was recognized by Becker's Healthcare as a **Chief Transformation Officer to Know** for 2023.

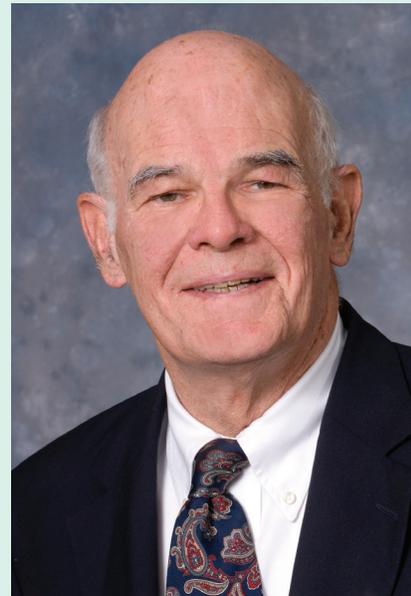
Dr. Bohleber was honored for her work in transforming ambulatory care practices to a team-based care delivery model that improves clinician, employee and patient satisfaction.

She began her career at Deaconess in 2008 as a part-time family practice physician, which she currently continues.

EVSC HALL OF FAME INDUCTION

Dr. Mell B. Welborn, Performance Improvement Medical Director of Deaconess Regional Trauma Center, was recognized as a member of the **EVSC Hall of Fame Class of 2022**.

He was recognized for his dedication to education, medicine and the community, as well as his lifesaving service as an Army surgeon.



ROTARY CLUB CIVIC AWARD

Linda E. White was recognized with the **Rotary Club of Evansville 2022 Civic Award**. She was noted as being the embodiment of Rotary's motto: "Service Above Self."

Linda is shown with Kari Akin, Rotary president.





INDIVIDUAL RECOGNITIONS

[Note: Image is a screen shot from Linda's acceptance video]

LINDA WHITE NAMED WOMAN OF THE YEAR IN HENDERSON

Linda was named **Woman of the Year** by the Henderson Chamber of Commerce and was recognized at their inaugural Women in Business dinner.

Linda's many contributions to the Henderson community and her culture-changing leadership of Deaconess Henderson Hospital made her an exceptional choice for this award.

INDIANA HOSPITAL ASSOCIATION CAREGIVER OF THE YEAR



Dr. Matthew Tucker, Deaconess Pulmonary and Critical Care medical director, was honored by the Indiana Hospital Association with the presentation of the annual **Douglas J. Leonard Indiana Caregiver of the Year Award**.*

Dr. Tucker, who was also named Deaconess Physician of the Year in 2022, led the entire critical care team through the COVID-19 pandemic while providing care guidelines and protocols to physicians throughout the region.

His colleagues note his advocacy for the rest of the critical care team—such as prioritizing both their physical and mental well-being—and expound upon his clinical expertise and collaborative nature, as well as his humility, compassion and kindness.

Dr. Tucker's exemplary leadership during the pandemic also came at a time of profound challenges and loss in his family, and we are extraordinarily grateful to both Dr. Tucker and his wife, Catie, for their dedication to the well-being of our community and region.

*This award recognizes an individual in health care who is making a significant impact on the quality of health care in Indiana, goes above and beyond expected duties, demonstrates exceptional leadership qualities, manifests the mission and values of his or her organization, and is engaged in the community.



INDIVIDUAL RECOGNITIONS

CELEBRATING 50 YEARS OF SERVICE!

In September, three employees were recognized for 50 years of service to Deaconess: Mona Bowling, Victor Jackson and Sandy Moody.

The special celebration event included mayoral proclamations presented by Deputy Mayor Steve Schaefer and the presentation of recognition plaques and special gifts unique to each recipient. Linda White also shared reflections and stories.

Current and former employees from throughout the organization gathered to reminisce and congratulate these longtime employees.



MONA BOWLING

Mona retired from Food and Nutrition Services in 2022, but a celebration wasn't possible then due to COVID, so she was invited back for this event.

VICTOR JACKSON

Victor, who worked for 49 years in Food and Nutrition Services, is currently finishing his career in Laundry and has stated he's retiring within a year but wants to stay long enough to solidify his place in history as the longest-tenured employee ever to work at Deaconess.

SANDY MOODY

Sandy retired from Performance Improvement at the end of the fiscal year.



DEACONESS ILLINOIS

DEACONESS ENHANCING SERVICES AND HEALTH CARE ACCESS IN SOUTHERN ILLINOIS

In January, four Illinois hospitals became sponsored by Deaconess Illinois. These hospitals include:

- Crossroads Community Hospital
CAO Will Davis
- Heartland Regional Medical Center
COO Will Davis
- Union County Hospital
CAO Harry Brockus
- Red Bud Regional Hospital
CAO Jennifer Gregson

A number of clinics and physician practices also joined Deaconess Health System at the same time.

Leaders of these organizations are working collaboratively to increase services and improve access to care throughout southern Illinois.

Key Highlights

- CMS 5-Star rating for Crossroads Community Hospital for a second year in a row
- Opening/expanding Express clinics in communities
- Plans are underway for all facilities to be on Deaconess' instance of Epic in mid-2024





INTEGRATIONS and AFFILIATIONS

THE WOMEN'S HOSPITAL JOINS DEACONESS HEALTH SYSTEM

In January, **The Women's Hospital** became fully owned by Deaconess. Integration of systems, processes and services has been ongoing throughout the year.



PERRY COUNTY MEMORIAL HOSPITAL AFFILIATES WITH DEACONESS

Perry County Memorial Hospital affiliated with **Deaconess** on January 1, 2023. The critical-access hospital will remain county-owned and continues to be governed by a local board.

In the spring, Jared Stimpson was named the CEO of PCMH.





AFFILIATIONS and ACHIEVEMENTS

MEMORIAL HOSPITAL SIGNS SPONSORSHIP AGREEMENT

Memorial Hospital and Health Care Center has signed a definitive agreement with Deaconess, with a full sponsorship transition planned early in 2024.

In September 2021, MHHCC announced their intent to secure a new sponsor, noting the Little Company of Mary Sisters would eventually not have the capacity to provide ongoing sponsorship for Memorial Hospital and its health care ministry.

As a strategic next step, the board of directors and administrative staff began a deliberate process over the last 18 months to create a long-term solution for Memorial Hospital that will support their mission and culture well into the future. After considering 24 other health care organizations, the board of directors chose Deaconess as MHHCC's next sponsor.

As with other organizations that have joined or affiliated with Deaconess, a local focus will remain, with an emphasis on enhancing access and services.

MEMORIAL HOSPITAL
And Health Care Center

LIVINGSTON NAMED TOP 20 CRITICAL ACCESS HOSPITAL

Livingston Hospital was named one of the **top 20 critical access hospitals** (CAHs) for Best Practices in Quality in the country.

The top 20 CAHs, including Livingston Hospital, scored best among CAHs as determined by the Chartis Center for Rural Health for Best Practices in Quality category designation. The rankings were recently announced by the National Rural Health Association (NRHA).

Recognized hospitals achieved success in overall performance based on a composite rating from multiple categories, including quality, outcomes, patient perspective, cost, charge, finance, inpatient market share and outpatient market share.



Livingston Hospital
DEACONESS KENTUCKY PARTNER



NEW ADMINISTRATORS NAMED

NEW LAWRENCE COUNTY CEO



In April, **Keith Miller** was named CEO of Lawrence County Memorial Hospital.

NEW BAPTIST HEALTH DEACONESS PRESIDENT



Alisa Coleman was named President of Baptist Health Deaconess Madisonville in May. She had been serving in the role as interim president since Robert Ramey's departure last winter.

BHDM is moving to the Deaconess instance of Epic this fall.

NEW GIBSON CAO



Lois A. Morgan, DNP, RN, NEA-BC, was named Chief Administrative Officer at Deaconess Gibson Hospital.

NEW UNION COUNTY CAO



Amber Powell, MSN, APRN, FNP-C, CCRN-K, NE-BC, was named Chief Administrative Officer at Deaconess Union County Hospital.

NEW FERRELL HOSPITAL CEO



Following Alisa's departure from Ferrell Hospital, **Tony Keene** was named CEO of Ferrell Hospital in June.

Ferrell was also recognized by the Illinois Critical Access Hospital Network for being among the top 10% of all critical access hospitals in the U.S., earning the title of a high-achieving HCAHPS hospital. This recognition was based on four quality outcome metrics: Patient Safety, Patient Engagement, Care Transitions and Outpatient Measures.

Additionally, Ferrell was named in Becker's lists of top hospitals for:

- Care Transitions
- Physician Communication
- Nurse Communication



GROWTH ACROSS THE REGION

CLINIC GROWTH IN OWENSBORO, KENTUCKY

Five physicians from Deaconess Heart Group began seeing patients in **Deaconess Clinic Springhill**, a new office that opened in July.

Three interventional cardiologists, Dr. Prabhakara Heggunje, Dr. Irfan Siddiqui and Dr. Venkata Yelamanchili, along with non-invasive cardiologist Dr. Naveen Devabhaktuni, now practice at this clinic three days a week. Electrophysiology testing and consult is provided by Dr. Nathan Reed on a quarterly basis initially and will gradually increase in frequency.



Dr. Victoria Edwards, family medicine, has also moved into this new clinic.



Dr. Kelly Brauer, allergy and immunology, joined pulmonologist Dr. Rejmon Dedaj at Deaconess Clinic New Hartford in Owensboro.



DEACONESS EMS MOVES INTO NEW FACILITY AT GATEWAY

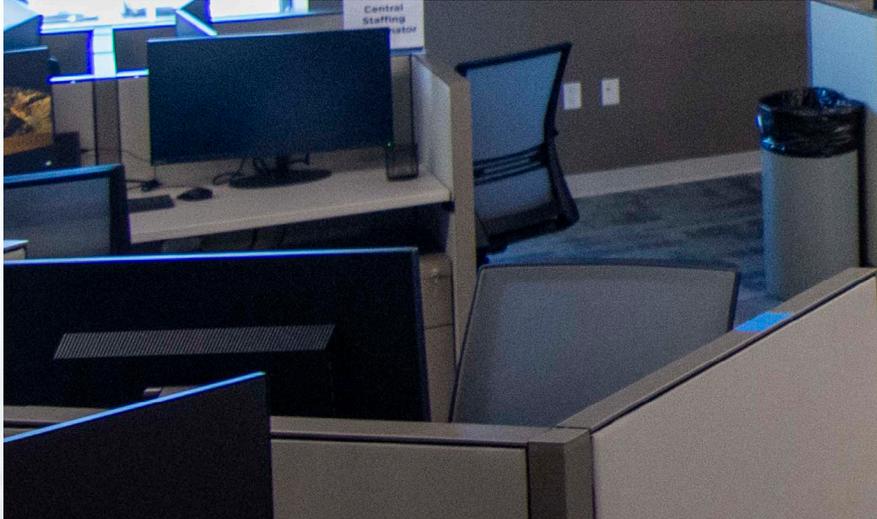
This spring, Deaconess EMS moved into the former Ohio Township Fire Department building near Gateway. The Deaconess EMS (Warrick) fleet of ambulances and wheelchair vans is now at this base.

In addition to emergency services in Warrick County, Deaconess EMS is facilitating approximately 400 internal transfers (between owned facilities) per month.





DEACONESS IMPROVES CARE DELIVERY



On August 1, 2023, Deaconess cut the ribbon for the DCARE Command Center, celebrating the implementation of the most significant process change in patient care since our Epic go-live 14 years ago.

DCARE (Deaconess Coordinating and Advancing Resources for Excellence) uses real-time data and predictive

analytics to guide seamless care delivery, helping patients receive high-quality care that helps them get home sooner.

Built in collaboration with GE HealthCare, DCARE is Deaconess' implementation of the GE HealthCare Command Centers Software Platform, which is based on command centers similar to NASA.

A.I. algorithms identify potential issues in real time, helping staff proactively solve or prevent problems and improving care. In addition, DCARE creates new levels of clarity and transparency, helping staff make fast and effective decisions to benefit patient care and patient flow throughout the health system.



WITH THE DCARE COMMAND CENTER



An important example is related to our *clinical expeditors*, expert nurses located in the Command Center. These nurses use their patient care expertise to streamline the discharge process. They can look at the real-time data to see what tests or other care is needed for a patient to go home.

The clinical expeditors work with that patient's care team, as well as the lab, radiology or other involved departments, to prioritize tests and procedures to help the patient go home sooner. This then opens a bed for another patient who urgently needs it.

This efficiency has allowed us to continue to accept more transfers of patients who need us, as well as reduced wait times and boarding in the ED and post-op areas.

This is the first hospital command center of its kind to be launched in the Midwest, and we are incredibly proud to use this transformative technology to enhance patient care in our region.



TRANSFER VOLUMES INCREASE

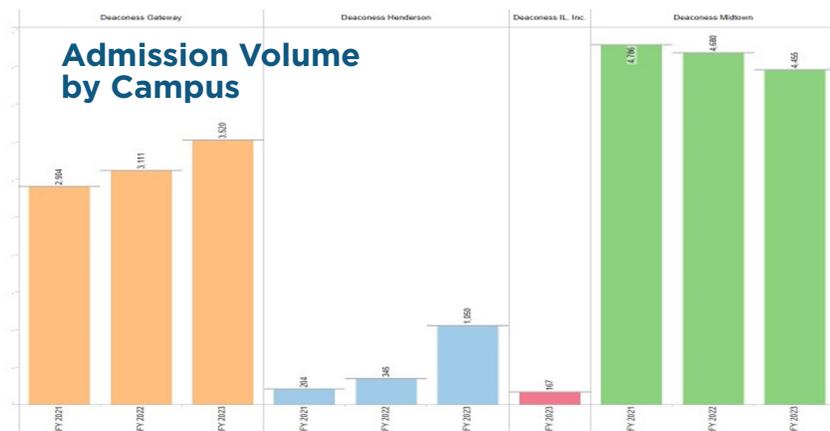
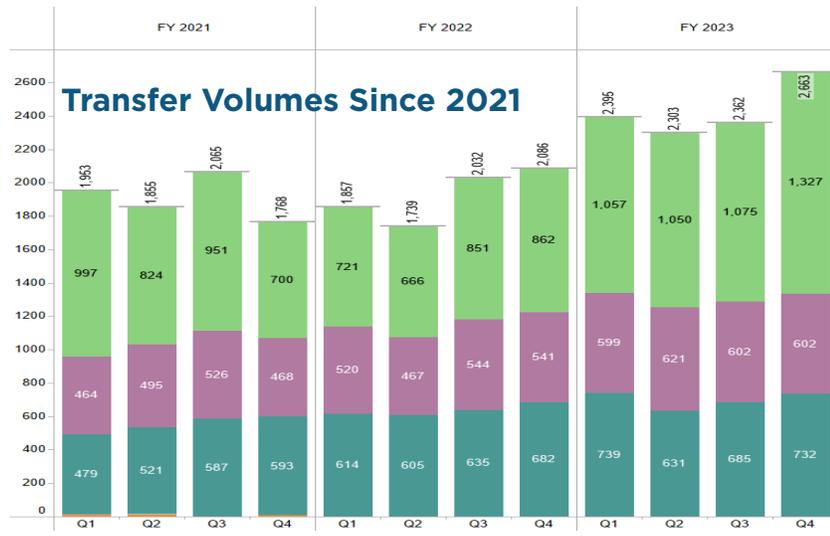
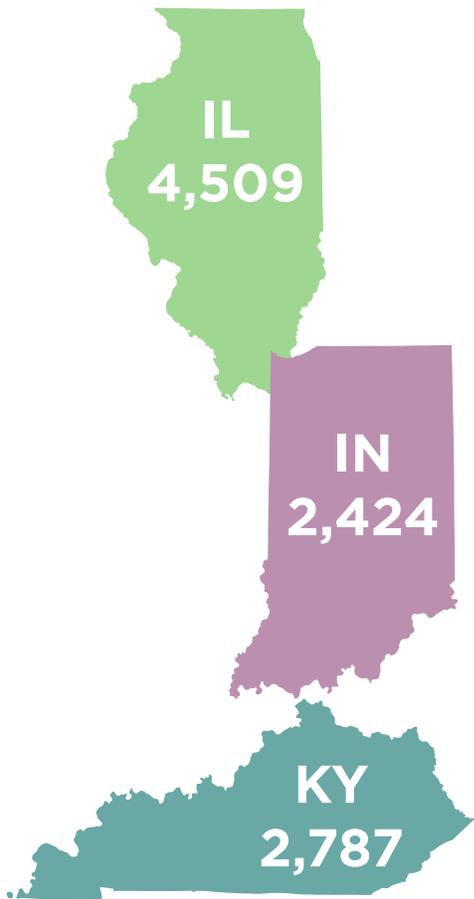
SERVING MORE PATIENTS ACROSS THE TRI-STATE

Deaconess continues to experience **record transfers to our facilities**. This trend, which rapidly increased during the pandemic, is made possible by the strong processes and expertise of our Transfer Center team.

The addition of DCARE has further enhanced the transfer process, and we anticipate strong volumes going forward.



Transfer Volume by State





MYCHART AND DATA UPDATES

NEW MYCHART AND INFORMATICS FEATURES IMPLEMENTED

Deaconess added MyChart features and data integration this year, benefitting patients and staff.

MyChart Bedside, a special new feature of MyChart, automatically becomes live when a patient is admitted and is already a major patient satisfier. This advanced function of MyChart allows patients to message their nurse, see up-to-date information about their care during their hospital stay, learn about their care team and much more.



Deaconess Family Pharmacy went live with Willow Ambulatory, Epic's retail pharmacy software, allowing patients to access more prescription information and services through MyChart, including requesting refills.



The Health Informatics team implemented Health Catalyst, our enterprise data warehouse, and has integrated many data sources into this repository.

Using this new data integration and comparison tool will help us identify opportunities to improve performance and quality of care.



Health Catalyst®



OTHER HEALTH SYSTEM NEWS

DIVERSITY INITIATIVES AND EMPLOYEE RESOURCE GROUPS

As part of Deaconess' growing diversity, equity and inclusion initiatives, new Employee Resource Groups have formed.

Employee Resource Groups, or ERGs, aim to create supportive communities within our organization, providing networking opportunities, mentorship and a platform to address unique challenges and opportunities.

Four ERGs are now meeting, led by individuals with a deep interest or passion for the topic and supported by an executive sponsor. The new ERGs include:

- Pride
- Supporting Loved Ones with Addictions
- Women in Tech
- Working Parents





OTHER HEALTH SYSTEM NEWS

DEACONESS GUARDIAN SECURITY APP

The Deaconess Guardian app was implemented this year, connecting employees directly to safety forces who can respond the quickest during an emergency.

When at Midtown, Gateway or Henderson campuses, the app includes a geofencing feature and will first call Deaconess police/security. At all other locations, the app will call 911. This feature works anywhere in the U.S.

The app includes other safety features, allowing employees to:

- Submit a tip or concern
- Find resources about emergency procedures
- Check a safety map that can show locations of concern
- Press an emergency smart phone/watch widget that functions like a personal panic button



BERRY RECYCLING COLLABORATION

Berry Global, Deaconess Midtown Hospital and Nexus Circular have begun an initiative aimed at safely and effectively recycling and repurposing non-hazardous, sterile, plastic packaging and non-woven fabric from Deaconess Midtown Hospital's surgical center.

Through this effort, around 350 bags—or 500 pounds—of surgical suite, pharmaceutical, laboratory and warehouse waste from the hospital are diverted from the landfill per week.

The waste primarily consists of the protective exterior packaging from surgical tools removed prior to surgery and unused non-woven surgical cloths and gowns.

Below: Mindy Carlton, Deaconess' director of supply chain, with Madyson Partenheimer, Berry's commercial sustainability manager, review sortable materials.





DEACONESS FOUNDATION



PARTY OF THE YEAR A GREAT SUCCESS!

The sold-out Party of the Year “Royal Ball” raised money for the **Deaconess Scholarship Fund**.

These scholarships provide Deaconess employees an opportunity to directly affect our patients, and the more than \$180,000 raised will advance the education of Deaconess nurses and other staff.



SAFETY EQUIPMENT FOR DEACONESS POLICE

Safety first...for patients, visitors and employees.

With that in mind, Deaconess Foundation has provided the funds for **bullet-resistant vests and bolsters** for Deaconess Police, who provide round-the-clock protection on the Midtown and Gateway campuses.



SAFE BABIES AT DEACONESS HENDERSON HOSPITAL

In 2022, four infants in the Henderson community died due to unsafe sleeping conditions. With our dedicated nursing staff, the **Safe Babies: Secure at Home and On the Go** program was initiated.

Supported though Deaconess Foundation, this program provides safe sleep kits for parents in need. These kits include a portable crib and/or an infant car seat.

Safe Babies has already made an impact by serving 23 families who qualified for the program coordinated by nurses and social workers. Thirteen portable cribs and 19 car seats have been distributed, making a difference in the lives of young families.



DEACONESS FOUNDATION

HEARTSAVER PRESENTS RECORD NUMBER OF AEDS



In October 2022, Deaconess HeartSaver presented **150 automated external defibrillators** to more than 40 local and regional organizations—the largest single donation in the state of Indiana to date.

Representatives from police and fire departments, schools, non-profits, churches and other organizations in Indiana and Kentucky were present to accept their AEDs and receive training.



Deaconess HeartSaver is a program of Deaconess Heart Hospital and Deaconess Foundation, created to reduce sudden death through placement of life-saving AEDs in the Tri-State.

The HeartSaver committee has placed more than 600 AEDs throughout the region. To date, at least 13 lives have been saved by using HeartSaver-donated AEDs.

29TH ANNUAL DEACONESS CLASSIC FOR WOMEN'S HEALTH

The **29th annual Deaconess Classic for Women's Health raised \$106,000**. More than \$4M has been raised to support women's health during the 29 years of the Classic! The pro at the classic this year was Julie Potter-Bobb.

Proceeds from this annual all-women's golf tournament help pay for mammograms and pelvic ultrasounds for uninsured and under-insured women locally.





NURSING NEWS AND UPDATES

VICE PRESIDENTS OF NURSING NAMED



In May, **Kathy Clodfelter, RN, MSN, MBA**, was named Vice President of Nursing. Kathy oversees emergency and acute care inpatient nursing and supports nursing leaders and staff across our Evansville and Henderson area hospitals.

Kathy has a long history with Deaconess, beginning with earning her diploma of nursing from Deaconess School of Nursing and starting her career as a nurse at Deaconess (now Midtown) Hospital in 1982. She has held a wide variety of nursing clinical leadership positions over the past 30 years in both acute and post-acute health care settings.



Dana Dalton, DNP, MSN-MHA, NE-BC, BC-RN, joined Deaconess in December as the Vice President of Nursing for Deaconess Illinois and the Chief Nursing Officer for Heartland Regional Medical Center.

She started her health care career in 1987 as a CNA., later becoming a nurse in 1991. She has worked in a number of clinical areas and has 21 years of experience in clinical/hospital leadership in acute care.

DEPARTURE LOUNGE OPENED AT DEACONESS GATEWAY

The Departure Lounge at Deaconess Gateway launched in April, providing a private, comfortable and convenient place for discharged inpatients as they await pick-up from family or transport services.

While the patients wait, staff help them schedule or update follow-up appointments, get needed referrals, receive meds-to-beds, sign up for MyChart and more.

The Departure Lounge is another effort to improve patient throughput, helping patients receive needed care as quickly as possible.





NURSING NEWS AND UPDATES

NURSING UNITS WIN AWARDS FOR HIGH-QUALITY CARE

The Deaconess Midtown Ortho Neuro Trauma Care Center (ONTCC) was awarded the **Academy of Medical-Surgical Nurses PRISM Award** in May.

Midtown ONTCC is Indiana's fourth Med/Surg unit to receive this award, and they scored "advanced" in all categories, placing them in the top 10% of scores in the US.



Deaconess Midtown Stepdown Unit 2500 earned the **Silver Beacon Award** from the American Association of Critical Care Nursing this spring. The Midtown stepdown unit was formed in October 2021 and provides an intermediate level of care to patients. The Silver Beacon Award recognizes excellence in patient outcomes, patient and staff satisfaction, and credibility with consumers.



Deaconess Primary Stroke Center was awarded the **Get With The Guidelines® Stroke Honor Roll Gold Plus Quality Achievement Award**, as designated by the American Stroke Association.





SERVICE LINE UPDATES



Lu Weil, Injury Prevention Coordinator, provides Stop the Bleed training at a community event.

TRAUMA SERVICES PROVIDES VALUABLE OUTREACH PROGRAMS

Deaconess Regional Trauma Center provides education to health care providers and community groups in our region and beyond. As an American College of Surgeons Level II Trauma Center, the trauma team serves as a community and regional resource for high-quality education.

Lu Weil, Injury Prevention Coordinator, (shown above) offers community education on subjects ranging from driving safety, to fall prevention, to bleeding control.



Led by **Dr. Jay Woodland, Trauma Medical Director**, the team provides Advanced Trauma Life Support® courses and

Advanced Trauma Care for Nursing (ATCN) courses. Within the past year, 124 physicians, advanced practice providers and nurses have received this valuable training.



Dr. Eric Cure, Trauma Outreach Medical Director, delivers trauma-related education to EMS services

and emergency department staff. He recently completed several in-services regarding penetrating injuries, trauma assessment and fluid resuscitation.

Through generous grants from Deaconess Foundation, Trauma Services is able to provide car seats to families who need them and bleeding control kits to organizations in our region who take part in our Stop the Bleed® training. In partnership with the Vanderburgh County Health Department, Deaconess Regional Trauma Center is also able to provide gun locks and bicycle helmets at various health fairs throughout the area.



SHARED SAVINGS SUCCESS

DEACONESS CARE INTEGRATION IMPROVES CARE FOR MEDICARE BENEFICIARIES

Deaconess Care Integration

improved care for 14,778 Medicare beneficiaries in the Tri-State and saved Medicare \$6,615,727 by meeting quality and cost goals in 2022, according to recently released performance data from the federal agency that administers Medicare.



DCI achieved these quality threshold requirements through performance measures ranging from preventive health checks, to use of computerized health records, to preventing avoidable hospitalizations, as shown by Medicare data.

The \$6,615,727 of gross savings to Medicare resulted in a shared savings payment of \$4,862,599 to Deaconess, which will be used to reinvest in additional population health efforts.



DEACONESS HEART SERVICES

TAVR AND WATCHMAN MILESTONES ACHIEVED

This year, **Deaconess Heart Group reached two significant milestones:** 500th TAVR procedure and 300th WATCHMAN™ device placed.

TAVR (transcatheter aortic valve replacement) is a minimally invasive treatment for patients who would have previously needed open heart surgery. The program began here at Deaconess in 2017.

The WATCHMAN implant is used for left atrial appendage closure procedures to provide stroke protection and as an alternative to lifetime oral anticoagulation. Deaconess Heart Services was the first in the region to reach both of these exceptional milestones.



The Heart Team, top row from left: Cardiac Nurse Clinician Brandon Springer, Cardiac Cath Lab Rad Tech April Peach, Interventional Cardiologist Dr. Enrique Campos, Interventional Cardiologist Dr. Srikanth Penumetsa, CT Surgeon Dr. Dominic Cefali, and Cardiac Anesthesiologist Dr. David Fish.

Bottom row from left: Valve Clinic Coordinator Jennifer Lewis and Jordyn Novsek, ACNP.

Structural heart team, led by Dr. Chandra Kumbar, celebrating their 300th WATCHMAN procedure.





DEACONESS HEART SERVICES

TRI-STATE CARDIOVASCULAR SEMINAR

More than 100 participants attended the **Tri-State Cardiovascular Symposium** in February.

Nine physicians from Deaconess Heart Group spoke on topics related to cardiac imaging, valvular heart disease, interventional cardiology and atrial fibrillation. Attendees included physicians, nurse practitioners, physician assistants and students.



NEW CATH LABS AT MIDTOWN AND GATEWAY HOSPITALS

This spring, **two new cardiac cath labs** were opened—one at Midtown and the other at Gateway.

Both labs are equipped with the latest technologies for patients, physicians and staff.



ELECTROPHYSIOLOGY ABLATION GROWTH

Electrophysiology ablation procedures have grown more than 25% from fiscal year 2022 to fiscal year 2023, in part driven by our newest electrophysiologist, Dr. Karnika Ayinapudi (shown at left), who joined Deaconess Heart Group last year.

Demand for EP services continues to be strong and is an important component of the service line's growth strategy.



CARING IN THE COMMUNITY



CPR TRAINING EVENT WITH THE RED CROSS

In March, hundreds of community members learned to do hands-only CPR at our special training event in collaboration with the American Red Cross.





CARING IN THE COMMUNITY



KIDS SAFETY DAY EVENT WITH DEACONESS EMS

Deaconess EMS hosted its first-ever Kids Safety Day, providing hands-on activities, bicycle helmets, car seat fittings and a variety of child safety education to families.

DEACONESS EMS OUTREACH AND GROWTH



Deaconess EMS, in collaboration with Deaconess Foundation and the Beth Stevenson Memorial Foundation, helped the Evansville Fire Department purchase updated AEDs for their entire fleet to be compatible with other monitoring equipment.

To help address local effects of the nationwide EMS shortage, Deaconess EMS is leading EMT classes. In October 2022, 13 new EMTs graduated, with another class set to graduate this fall.



CARING IN THE COMMUNITY

NALOXONE VENDING MACHINE INSTALLED OUTSIDE MIDTOWN ED

A naloxone vending machine was installed outside the emergency room of our Midtown campus. The kits, which are dispensed at no cost, also include information about recovery resources. The machine holds up to 300 naloxone kits and is continually restocked by the Evansville Recovery Alliance. This partnership is a collaborative effort to combat the opioid epidemic and was also made possible by Overdose Lifeline Inc.



This specific machine is the last of 18 placed statewide as part of an initiative announced by Gov. Eric Holcomb in 2021 to expand access to lifesaving naloxone.

Representatives from Overdose Lifeline Inc. and Evansville Recovery Alliance present the naloxone vending machine at the May 5 press conference. State officials, emergency physicians and local EMS representatives also attended.

DEACONESS' COMMITMENT TO EDUCATION IN THE TRI-STATE

Deaconess is committed to education of both staff and the community. The system hosts a number of educational conferences for the community, featuring providers from Deaconess or across the country. Many of the programs benefit our providers and staff but also many throughout the community.

Deaconess regularly hosts grand rounds, featuring speakers on a variety of medical topics. These are open to anyone.

Some of the other events hosted this past year have included the following:

Dementia Lunch and Learn

An educational program presented by the Geriatrics Workforce Enhancement program, addressing screening, different findings with dementia, treatment, local dementia resources and risk education.

Pathway to Wellness

Covered topics including the signs of compassion fatigue and implementing strategies to protect yourself from it, essentials for recognizing stress, and adopting healthy habits to combat and prevent burnout.

Primary Care Provider Seminar

Free in-person event to enhance communication between PCPs and Deaconess specialists to help identify patients who need to be referred to a specialist.

Annual Perinatal and Neonatal Symposium

A conference intended for physicians and nursing professionals with topics in the obstetrics, maternal-fetal medicine and neonatology fields. This year's conference agenda includes *Maternal and Infant Morbidity and Mortality in the Tri-State*.

Professional Ethics Seminar

Engages participants with discussions of common ethical issues, dilemmas and challenges health professionals face in health care today and prepares them to identify and approach ethical issues in their practice.

