



INNOVATING
CARE

Inspiring
COMMUNITIES





MESSAGE FROM LEADERSHIP

At Deaconess, innovation isn't just about technology—it's about transforming care, empowering our employees and strengthening the communities we serve. Every step forward reflects our commitment to excellence and to improving the lives of those who trust us with their care.

Over the past year, we've advanced in ways that make a meaningful difference:

- ✦ Enterprise-wide technology enhancements, such as the adoption of Abridge, ensuring accurate, AI-supported clinical documentation and freeing up providers to spend more time with patients.
- ✦ Launching the virtual hospital, which enables more personalized, patient-centered care through continuous monitoring and timely interventions, supports caregivers with administrative and educational tasks, and improves operational efficiency by allowing bedside teams to focus on hands-on clinical care.
- ✦ Expanding specialty care options, including advanced cardiovascular and neuro-interventional procedures, enhanced cancer treatment capabilities, and growth in minimally invasive surgical techniques.
- ✦ Improving patient experience and operational efficiency with modernized systems like PerfectServe for on-call scheduling, as well as enterprise scheduling solutions that streamline workflows for providers and staff.

Innovation at Deaconess means creating solutions that last—combining advanced care options, leading-edge technology and community-focused initiatives to ensure every patient receives the best possible experience. These achievements are possible because of the dedication and vision of our employees, providers and partners, all working toward one shared mission: to improve lives through compassionate care and forward-thinking solutions.

Together, we're not just keeping pace with the future of health care, we're shaping it.

Shawn McCoy
CEO, Deaconess Health





DEACONESS HEALTH SYSTEM'S STRATEGY

INNOVATING FOR THE FUTURE WHILE STAYING TRUE TO OUR MISSION

Deaconess Health System's unwavering commitment to "Care Close to Home" continues to guide every decision we make—even as we prepare for an evolving health care landscape that will bring both challenges and opportunities.

One of the most significant potential changes facing our industry is the anticipated "One Big Beautiful Bill" initiative, which will affect Medicaid reimbursement to hospitals starting in 2028. While this reform may alter traditional revenue structures and operational processes, Deaconess is actively planning for these impacts with strategic foresight, operational excellence and a steadfast focus on patient experience.

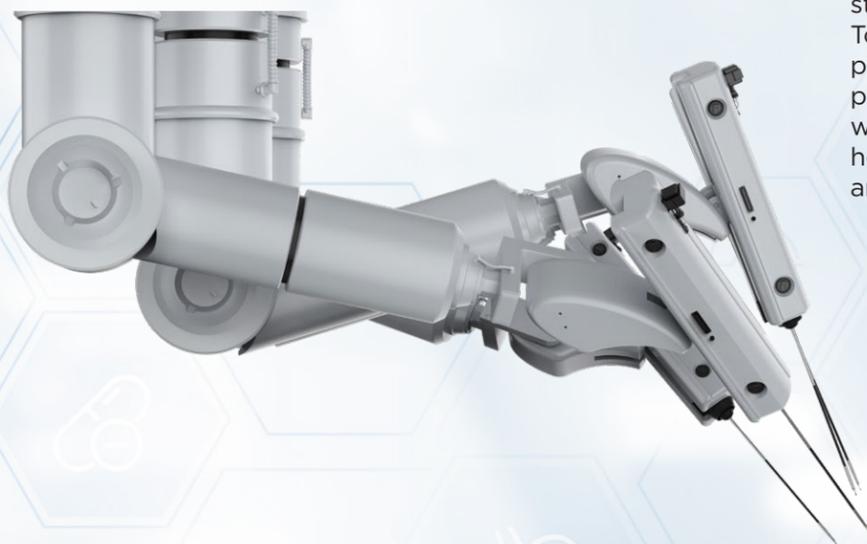
Rather than waiting for change to dictate our future, we are innovating ahead of it:

- Investing in technology like virtual care, Abridge, robotic-assisted surgery, advanced scheduling systems and telehealth platforms to improve efficiency and outcomes.
- Diversifying care models through behavioral health services like video urgent care visits, addressing critical community needs while positioning for new reimbursement structures.
- Enhancing digital solutions to support patient engagement, transparency and convenience—hallmarks of the future health care experience.

While some organizations are reducing services or closing doors, Deaconess is growing stronger and smarter. Our ability to adapt comes from our commitment to innovation, operational excellence and a culture of collaboration. We're building systems that can withstand regulatory and financial changes while maintaining our promise of high-quality care close to home.

In this year's annual report, you'll see how we've expanded access, modernized systems and strengthened partnerships across Indiana, Illinois and Kentucky—every step reinforcing our readiness for the future.

Our journey of growth is not just about being bigger, it's about being better, stronger and more resilient. Together with our employees, physicians and community partners, we're redefining what exceptional, accessible health care looks like—today and for generations to come.



INNOVATION

DEACONESS HEALTH INNOVATION ROUNDTABLE (DHIR): TURNING IDEAS INTO ACTION

A year ago, Deaconess became one of the first in the region to implement Abridge, an AI-powered clinical documentation platform that's transforming how physicians interact with technology—and, more importantly, with their patients. By dramatically reducing the time spent on documentation, Abridge allows doctors to focus on what matters most: caring for people.

The launch of Abridge wasn't just about adopting new technology—it was the first project of

the Deaconess Health Innovation Roundtable (DHIR), a system-wide initiative designed to identify and implement forward-looking solutions that enhance care delivery, reduce staff burnout and improve patient experiences across the Tri-State and beyond.

DHIR is not a think tank—it's a *do* tank, combining clinical insight, financial flexibility and executive decision-making to fast-track meaningful innovation.



More Projects in Progress: DHIR has implemented and is piloting multiple other initiatives, each with measurable benefits for staff and patients.

Regional Reach: Deaconess is scaling these tools to meet the needs of rural and community hospitals, ensuring innovations benefit not just large urban systems but the wider region.

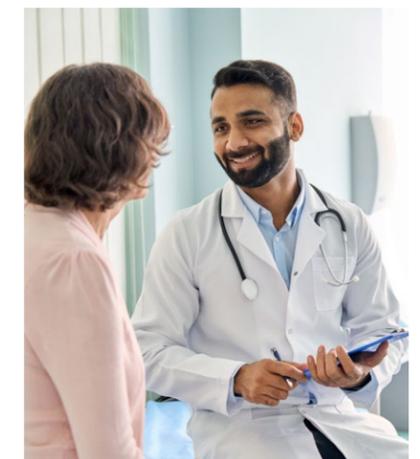
A Model for Others: In a health care industry often slowed by bureaucracy, DHIR proves that innovation can be rapid, practical and grounded in improving care quality.

As DHIR looks ahead, Deaconess remains committed to sustainable, practical innovation—transforming not just technology but the experience of care itself.

ONE YEAR OF IMPACT

Abridge at One Year: Physicians are documenting faster and more accurately, thanks to AI that listens and writes in real time. Early results show reduced burnout and more time spent with patients.

- Clinicians report a 72% reduction in cognitive load while using Abridge
- Users report a 97% improvement in work satisfaction
- 82% of clinicians indicate they are seeing more patients
- Level of service documentation is 4.37% higher
- 7 PM-7 AM Epic logins decreased by 16%
- Clinicians report a 44% decrease in work after hours
- MTM pharmacists' time spent on notes improved 41%
- Abridge Testimonial: "My life forever changed today! Abridge is the most incredible thing I have ever used to help with my patient care. I can't thank you guys enough!"





INNOVATION

VIRTUAL HOSPITAL AND VIRTUAL NURSING PROGRAMS

In FY2025, Deaconess introduced its virtual hospital and virtual nursing program, a new model of care that blends advanced technology with personalized support for patients and care teams. The program will launch in FY 2026 on a pilot unit at Deaconess Gateway, with plans to expand across the health system in the coming years.



This innovative approach includes multiple use cases designed to improve safety, efficiency and access:

Virtual Nursing: Assisting with admissions, discharges, patient education and monitoring.

Automated Discharge and Bed Status: Streamlining workflows and improving patient flow.

Virtual Patient Safety Companion (Sitting): Enhancing safety through remote observation.

Virtual Case Management: Connecting patients and families with resources in real time.

Virtual Pharmacy Consultation: Offering direct access to pharmacist expertise.

Virtual Provider Visits (Soft Pilot): Expanding access to physicians for inpatient care.

By leveraging these tools, Deaconess will reduce administrative burden, strengthen patient safety and provide timely access to specialized expertise. The pilot launch is just the first step toward a system-wide vision of keeping care local, supporting staff and ensuring patients receive the right care at the right time.

Abridge transforms patient-provider conversations into real-time clinical notes, reducing administrative burden and allowing physicians to focus on care.

Avaamo enhances the digital front door with conversational AI, guiding patients through scheduling, registration and information requests for a more seamless experience.

Enterprise Provider On-Call Scheduling now uses PerfectServe Lightning Bolt to streamline schedules, improve communication and provide real-time access for providers and administrators.

OnviCall centralizes after-hours provider messaging through a consistent, dialable number, simplifying communication and reducing missed connections.

On the revenue side, **Fathom Coding** analyzes documentation with AI to improve coding accuracy.

eValuator Revenue Capture identifies under-coded revenue in real time, recovering charges across DRG and APC assignments and producing an ROI of \$3.4 million to date. Together, these tools enhance efficiency, strengthen financial performance and allow clinicians to spend more time on patient care.



SYSTEM OVERVIEW/HIGHLIGHTS

STRENGTHENING CARE VIA REGIONAL HUB-AND-SPOKE MODEL

Deaconess continues to refine our regional hub-and-spoke model, ensuring that patients across our service area have access to the right level of care, close to home.

Regional hubs serve as referral centers—destinations for patients who require advanced diagnostics or more complex procedures, easing demand on tertiary campuses while expanding access in local communities. These hubs also offer specialized services such as radiation oncology, cardiac catheterization and obstetrics, giving patients the comfort and

convenience of receiving expert care in their own region.

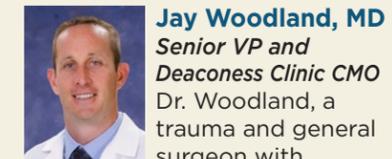
In addition, hubs provide vital support to smaller spoke hospitals by hosting specialty outreach clinics, offering training opportunities and serving as a resource for providers. This interconnected model allows us to bring high-quality care directly into communities while maintaining a seamless connection to our tertiary hospitals.

To support this growth, Deaconess continues to operate and expand on the regional

operating structure introduced last year. Each region is led by a president, with a chief operating officer, chief financial officer, chief medical officer and chief nursing officer reporting directly to them. This structure enhances communication, strengthens decision making and ensures leaders across the system remain closely connected to both their teams and the patients we serve.

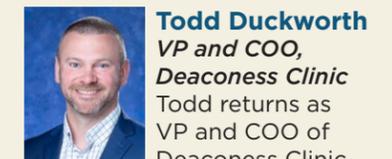
Through this model, Deaconess continues to expand access, improve outcomes and provide care where it matters most—close to home.

SYSTEM LEADER UPDATES



Jay Woodland, MD
Senior VP and Deaconess Clinic CMO
Dr. Woodland, a trauma and general surgeon with

Evansville Surgical Associates since 2012, has been named Senior VP and Deaconess Clinic Chief Medical Officer. He has served as Trauma Medical Director at Deaconess since 2019.



Todd Duckworth
VP and COO, Deaconess Clinic
Todd returns as VP and COO of Deaconess Clinic.

With 13+ years in health care leadership, he previously served as Deaconess Clinic Director and most recently as VP of Medical Group Operations at Baptist Health Deaconess Madisonville.



Rebecca Conen
VP and Chief Revenue Cycle Officer
Rebecca has been promoted to VP and Chief Revenue

Cycle Officer after 19 years at Deaconess, including three as Director of Revenue Cycle, helping drive financial operations and efficiency across the system.



Stephanie Jenkins
Vice President, System Integration, Patient Throughput and Access
Stephanie has

been promoted to VP, System Integration, Patient Throughput and Access. She will oversee DCARE, the system Access Center, Central Market Departure Lounge, Patient Transport and system integration strategies to enhance patient flow and access.



Jared Antczak
SVP and Chief Digital Transformation Officer
Jared is Senior VP and Chief Digital

Transformation Officer for Deaconess Health System. He will oversee digital transformation, information technology, informatics and data and analytics. Jared joins Deaconess from Sanford Health, where he served as Senior VP and Chief Digital Officer.



Katie Burnett
VP, Human Resources
Katie has been promoted to Vice President of Human Resources. She

will oversee compensation, benefits, talent acquisition and strategic business partnerships across the health system.



AWARDS AND RECOGNITION

AWARDS

Deaconess 2025-2026: U.S. News

- + #4 in Indiana
- + High performing in 10 procedures and conditions:
 - Leukemia
 - Lymphoma and Myeloma
 - Lung Cancer Surgery
 - Prostate Cancer Surgery
 - Abdominal Aortic Aneurysm Repair
 - Aortic Valve Surgery
 - Pacemaker Implantation
 - Back Surgery (Spinal Fusion)
 - Hip Fracture
 - Hip Replacement
 - Knee Replacement.

Healthgrades 2025

- + America's 100 Best Hospitals for Spine Surgery Award and Stroke Care Award
- + America's 50 Best Hospitals for Outpatient Prostate Care Award
- + Neurosciences Excellence Award™
- + Outpatient Joint Replacement Excellence Award
- + Pulmonary Care Excellence Award



Acute & Ambulatory 2025

CHIME Most Wired Level 8

Awarded for both acute and ambulatory services

Shawn McCoy Named 2025 IHA Board Chair

Deaconess CEO Shawn McCoy has been named 2025 board chair of the Indiana Hospital Association.

In this role, he helps set priorities for more than 170 hospitals across the state, advocating access to high-quality, affordable care—especially in rural communities.

Shawn's leadership on this state-wide stage reflects his decades of commitment to advancing health care and strengthening communities through Deaconess.

Deaconess Receives Workforce Diversity Award

Deaconess received the Workforce Diversity Award, recognizing our commitment to inclusion and programs like Project SEARCH that train young adults with disabilities.

SWIN's Business of the Year, Sept. 2025

Deaconess is building the region's health care talent pipeline through programs like the EVSC Modern Youth Apprenticeship and Nursing Registered Apprenticeship, along with active engagement in workforce grants and hiring initiatives.



For the third consecutive year, Deaconess was named to the Forbes list of America's Best-In-State Employers, recognizing our continued commitment to creating an exceptional workplace.



AWARDS AND RECOGNITION

LEAPFROG Hospital Safety Grade Fall 2024



Leapfrog Safety Grade

Deaconess Midtown, Deaconess Henderson, Deaconess Memorial Medical Center and Baptist Health Deaconess Madisonville each earned an "A" Hospital Safety Grade from the Leapfrog Group for fall 2024, recognizing excellence in patient safety.

Deaconess Honored at 30th Annual Celebration of Leadership

Deaconess was recognized at the 30th Annual Celebration of Leadership for its commitment to patient care, inclusion and community impact.

Honorees included:

- + The late Devin Deisher (Darrell Ragland Award)
- + The Hair Care Equity Program (Transformational Inclusion Award)
- + Project SEARCH (Division Award for Project or Program)
- + Taylor Fauerbach (Individual Award for Health and Social Services).

Additionally, our Employee Resource Groups and Nurse Residency Program received recognition for their contributions to advancing health and professional development.



Shawn McCoy Named One of Becker's Great Leaders in Health Care

Shawn McCoy, CEO of Deaconess Health System, was recognized by Becker's as one of its Great Leaders in Health Care for 2025.

With nearly 35 years of service, Shawn has been instrumental in expanding access to care across the region, prioritizing quality, safety and accessibility to ensure exceptional care for the communities Deaconess serves.



Becker's "Hospital and Health System CFOs to Know"

Cheryl Wathen, SVP and CFO of Deaconess Health System, was named one of Becker's "Hospital and Health System CFOs to Know" for her 30+ years of leadership guiding Deaconess' growth from a single hospital to a 22-hospital, three-state system.

2025 20 UNDER 40 HONOREES



Dr. Jake Schneider, PharmD, MS, Chief Data and Analytics Officer, recognized for innovative, people-centered leadership in health care data, analytics and AI, as well as his deep community engagement.



Jillian Swearer, DNP, RN, CCRN, TCRN, NE-BC, Vice President of Nursing and Central Region CNO, honored for transformative leadership in nursing, trauma care and workforce development.



Sarah Kenoyer, MHA, System Director of Strategy, recognized for shaping long-term health care planning, major system projects and mentoring future leaders.



Steven Ivy, CPA, MBA, Vice President of Finance, honored for driving financial transformation, system growth and community service.



Michael W. Daugherty, MD, Medical Director, Deaconess Breast Center, recognized for advancing diagnostic imaging, fostering innovation in patient-centered care and mentoring the next generation of radiology professionals.



ADVOCACY AND COMMUNITY IMPACT

340B DRUG PRICING PROGRAM

Deaconess continues to be a strong advocate for the 340B Drug Pricing Program and actively engages lawmakers on the One Big Beautiful Bill, highlighting the critical role of Medicaid in supporting low-income and medically complex patients.

These efforts protect funding that allows Deaconess to provide community benefit programs—from preventive health initiatives to patient assistance—ensuring continued access to essential care across Indiana, Illinois and Kentucky.



Moments that Matter

MAKING WISHES COME TRUE ON UNIT 4800

The care team on Unit 4800 at Deaconess Midtown made a young patient's wish come true with a visit from her beloved horse, Hank. When Maggy shared that she missed her horses, nurses Courtney J., Ashley W., Joey F., and Maddie D., with her family, arranged for Hank to visit outside the Emergency Department. Seeing him brought her joy and comfort during her hospital stay.

Her mother reflected, "We've been here 25 days. The care has been amazing. The next hospital has big shoes to fill."

This heartwarming moment reflects the compassion and dedication of Unit 4800—and the spirit of Deaconess.



WHAT'S NEW IN THE REGION

LEADER UPDATES



Rachael Prather
CEO, Ferrell Hospital
Rachael Prather, MBA, BSN, RN, is CEO of Ferrell Hospital. She previously served as CNO and COO, overseeing specialty service growth, Epic implementation and key accreditations, while also serving on local health care boards.



Amy Hurley
CEO, Lawrence County Memorial Hospital
Amy Hurley became CEO of Lawrence County Memorial Hospital on October 3. She has held leadership roles with LCMH and Deaconess since 2016 and is committed to expanding access and building on the hospital's legacy.

INNOVATION HIGHLIGHT

Deaconess Illinois Medical Center Invests in Advanced Spine Surgery Technology

Deaconess Illinois Medical Center has added the Medtronic O-Arm™ O2 Imaging System with Stealth Navigation, a state-of-the-art intraoperative imaging solution that enhances precision and safety for spine surgery patients. This 2D/3D technology provides real-time navigation and 360° imaging to optimize surgical accuracy, reduce risks and shorten operating times. Recognized as a breakthrough in surgical care, the O-Arm™ underscores Deaconess Illinois' commitment to bringing leading-edge innovation and world-class health care to southern Illinois.





WHAT'S NEW IN THE REGION

NEW SPECIALTY SERVICES ARRIVE IN MARION

Deaconess Illinois added pulmonology and nephrology services in Marion, giving patients access to care that previously required travel. These expansions reflect our commitment to growing local health care options and improving convenience and continuity of care for the community.



GI QUICKCARE BRINGS SAME-DAY DIGESTIVE CARE

The Benton GI QuickCare clinic provides walk-in care for urgent digestive issues such as acid reflux, abdominal pain and nausea, along with follow-up and preventive services. By reducing wait times and travel needs, the clinic ensures patients receive timely care while staying close to home.

STATE-OF-THE-ART NEUROSCIENCE UNIT OPENS

A new 22-bed neuroscience unit at Deaconess Illinois Medical Center offers specialized care for stroke, epilepsy, Parkinson's disease and multiple sclerosis. Featuring private rooms and advanced technology, the unit combines comfort and leading-edge care, providing patients with expert neurological treatment close to home.

COMPREHENSIVE CANCER CARE NOW IN MT. VERNON

Deaconess Crossroads introduced a new oncology clinic and infusion unit, delivering a full spectrum of cancer services, including consultations, chemotherapy and supportive therapies. Led by **Dr. Hammad Shafqat**, the clinic emphasizes personalized treatment plans and multidisciplinary collaboration to improve patient outcomes.

PAIN MANAGEMENT SERVICES EXPAND IN MT. VERNON

A new pain management clinic offers individualized care, medication management and interventional procedures.

By bringing specialized services closer to patients, the clinic helps improve quality of life and reduces the burden of travel for ongoing treatment.



ADVANCED IMAGING ENHANCES DIAGNOSTICS

Deaconess Illinois added new 128-slice CT scanners at Deaconess Illinois Crossroads and Deaconess Illinois Medical Center, providing faster, higher-resolution imaging. These upgrades enhance diagnostic accuracy, streamline workflows and support timely, high-quality patient care.



WHAT'S NEW IN THE REGION

CELEBRATING MILESTONE ANNIVERSARIES

Deaconess Illinois affiliates marked major milestones in 2025: Ferrell Hospital (100 years), Fairfield Memorial Hospital (75 years), and Lawrence County Memorial Hospital (75 years). These celebrations honor decades of care, community impact and dedication to advancing health care.



ALZHEIMER'S CARE ADVANCES LOCALLY

Amyloid PET scans and infusion therapy for Alzheimer's disease are now available at Deaconess Illinois Union County. These services improve early detection, treatment planning and access to advanced neurological care for patients in southern Illinois.

FAIRFIELD MEMORIAL JOINS REGIONAL CARE COLLABORATIVE

Fairfield Memorial Hospital joined the OneCare Collaborative, a partnership focused on value-based, coordinated care. This collaboration improves patient outcomes, access to services and community health while reducing costs and enhancing efficiency.

RURAL PEDIATRIC CARE STRENGTHENED AT LCMH

Dr. Saachi Nangia joined Lawrence County Memorial Hospital, expanding the hospital's pediatric options. Families now have access to child-focused care locally, ensuring young patients receive specialized attention without traveling long distances.

FERRELL HOSPITAL REBOUNDS WITH RESILIENT UPGRADES

Following significant flood damage, Ferrell Hospital successfully recovered through rapid response and facility improvements. The enhancements strengthened operational resilience, ensuring that safe, high-quality care continues for the community.

VIRTUAL RHEUMATOLOGY EXPANDS ACCESS AT LCMH

Lawrence County Memorial Hospital launched telehealth rheumatology services, allowing patients to consult specialists from home. This option improves access for patients managing complex conditions, including arthritis and autoimmune disorders, while reducing travel barriers.





ADVOCACY



ONE BIG BEAUTIFUL BILL AND MATERNITY CARE

Deaconess Illinois leaders have actively engaged lawmakers on the One Big Beautiful Bill, highlighting the critical role of Medicaid in supporting low-income and medically complex patients.

They provided analyses on potential revenue and service impacts while also advocating funding to address gaps in maternity care in our service area, ensuring continued access to essential health care for Illinois communities.



AWARDS AND RECOGNITIONS



FERRELL HOSPITAL EARNS NATIONAL LABORATORY ACCREDITATION

Ferrell Hospital achieved Laboratory Accreditation from COLA Inc., a national accreditor that promotes excellence in lab medicine and patient care. This recognition confirms compliance with federal standards, including CLIA, and reflects Ferrell's ongoing commitment to quality, accuracy and patient safety.

FERRELL HOSPITAL REACCREDITED AS CRITICAL ACCESS HOSPITAL

Ferrell Hospital received reaccreditation from the Accreditation Commission for Health Care (ACHC) for its critical access hospital program. This achievement affirms the hospital's adherence to national standards and dedication to delivering high-quality, patient-centered care.



DEACONESS ILLINOIS CROSSROADS NAMED AMONG QUIETEST HOSPITALS

Deaconess Illinois Crossroads earned a five-star rating for quietness from CMS, based on patient feedback from the HCAHPS survey.

This distinction reflects our focus on creating a calm, healing environment that enhances the patient experience through thoughtful design and operations.

DEACONESS ILLINOIS CROSSROADS RECOGNIZED FOR NURSE COMMUNICATION

Deaconess Illinois Crossroads received a five-star CMS rating for nurse communication, highlighting clear, compassionate and respectful interactions with patients.

This recognition underscores our commitment to strong patient-nurse relationships and high-quality care.



COMMUNITY IMPACT

Moments that Matter

CREATING HOLIDAY JOY

Case manager Jess Murphy went above and beyond to support a patient's end-of-life care at Deaconess Illinois Medical Center. The patient's daughter was hesitant to choose hospice during the holiday season, worried her mother would miss Christmas.

Jess suggested celebrating early and personally transformed the hospital room with lights and decorations. Her thoughtful gesture comforted the family, helped them embrace hospice care, and gave the patient a chance to enjoy an early holiday with loved ones.



INNOVATION HIGHLIGHT

ENHANCING SENIOR CARE WITH OBIE TECHNOLOGY

In February, Deaconess Foundation supported Deaconess Union County Hospital's swing bed program with the purchase of Obie technology for seniors.

This innovative system transforms any flat surface into an interactive environment, offering games and activities that promote cognitive stimulation, physical activity and social engagement.

By bringing Obie technology to its swing bed program, Union County Hospital is enhancing the health and well-being of older adults during their recovery.

The versatile system not only helps patients maintain mental sharpness and physical strength, it also fosters meaningful social interaction, making it a valuable tool in supporting overall quality of life.





WHAT'S NEW IN THE REGION



JENNIE STUART HEALTH JOINS DEACONESS HEALTH SYSTEM

On October 1, 2025, Jennie Stuart Health in Hopkinsville, Kentucky, officially became part of Deaconess Health System. This exciting affiliation marks a new chapter of growth, collaboration and opportunity for both organizations.

For more than 110 years, Jennie Stuart has been a trusted source of care for Hopkinsville and the surrounding region. Now, as part of Deaconess, patients in western Kentucky will gain even greater access to advanced services, innovative technology and a broad network of specialists.

This affiliation strengthens local care close to home while also creating new pathways for recruitment, growth and system-wide collaboration.

For Deaconess, welcoming Jennie Stuart reflects our ongoing commitment to supporting communities with high-quality health care where it's needed most. Together, we're ensuring that Hopkinsville and its neighboring counties will continue to benefit from compassionate, accessible and forward-looking care for years to come.



NEW HOSPITAL ANNOUNCEMENT IN LIVINGSTON

Livingston Hospital is building a new, state-of-the-art facility designed to meet the evolving health care needs of the region. Doster has been selected as construction manager, working alongside JJCA as architects and Adams Construction as project manager. This major investment reflects Livingston's commitment to providing high-quality care

NEW CLINIC BUILDING AND EXPANDED SERVICES IN LIVINGSTON

Livingston Hospital has opened a new building to enhance patient access and consolidate key services. The space now houses their therapy services, the Livingston Care Clinic and several specialty services, offering patients a modern, convenient environment for care.



WHAT'S NEW IN THE REGION



MOBILE MRI EXPANDS ACCESS IN UNION COUNTY

In September, Deaconess Union County Hospital launched mobile MRI services following state approval, marking a major step in local diagnostic care.

Patients can now access advanced imaging without traveling long distances, improving convenience, timely diagnosis and overall access to high-quality care in the community.

ENHANCING SERVICES AND TECHNOLOGY AT DUCH

In 2024 Deaconess Union County Hospital expanded services and upgraded technology to better serve the community. New echocardiogram services strengthened local heart care, mobile MRI improved access to imaging, and laboratory accreditation transitioned from COLA to CAP.

Additionally, upgraded cardiac monitors enhanced patient care. These initiatives reflect the hospital's ongoing commitment to access, quality and patient-focused care.

GENERAL SURGERY RETURNS TO UNION COUNTY

In February Deaconess Union County Hospital completed a \$1.4 million renovation of its surgical services area—the first update since 1970.

The project upgraded flooring, cabinetry, lighting and infrastructure while improving workflow for staff. The refresh supported recruitment of a surgeon, restoring general surgery services for the first time in more than two years and giving patients essential care close to home.



WHAT'S NEW IN THE REGION



CLINICAL EXCELLENCE AT BHDM

Baptist Health Deaconess Madisonville was recognized as one of 339 hospitals nationwide with a zero CLABSI rate from July 2023 to June 2024, according to Becker's Hospital Review. This achievement highlights the hospital's commitment to patient safety, high-quality care and clinical excellence.

MOBILE MRI SERVICE SHARED WITH UNION COUNTY

To increase access to advanced imaging, Livingston Hospital has launched a mobile MRI service, shared with Deaconess Union County. This mobile unit brings state-of-the-art diagnostic imaging directly to patients in both communities, reducing travel and improving timely access to care. It's part of our ongoing commitment to leveraging innovative solutions to meet the health care needs of our region.

DEACONESS INCREASES STAKE IN BAPTIST HEALTH DEACONESS MADISONVILLE

On October 1, 2025, Deaconess purchased an additional 1% of Baptist Health Deaconess Madisonville, giving Deaconess majority ownership at 51%, while Baptist Health retains 49%. Daily operations, pay, benefits and patient care remain unchanged.

The structural adjustment allows for faster decision making while maintaining the strong partnership and shared mission.

EXPANDING ACCESS AT BAPTIST HEALTH DEACONESS MADISONVILLE

Baptist Health Deaconess Madisonville recently completed a 10-bed expansion and strengthened its team through physician recruitment.

New service lines, including bariatric surgery, pain management and nephrology, bring advanced, specialized care closer to home, enhancing health outcomes and community access.

SUPPORTING FAMILIES AT BAPTIST HEALTH DEACONESS

Baptist Health Deaconess Madisonville opened Ronald McDonald House Parent Care Rooms, helping families stay close to infants in the NICU. The hospital also received a \$12,000 grant to benefit pediatric therapy and mother-baby care services, further supporting children and families in the community.



AWARDS AND RECOGNITION

STATEWIDE RECOGNITION FOR STROKE CARE

In March, Deaconess Union County Hospital received the 2025 Kentucky Hospital Association Quality Award for Critical Access Hospitals. The award recognizes the hospital's success in rapid stroke evaluation and treatment through streamlined protocols, tele-stroke consultations and improved multidisciplinary collaboration.

NATIONAL RECOGNITION FOR QUALITY

In December, Deaconess Union County Hospital earned the 2024 Performance Leadership Award for Excellence in Quality from the Chartis Center for Rural Health. With protocols like Stroke 1 and Stroke 2 and AI-assisted imaging, the team consistently achieved door-to-imaging in 17 minutes and door-to-decision in 45 minutes, ensuring faster, higher-quality stroke care for the community.

OTHER AWARDS



American Heart Association: Earned *Get with The Guidelines* Gold Plus with Target: Type 2 Diabetes Honor Roll for Stroke and Gold for Rural Stroke awards.

Cancer Care: Received Commission on Cancer reaccreditation with ACS Surgical Quality Partner designation.

Community Recognition: Reader's Choice Awards for Best Medical Group, **Sarah Fisher, MD** (Best OB/GYN), and **Amy McDowell, APRN** (Best Pediatrician).

Vascular Care: Named a Carotid Care Quality Champion by the Society for Vascular Surgery Vascular Quality Initiative.



Bio-Med Excellence: Our Bio-Med team earned the 2024 Top Site Award from TriMedX.

Imaging Accreditation: Designated ACR accredited in CT.

ADVOCACY

Leaders from Baptist Health Deaconess Madisonville met in Washington, DC, with Representative James Comer to advocate funding for a proposed emergency department project.

This engagement highlights the hospital's commitment to securing resources that support enhanced care and improved patient access in the Madisonville community.





LEADER UPDATES AND INNOVATION HIGHLIGHT



Brad Scheu, DO, MBA, FACP
President, Deaconess Central Region

Dr. Scheu has been named President of the Deaconess Central Region. An Evansville native, Dr. Scheu began his career at Deaconess in 2006 and has since served as hospitalist, primary care physician, Medical Director of Primary Care, CMO of Deaconess Clinic and most recently as Senior Vice President of Deaconess Health System.



Dr. Ryan D. Tucker
Chief Medical Officer, Central Region

Dr. Tucker has been named Chief Medical Officer for the Central Region. He previously served as Site Medical Director at Gateway and Midtown Emergency Departments and will focus on clinical quality, physician engagement and operational performance.



Jillian Swearer, DNP, RN
VP of Nursing and CNO, Central Region

Jillian has been named Vice President of Nursing and CNO for the Central Region. She previously served as CNO at Midtown and Gateway campuses and will lead quality and patient care initiatives across the region.



Allie Ingler
CAO, The Women's Hospital

Allie has been named Chief Administrative Officer of The Women's Hospital, overseeing daily operations as Chris Ryan transitions to System Director of Women's and Children's Centers of Excellence.



Jodi Routson
Cross Pointe CAO and System Director for Behavioral Health COE

Jodi will serve as Interim CAO of Deaconess Cross Pointe and Director of Outpatient Behavioral Health Services, overseeing operations in Evansville while continuing responsibilities at Memorial Hospital and Health Care Center in Jasper.



Amber Powell, MSN, RN
COO, Deaconess Henderson Hospital

Amber, CAO of Deaconess Union County Hospital, now also serves as COO of Deaconess Henderson Hospital, strengthening operations while maintaining her Union County responsibilities.

LEADING-EDGE PROCEDURES AND THERAPIES AT DEACONESS

Deaconess is bringing patients some of the most advanced treatments available today. At Deaconess Henderson, the Reactiv8 restorative neurostimulation device offers life-changing relief for chronic low back pain, restoring spinal function and reducing reliance on strong pain medications.

Other innovative therapies across the system include

TAMBE, a minimally invasive repair for aortic aneurysms; BiTE therapy, an immune-based cancer treatment; and histotripsy, a noninvasive ultrasound approach to destroy tumors.

Patients also benefit from Inspire for sleep apnea, Farapulse for atrial fibrillation



and the Impella heart pump for severe heart failure or high-risk procedures.



WHAT'S NEW IN THE REGION



TRANSFORMING OUTPATIENT ORTHOPEDIC CARE

In July, Deaconess and Orthopaedic Associates broke ground on the new OA Surgery Center at the Gateway campus in Newburgh. The two-story facility will feature five orthopedic operating rooms, specialized recovery areas and Deaconess therapy services, with space for future growth. Opening in fall 2026, the center will expand access to advanced outpatient orthopedic care close to home.

TRI-STATE'S FIRST COMBINED ER AND URGENT CARE FACILITY

In April, Deaconess began construction on the region's first dual ER and urgent care center at 5001 Healthy Way, near the intersection of Lynch and North Green River roads. Part of a larger medical complex, the facility will open in 2026 with medical offices, imaging and lab services. Patients will be triaged by an emergency physician and billed only for the level of care received—reducing cost, confusion and wait times.

EXPANDING ACCESS TO BEHAVIORAL HEALTH CARE

Deaconess now offers behavioral health urgent care video and in-person visits, connecting patients to licensed social workers for emotional, behavioral and addiction-related needs. Available daily to anyone in Indiana, this service provides timely assessments and referrals through secure video visits or at Cross Pointe, making care more convenient and accessible.



DEACONESS PARTNERS IN RONALD MCDONALD CARE MOBILE

Deaconess Women's Hospital serves as the lead clinical partner for the new Ronald McDonald Care Mobile, which delivers prenatal and newborn wellness services to underserved women and infants.

Our team built the clinical foundation for this program, helping families overcome barriers to care and supporting healthier beginnings across the region.



CELEBRATING NURSE RESIDENCY GRADUATES

In May, 88 nurses completed the Deaconess Nurse Residency Program, a 12-month, ANCC-accredited curriculum designed to support new nurses in their transition to practice.

The program develops clinical confidence and skill across diverse settings, reinforcing Deaconess' commitment to preparing highly capable, compassionate caregivers.

EXPANDING HEAD AND NECK CANCER CARE

Deaconess has launched the region's only head and neck cancer program, led by Dr. Jeremy Diehl and a specialized care team.

The program provides comprehensive treatment close to home, eliminating the need for patients to travel to academic centers and improving access for communities across Indiana, Illinois and Kentucky.



WHAT'S NEW IN THE REGION



MILESTONE WATCHMAN IMPLANT

In November, **Dr. Kumbar** and his team performed their 500th Watchman implant, offering patients an alternative to blood thinners for A-fib-related stroke prevention. This milestone reflects Deaconess' expertise and dedication to advancing cardiac care in the region.



LAUNCHING AN INTERNAL MEDICINE RESIDENCY

In July 2025 Deaconess Gateway welcomed its first class of internal medicine residents in partnership with Indiana University School of Medicine-Evansville and Good Samaritan.

The program provides diverse clinical experiences and mentorship, preparing future physicians while enhancing care in our community.

EXPANDING BEHAVIORAL HEALTH SERVICES AT CROSS POINTE

Deaconess Cross Pointe Hospital continues to enhance access to behavioral health care with new and expanded services. The hospital now offers behavioral health urgent care seven days a week, providing convenient, same-day access to licensed social workers.

In fall 2024 Cross Pointe launched a Spravato (Esketamine) Treatment Center, an outpatient program for individuals with treatment-resistant depression. Additionally, the psychiatric liaison consult program began in December 2024 at Deaconess Midtown and Gateway hospitals, offering bedside psychiatric expertise to support medical teams in caring for patients with co-occurring behavioral health needs.

URGENT CARE WEST OPENS IN EVANSVILLE

Deaconess opened its new Urgent Care West clinic on Evansville's west side, offering care for adults and children along with occupational health and x-ray services. Open daily from 8 AM to 8 PM, the clinic improves access to timely, high-quality care in a convenient community location.



WHAT'S NEW IN THE REGION

GRADUATING FAMILY MEDICINE RESIDENTS

Deaconess celebrated the graduation of eight residents from the Family Medicine Residency Clinic, with six continuing to practice within our health system. These new physicians bring skill, compassion and long-term commitment to serving patients across our region.

GROWING ORTHOPEDICS AND PODIATRY IN HENDERSON

Deaconess Henderson Hospital relocated its orthopedics and podiatry clinic to a larger, more accessible space on North Elm Street. The move expands capacity and reflects the hospital's commitment to growing specialized care for Henderson patients.

EXPANDING PEDIATRIC SPECIALTY SERVICES IN HENDERSON

Deaconess Henderson Hospital now offers pediatric gastroenterology care with Dr. Rebecca Carey, who provides monthly procedures locally. This addition increases access to specialized services for children and families in Kentucky, with plans for continued expansion.



EXPANDED ANTEPARTUM UNIT AT THE WOMEN'S HOSPITAL

Deaconess Women's Hospital has expanded its antepartum unit to better serve high-risk pregnant patients. The addition includes six new patient rooms, a lounge, an on-unit laundry facility and updated TVs, creating a more comfortable and supportive environment for women who require extended hospital care. This expansion helps ensure patients receive attentive, high-quality care close to home.

EXPANDING CARDIAC OBSERVATION AT GATEWAY

Deaconess Gateway expanded its cardiac observation unit to provide care 24/7, increasing access for patients who require specialized monitoring and treatment. The expansion underscores our commitment to delivering high-quality, around-the-clock cardiac care.

THE WOMEN'S HOSPITAL LEADS IN IMPROVING INFANT HEALTH

Indiana's infant mortality rate has fallen to 6.3 per 1,000 live births—the lowest since 1900—and The Women's Hospital has played a key role in this progress. As a Level III Obstetric and Neonatal Perinatal Center, they partner with rural hospitals, local health departments and community programs to expand access and improve care for mothers and babies.

The team provides 24/7 maternal and neonatal transport, offers training and education for hospitals in underserved areas, and collaborates on initiatives like Ronald McDonald Care Mobile to bring prenatal care directly into communities.

This milestone reflects The Women's Hospital's ongoing commitment to giving every baby and mom the best possible start.



AWARDS AND RECOGNITION

Intersocietal Accreditation Commission:

echocardiography adult transthoracic, accredited through June 30, 2027, GW, MT

American College of Cardiology:

Cardiac Cath Lab PCI and Electrophysiology, MT and GW

Edwards Benchmark TAVR Program hospital, GW

2025 Women's Choice Award, MT/GW:

Cancer Care, Knee and Hip Replacement and Patient Safety

2025 Women's Choice Award, TWH,

Comprehensive Breast Centers, Minimally Invasive Surgery and Obstetrics

2025 Chest Pain MI Registry Platinum, MT, GW

(previous years as well) from American College of Cardiology

NATIONAL ACCREDITATION FOR WEIGHT LOSS SOLUTIONS

Deaconess Weight Loss Solutions achieved accreditation from the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program, in partnership with the American College of Surgeons. This distinction highlights the program's commitment to safe, evidence-based care and improved patient outcomes.



GATEWAY AND MIDTOWN EARN PEDIATRIC ED CERTIFICATION

Deaconess Gateway and Midtown Emergency Departments achieved Pediatric Advanced Emergency Department certification through Indiana's EMS for Children program. Among only four hospitals in the state to earn this designation, the recognition highlights our readiness to deliver specialized emergency care for children.

TOP 5% FOR SOCIAL RESPONSIBILITY

Deaconess Henderson Hospital was named among the top 5% of hospitals nationwide in the 2024-25 Lown Hospitals Index, earning "A" grades in health equity, value of care, patient outcomes and clinical outcomes. The recognition reflects the hospital's commitment to delivering equitable, high-quality care to all patients.

PHARMACY TEAM EARNS NATIONAL AWARD

The Deaconess Pharmacy Business Support Team received the Vizient Vision Award for Excellence in Sourcing, the first time Deaconess has earned this honor. The award recognizes innovative supply strategies that address drug shortages and ensure reliable access to care.

INSPIRE HOSPITAL OF DISTINCTION

The Women's Hospital was recognized as an INspire Hospital of Distinction for implementing best practices in maternal and infant care, including infant safe sleep, breastfeeding, perinatal substance use, social determinants of health, obstetric hemorrhage and maternal hypertension.



AWARDS AND RECOGNITION

CHRIS RYAN HONORED AS WOMAN OF DISTINCTION



Chris Ryan was named the 2025 Woman of Distinction by the Girl Scouts of Southwest Indiana for her leadership in advancing the health and well-being of women and children. The award celebrates her service, innovation and

lasting impact on the community.

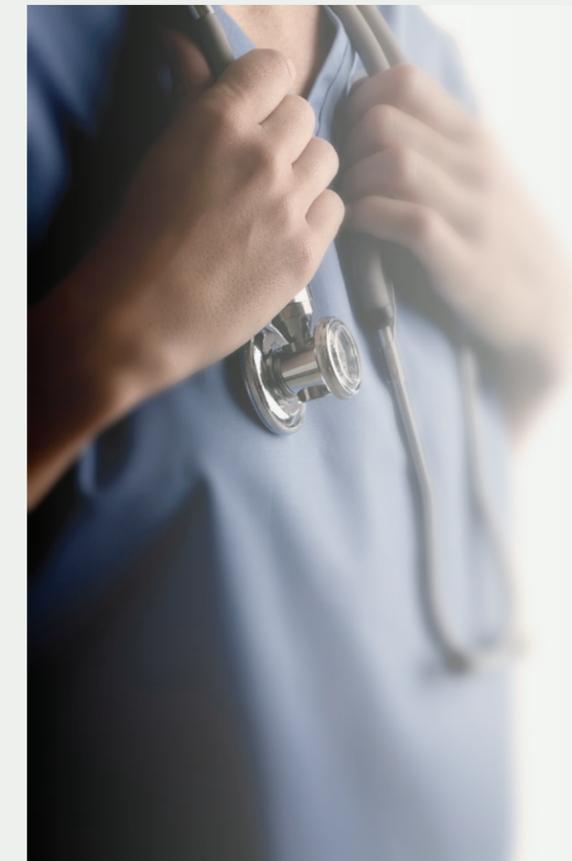
LINDA WHITE RECEIVES NIEL ELLERBROOK AWARD



Linda White was honored with the Niel Ellerbrook Community Service Award during United Way's Day of Caring kickoff. The award recognizes individuals demonstrating exceptional leadership in philanthropy and human services, reflecting a

deep commitment to community impact.

ADVOCACY



DEACONESS NURSES SERVE AS ADVOCATES AT 2025 NURSES DAY

In January Deaconess nurses participated in 2025 Nurses Day at the Indiana State House, advocating policies that support both patients and health care providers.

This engagement reflects Deaconess' commitment to advancing high-quality care while protecting and supporting our nursing teams.



OTHER CENTRAL REGION NEWS

Moments that Matter

SPARKING JOY WITH SURPRISE “GLOW PARTY” FOR CHEMOTHERAPY PATIENT

At Deaconess Henderson, a patient began his first cycle of inpatient chemotherapy and praised his care as “phenomenal.” After joking about whether the medicines would make him glow in the dark, his nurses turned the moment into a surprise “glow party,” complete with glow stick glasses and decorations purchased by day-shift nurse **Krystal Stone**. The lighthearted gesture lifted his spirits and left a lasting impression.

MAKING HOMECOMING SPECIAL

Kathy Wolfe, a patient care tech on Ortho Neuro Trauma Care Center and a student nurse, went above and beyond for a patient and their family. The patient’s daughter had been selected for her homecoming court, but hospitalization kept the patient from helping her get ready. Between caring for her other patients, Kathy styled the daughter’s hair in a beautiful updo, helping her feel confident and prepared for her big moment. This simple act of kindness brought comfort and joy during a challenging time, showing the power of compassion in patient care.



INNOVATION HIGHLIGHT

ROBOTIC-ASSISTED KNEE REPLACEMENT EXPANDS ORTHOPEDIC OPTIONS

Deaconess Memorial Medical Center now offers total knee replacement using the ROSA® Knee System with Orthogrid technology. This robotic-assisted system improves precision in implant placement and bone alignment, supporting better outcomes for patients.

By combining advanced technology with personalized care, Deaconess Memorial gives patients a state-of-the-art orthopedic option close to home.



LEADER UPDATES

SHANE HAYES NAMED CAO OF DEACONESS GIBSON HOSPITAL



Shane Hayes, MSN, has been named Chief Administrative Officer of Deaconess Gibson Hospital. With more than five years of service, he has helped expand oncology and post-acute services and held leadership roles in

nursing and patient care. A University of Southern Indiana graduate with a master’s in nursing, Shane brings strong community engagement and a collaborative vision to advance patient-focused care at Gibson.

LYNDSI DUNN NAMED CNO OF DEACONESS GIBSON HOSPITAL



Lyndsi Dunn, RN, MBA, CNOR, has been appointed Chief Nursing Officer at Deaconess Gibson Hospital. Since joining in 2019, she has led surgical services, expanded the wound care center, and advanced new service lines, including podiatry.

Lyndsi holds nursing degrees from Vincennes University and an MBA from Western Governors University, and she brings a strong record of innovation and leadership to her new role.



WHAT'S NEW IN THE REGION



MEMORIAL HOSPITAL OFFICIALLY BECOMES DEACONESS MEMORIAL MEDICAL CENTER

In August, Memorial Hospital and Health Care Center officially rebranded as Deaconess Memorial Medical Center, celebrating nearly 75 years of service in Jasper and Dubois County while marking a new chapter of growth and expanded care. The transition reflects the hospital's integration into Deaconess

Health System, bringing new services such as inpatient nephrology, pain management, advanced surgical technologies and broader specialty care to the region.

The name—chosen with input from employees and community members—honors Memorial's Catholic

identity and trusted legacy while signaling its future as a regional hub for advanced, coordinated care. Leaders emphasized that patient-centered, faith-based care remains central, with a renewed focus on providing more services closer to home for generations to come.

INPATIENT DIALYSIS NOW AVAILABLE AT DEACONESS MEMORIAL

Deaconess Memorial Medical Center began offering inpatient dialysis in October 2024, allowing patients to receive treatment closer to home. The hospital's four-bay dialysis suite provides 24/7 care with specially trained staff and nephrology support.

In June 2025 services expanded to include peritoneal dialysis and permanent dialysis catheters, procedures that previously required travel. These additions ensure patients have access to advanced, convenient kidney care locally.



FAMILY MEDICINE RESIDENCY GRADUATES

Deaconess Memorial Medical Center proudly celebrated the graduation of five family medicine residents in 2025: Dr. Johnathan Nold, Dr. Sidra Siddiqui, Dr. Kenedi Divine, Dr. Connor Passalacqua and Dr. Zachary Crabtree. Drs. Crabtree, Divine and Nold will continue their careers within DMMC.



WHAT'S NEW IN THE REGION

DEACONESS MEMORIAL INTRODUCES PAIN MANAGEMENT SERVICES



Deaconess Memorial Medical Center added a new pain management clinic in 2025, led by **Dr. Julia Caldwell**. She provides minimally invasive procedures and therapies to relieve pain, restore function and improve quality of life for patients with acute, chronic or cancer-related pain. The clinic is in the Medical Arts Building in Jasper, making specialty care more accessible to the community.

NEW PERI/MENOPAUSE CLINIC SUPPORTS WOMEN'S HEALTH



Memorial Urology Associates launched a peri/menopause clinic to support women during the transition to menopause. **Lisa Letterman, PA-C, MSCP**, provides a combination of lifestyle guidance, therapy, medication and hormone treatment to manage symptoms and reduce long-term health risks. The clinic ensures women have comprehensive, accessible care during perimenopause and menopause.

PARTNERSHIP EXPANDS SURGICAL SERVICES IN JASPER

Deaconess Memorial partnered with Evansville Surgical Associates to expand general surgery access through Memorial Surgical Associates. ESA surgeons provide coverage for procedures and help recruit full-time physicians. Two new surgeons, **Dr. Esther Kim** and **Dr. Katherine Allen**, will join in 2025, enhancing surgical care close to home for the Jasper community.

ADVANCED CT SCANNER INSTALLED AT DEACONESS MEMORIAL

Deaconess Memorial Medical Center installed the Canon PRISM CT, offering faster, safer and higher-quality imaging. The scanner supports cardiac, neuro, orthopedic, pediatric and stroke diagnostics, improving precision and patient care. This investment ensures the region has access to leading-edge imaging technology locally.



STREAMLINED REGISTRATION ENHANCES PATIENT EXPERIENCE

Deaconess Memorial Medical Center updated its registration process to improve efficiency, privacy and convenience. Patients check in at a central desk using kiosks, smartphones or staff assistance, with payments handled during registration. The streamlined system reduces wait times while ensuring every patient receives focused attention.

GASTROENTEROLOGY EXPANSION



Deaconess Gibson welcomed full-time Gastroenterology provider **Dr. Ravish Mahajan** in August 2025, enhancing access to advanced GI care. The hospital also received approval to reopen its procedure center, further expanding capacity for diagnostic and therapeutic services for the community.

ONCOLOGY GROWTH

Oncology services at Gibson continued to expand in FY25. Infusion treatments increased 22% over the prior year, while oncology visits grew 32.2%, reflecting the hospital's commitment to meeting growing patient needs and strengthening specialized cancer care.



WHAT'S NEW IN THE REGION

WOUND CARE AND NUCLEAR MEDICINE EXPANSION

Gibson's wound clinic added new providers to its team. Nuclear medicine services also expanded to a full five-day schedule, including installation of the Philips Radiology Operations Command Center for remote technologist support and a new GE OEC Elite C-arm with digital subtraction technology, enhancing safety and efficiency for spine procedures.

RADIOLOGY ENHANCEMENTS AND PROFESSIONAL DEVELOPMENT

Gibson launched its first Radiology Professional Development Program and began construction on a new Philips 7300 CT room, with a replacement Philips 5300 scanner underway. These upgrades improve imaging quality, expand capacity and support staff training.

IT SYSTEM IMPROVEMENTS AND COST SAVINGS

IT consolidation efforts at Gibson resulted in \$232,100 in cost savings for FY25. System upgrades improve efficiency, reduce operational costs and enhance support for clinical and administrative workflows.



DEACONESS PARTNERS WITH DAVIESS COMMUNITY HOSPITAL

Deaconess announced it was entering a management services agreement effective in September with Daviess Community Hospital in Washington, Indiana. The partnership will enhance access to high-quality, community-based care while keeping the hospital locally owned and governed.

Through this collaboration, Daviess Community Hospital benefits from Deaconess' expertise, resources and systems, further supporting patients and strengthening the health of the region.

EXPANDING ACCESS TO EMERGENCY AND PATIENT TRANSPORT SERVICES IN DUBOIS COUNTY

In October 2024 Deaconess EMS expanded its operations to Dubois County, becoming the primary 911 emergency medical provider for the community. With five strategically located stations, our team delivers high-quality, compassionate care to residents and visitors across the county.

In the summer of 2025, Deaconess EMS further broadened its services by launching wheelchair transportation to assist hospital discharge patients, ensuring safe and seamless transitions home. These initiatives reflect our continued commitment to improving access to care and meeting the health needs of Dubois County.



WHAT'S NEW IN THE REGION



GERIATRIC PSYCHIATRY PROGRAM LAUNCH

In February 2025, Perry County Memorial Hospital opened Renewed Horizons, a new geriatric psychiatry program designed to help patients safely return to their optimal lifestyle. The program provides individualized psychiatric and psychosocial assessments, group and family therapy, medication management, and therapeutic activities. Patients participate in a structured 6- to 12-week program with coordinated care alongside their primary providers, ensuring support close to home.

BONE HEALTH CLINIC OPENS

Perry County Memorial launched a new bone health clinic to support patients at risk for osteoporosis or fractures. The clinic offers bone density testing, fracture risk assessment, nutrition counseling, medication management and fall prevention.



Led by **Alicia Wheatley, FNP**, the clinic provides personalized care to help patients maintain stronger bones and long-term health, all close to home.

TELE-HEALTH RHEUMATOLOGY AND ENDOCRINOLOGY SERVICES

In July 2025 Perry County Memorial expanded access to specialty care through telehealth services in rheumatology and endocrinology, powered by Eagle Telemed. Patients can now consult virtually with expert providers for conditions such as arthritis, lupus, diabetes, thyroid disorders and other metabolic or autoimmune conditions. These virtual visits bring high-quality, convenient care to the community without the need to travel.



SECURITY AND SAFETY INITIATIVES

The Gibson Police Department implemented ALICE training for leadership and will extend it to frontline staff, with annual refreshers via UKG Learning.

Security enhancements included upgrading cameras from 8 to more than 60, replacing radios and repeaters, adding a patrol golf cart and certifying **Jennifer Robb** as an Avade instructor to provide de-escalation training. A women's self-defense class was also successfully offered to staff, with plans to continue regularly.

OUTPATIENT CLINIC EXPANSION

Perry County Memorial recently purchased and renovated a clinic on Main Street in Tell City, which will soon offer women's health and dermatology services. This expansion increases access to specialty care in the community.



AWARDS AND RECOGNITIONS

DEACONESS MEMORIAL EARNS MAGNET WITH DISTINCTION®

In October, Deaconess Memorial earned Magnet with Distinction® recognition from the American Nurses Credentialing Center, a top national honor for nursing excellence. The award reflects teamwork, professionalism and superior patient care. It signals to the community that Memorial meets the highest standards for nursing quality and patient outcomes.



INSPIRE HOSPITAL OF DISTINCTION RECOGNITION

Deaconess Memorial Medical Center earned an INspire Category of Excellence award, honoring the hospital's commitment to implementing best practices in maternal and infant care. Recognition focused on key areas such as infant safe sleep, breastfeeding, perinatal substance use, social determinants of health, obstetric hemorrhage and maternal hypertension, reflecting Memorial's dedication to high-quality, evidence-based care for mothers and babies.

STROKE CARE RECOGNITION

Deaconess Gibson earned Silver recognition from Get with The Guidelines-Rural Stroke for achieving 75% or higher adherence to rural stroke measures. Additionally, the hospital achieved Silver Plus recognition for adherence to both achievement measures and select quality metrics, highlighting commitment to high-quality stroke care.

MODERN YOUTH APPRENTICESHIP PROGRAM RECOGNIZED

Perry County Memorial Hospital's Modern Youth Apprenticeship Program earned the Awards for Excellence from the Indiana Commission for Higher Education, highlighting the hospital's commitment to developing future health care talent and providing hands-on learning opportunities for students.

LARGE BUSINESS OF THE YEAR

The Perry County Chamber of Commerce named PCMH the 2025 Large Business of the Year, honoring the hospital's impact on local employment, economic growth and dedication to community health.

INNOVATION IN QUALITY IMPROVEMENT

Perry County Memorial Hospital received the Indiana CAH Award for Innovation in Quality Improvement in October 2025 for outstanding sepsis bundle compliance, demonstrating the hospital's focus on delivering evidence-based, high-quality patient care.

TOP 27 CRITICAL ACCESS HOSPITALS TO KNOW

Becker's Hospital Review recognized PCMH as one of the Top 27 Critical Access Hospitals to Know in 2024, citing its vital role in rural health care, expanding access to specialty services and improving overall community health.

2024 PRC 5-STAR AWARD FOR PATIENT SATISFACTION

Perry County Memorial Hospital earned the 2024 PRC 5-Star Award, the first of its kind for the hospital, for excellence in patient satisfaction. This national award recognizes organizations that achieve superior performance in patient experience, staff engagement and physician alignment.



COMMUNITY INVOLVEMENT

DEACONESS CENTRAL REGION: ENGAGING AND INVESTING IN OUR COMMUNITIES

Deaconess Central Region continues to demonstrate its commitment to Evansville, Henderson and surrounding communities through a wide range of programs, partnerships and philanthropic initiatives.

In October 2024, Deaconess hosted its first-ever Breast Friends Survivors Walk, raising funds for Deaconess Foundation and celebrating breast cancer survivors—a new event poised to become a community tradition.

In March the third home in Deaconess' "Building Homes and Health" program was completed in partnership with Habitat for Humanity, with contributions from students at the Stone Family Center for Health Sciences.

Throughout the year, Deaconess staff actively supported community events, including Chemo Buddies' HOPEFEST in April 2025, Cancer Pathways' Survivor's Day in June 2025, the American Heart Association Heart Walk in May 2025, and River City Pride's Parade and Festival in June 2025. Deaconess also sponsored two Night Markets in downtown Evansville, including the first-ever Asian night market near our Jacobsville campus.

In support of community health and safety, the HeartSaver committee raised funds and purchased dozens of AEDs throughout the year, bringing the program's total to nearly 1,000 devices donated to first responders, schools and community organizations. Additionally, individual departments hosted several drives for supplies, toys and other items, benefiting dozens of local organizations and helping meet a variety of community needs.

Further investments included \$50,000 to expand the METS Micro service in Jacobsville, providing affordable, on-demand transit to key destinations such as Deaconess Midtown Hospital and the Family Medicine Residency Clinic; the first installment of a \$1 million pledge to Junior Achievement's BizTown program; \$150,000 to the Stone Family Center for Health Sciences; \$100,000 to the Evansville Regional Economic Partnership; and \$25,000 to support Ronald McDonald House Charities at The Women's Hospital. These initiatives reflect Deaconess' ongoing dedication to enhancing health, safety, education and quality of life across the communities we serve.



Breast Friends Survivors Walk



Heart Walk



Night Market



Cancer Survivor Day



COMMUNITY INVOLVEMENT



INSPIRING STUDENTS THROUGH HEALTH SCIENCE INSTITUTE

Deaconess hosted the 32nd annual Health Science Institute in partnership with EVSC, offering high school students hands-on experiences and career exploration in health care.

The program helps shape the next generation of medical professionals by sparking interest and confidence in future paths.

A NEW ERA WITH THE DEACONESS HENDERSON SPORTSPLEX

In March 2025 the Henderson community celebrated the opening of the \$18 million Deaconess Henderson SportsPlex, made possible in part through funding from Deaconess Henderson Hospital.

This state-of-the-art facility promotes health, wellness and community vitality by supporting youth sports and active lifestyles.

RAISING AWARENESS THROUGH CELEBRATION

Deaconess Henderson hosted a community celebration and screening event at the Breast Center. Guests participated in educational activities, enjoyed giveaways and took photos with the Horses and Hope Pink Mustang, while women received screening mammograms.

DEACONESS CLASSIC FOR WOMEN'S HEALTH RAISES \$144,000

The 31st annual Deaconess Classic for Women's Health raised an impressive \$144,000, bringing the event's three-decade total to more than \$4 million. Proceeds support mammograms and pelvic ultrasounds for uninsured and underinsured women in our community. We look forward to next year's tournament on May 11, 2026.



DEACONESS PROVIDES BLANKET WARMERS TO REGIONAL EMS AGENCIES

Deaconess distributed 72 blanket warmers to EMS agencies across 12 counties in District 10, funded by a nearly \$53,000 grant led by **Dr. Jay Woodland**. These warmers help first responders protect trauma patients from hypothermia, enhancing care for serious injuries such as falls or gunshot wounds. This initiative reflects Deaconess' commitment to advancing trauma care and supporting our regional EMS partners.

DHH GRANTS

Deaconess Henderson Hospital Advisory Board presented \$70,000 in grants through the Deaconess Henderson Hospital (DHH) Community Program Fund.

Organizations receiving funding included Audubon Kids Zone, Daniel Pitino Shelter, Father Bradley Shelter for Women and Children, Henderson Christian Community Outreach, Recovery Resource Club of Henderson, St. Anthony's Hospice and The Gathering Place.



COMMUNITY INVOLVEMENT



SUPPORTING OUR COMMUNITIES

In 2024 Deaconess Union County Hospital continued to invest in the health and safety of its community through donations, education and outreach.

- + **April:** Provided the Sturgis Fire Department with AED supplies to strengthen emergency response.
- + **June:** Emergency Department staff led concussion training for 13 members of the school systems in Union, Henderson and Gallatin counties, equipping educators to better recognize and respond to head injuries.
- + **July:** Donated funds to the Whispering Meadows Fire Department for grain bin rescue equipment, enhancing rural safety efforts.
- + **August:** Supported Union County public schools with a school supply donation to help students start the year prepared.

These efforts reflect Deaconess Union County's commitment to advancing health, safety and well-being beyond hospital walls.



COMMUNITY INVOLVEMENT AT BAPTIST HEALTH DEACONESS

Baptist Health Deaconess Madisonville demonstrates a strong commitment to community health and wellness:

- + Donated more than 4,000 snack items to the Hopkins County Family YMCA summer feeding program in support of Healthy Kids Month.
- + Received \$1,000 Walmart Spark Good grants (see image below) for both Madisonville and Hopkinsville pediatric therapy programs.
- + Provided 664 free athletic physicals for student-athletes across four school locations in Hopkins and Christian counties, helping make sports participation more accessible to local youth.





COMMUNITY INVOLVEMENT

COMMUNITY INVOLVEMENT: DEACONESS ILLINOIS

Deaconess Illinois continues to actively engage with and support the communities it serves across southern Illinois. In 2024-2025, the health system participated in local events, including the Fall Fest Parade in October 2024 and multiple health fairs throughout the year, providing education and resources to promote wellness.

The system also responded to community needs in times of crisis, such as organizing a laundry day for tornado victims in May 2025 and donating \$10,000 to the Carbondale Warming Center in January 2025.

Access to care was expanded through the addition of a new clinic location at Logan Fitness on the John A. Logan College campus in August 2024 and the launch of GI Quick Care in Benton, providing convenient options for patients.

Deaconess Illinois also supports community health through programs addressing food insecurity, including the Three Days of Grace initiative, and invests in the future of health care by awarding scholarships to high school seniors pursuing careers in the medical field.

Deaconess Illinois contributed \$250,000 to Rend Lake College's Game Plan campaign, funding renovations and naming rights for the Athletic Training Room at the Banterra Sports Complex. This investment supports student-athlete health and wellness while strengthening community engagement and local sports infrastructure.

Through these efforts, Deaconess Illinois demonstrates a deep commitment to improving the health and well-being of its communities, both in everyday care and in times of need.

DEACONESS SUPPORTS HEALTH CARE EDUCATION AT JOHN A. LOGAN COLLEGE

A donation from Deaconess Illinois funded new labs and classrooms for programs in diagnostic medical sonography, medical laboratory technology and surgical technology.

Students gain hands-on training in leading-edge facilities, preparing them for careers in high-demand health care roles while strengthening the regional talent pipeline.



COMMUNITY INVOLVEMENT

COMMUNITY INVOLVEMENT AND GIVING: DEACONESS GIBSON HOSPITAL

At Deaconess Gibson Hospital, supporting the community is central to our mission. In fiscal year 2025, our team and supporters came together in several meaningful ways to make a difference close to home.

The Deaconess Gibson Foundation Golf Classic brought together friends and partners for a day of fun and philanthropy at Cambridge Golf Course. This annual tradition raises vital funds to support health and wellness initiatives right here in Gibson County.

The Deaconess Gibson Foundation Annual Gala: "Bejeweled...A Night to Shine" was an elegant evening of dinner, dancing and fellowship celebrating the generosity of sponsors and guests, with all proceeds benefiting Deaconess Gibson Hospital. The Gala continues to be one of the most anticipated events of the year.



DGH proudly partnered with the United Way of Gibson County during their annual **Week of Caring**, lending a hand at the Isaiah 1:17 House. Giving back alongside other local volunteers is always an honor and a highlight of the year.



On **Earth Day** and a few other times throughout the year, staff members roll up their sleeves for a campus clean-up, helping keep the hospital grounds and surrounding areas welcoming for patients and families.

The DGH Police Department represented the hospital in the annual **Shop with a Cop** program, supporting local youth during the holiday season.

DGH also joined the community to celebrate at the **"Rockin' Around the Christmas Tree" Parade**, a joyful tradition that brought festive cheer to Princeton.



Families came together for the **4th Annual Trunk or Treat**, where staff, patients and neighbors alike enjoyed a safe, fun-filled Halloween night.

As part of DGH's commitment to prevention and early detection, DGH also hosted **community lung cancer screenings** for eligible individuals, offering walk-in, same-day appointments. This program provides critical access to low-dose CT screenings, empowering people to take control of their health and underscoring our dedication to improving outcomes through early diagnosis.

Looking to the future, the DGH **Auxiliary Health Career Scholarship** continues to invest in tomorrow's health care leaders.

Together, these efforts reflect DGH's commitment not only to providing excellent care, but also to serving as an active, engaged partner in the life of the community.



COMMUNITY INVOLVEMENT

COMMUNITY INVOLVEMENT AND GIVING: DEACONESS MEMORIAL MEDICAL CENTER

Deaconess Memorial Medical Center (DMMC) continues to demonstrate its commitment to serving Jasper and surrounding communities through outreach, education and celebration.



The hospital once again joined in the fun of the **Strassenfest Parade**, a beloved community tradition organized by the Optimist Club of Jasper. Staff and supporters were proud to participate and celebrate local heritage with thousands of attendees.



Investing in the future of health care is also a priority. Through the **Memorial Hospital Foundation Scholarships**, thousands of dollars were awarded to the 2025 recipients—outstanding students who will carry forward the hospital’s mission to Be For Others.



In the fall, families enjoyed **Trunk or Treat** at DMMC, where children and parents came together for a safe, festive Halloween experience filled with fun and community spirit.



DMMC extended support to expectant families through a **community baby shower** hosted by Women and Infant Services. The event featured baby care stations designed to equip new parents with essential skills and knowledge for a child’s first year.



COMMUNITY INVOLVEMENT



Education and prevention remain central to Deaconess Memorial Medical Center’s mission. At the Jasper Public Library Community Classroom, DMMC partnered to provide activities focused on balance and fall prevention, helping community members stay healthy and safe.

LOOKING AHEAD

At Deaconess, innovation drives every step of care we provide, and community guides every decision we make. From expanded virtual care and AI-driven tools to advanced medical treatments, we are creating a future in which every patient receives the highest-quality care close to home. Together, we’re inspiring healthier communities, brighter futures and a health system that truly makes a difference.

*Thank YOU for
all you do to help
make Deaconess
an exceptional
health care
provider*



