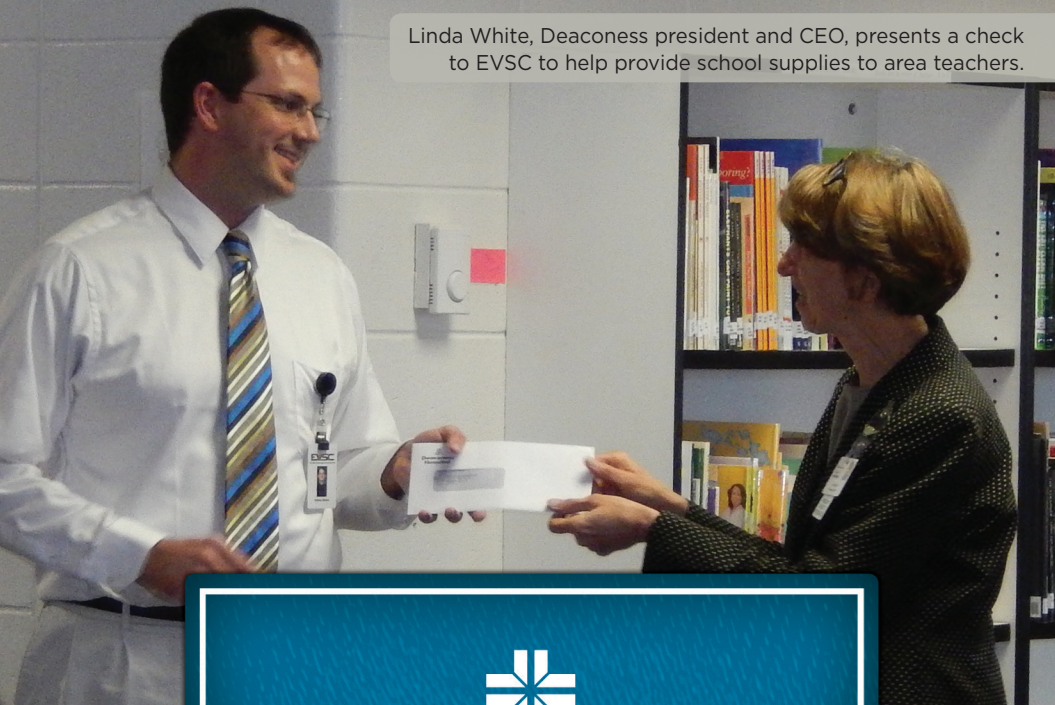


Linda White, Deaconess president and CEO, presents a check to EVSC to help provide school supplies to area teachers.



COMMITTED
TO THE
COMMUNITY

2013 Community Benefit Report

COMMUNITY NEEDS ASSESSMENT

Last year, Deaconess worked with St. Mary's Health System, ECHO Community Health Care, United Way of Southwestern Indiana, and Welborn Baptist Foundation to create a Community Health Needs Assessment action plan.

The plan revolves around targeted and consistent efforts to address four major health issues in the Tri-State:



TOBACCO USE



SUBSTANCE ABUSE



OBESITY



MENTAL HEALTH

Our goal is that by addressing these needs, we will help foster a healthier and happier community.

To that end, Deaconess partnered with 65 providers to create an accountable care organization called Deaconess Care Integration (DCI). An accountable care organization, or ACO for short, is a concept that comes from the Affordable Care Act. In an ACO, a collaborative network of doctors, hospitals, specialists and other health care providers agrees to work together as a team to improve patient health and be accountable for reducing health care expenses.

Thanks to our programs for diabetes management, high-risk care coordination and medication therapy management, we've made a real difference in the health of our patients. These innovative programs have helped Deaconess bend the cost curve for our patients, making good health more affordable.

At Deaconess, our progressive leadership and dedicated staff members keep us on the leading edge of medicine while maintaining our mission to provide quality health care with a compassionate and caring spirit. Want to know more?

Visit us online at

deaconess.com/chna



IMPORTANT COMPONENTS OF OUR ACO

Intensive Outpatient Management

In 2013, we created an intensive outpatient management program that identifies the root cause of repeat hospital visits and works to decrease the number of avoidable visits. To select patients for this program, we identified the top 1% of hospital resource users. This includes patients with frequent visits to the Emergency Department, multiple hospitalizations, and long lengths of stay.

These patients are referred to a social worker for one-on-one counseling to determine why they come to the hospital more frequently and what resources will help them better manage their health. In the first 12 months of the program, we helped 50 patients better manage their chronic conditions using resources from 70 local agencies. This intervention reduced the group's inpatient days from 953 to 740.

Medication Assistance Program

The Deaconess Medication Assistance Program (MAP) works with public and private services to help eligible patients receive their medications at no cost or reduced cost. In fiscal year 2013, MAP helped 955 patients get the medications they needed to control their chronic health conditions.

FREE COMMUNITY HEALTH EDUCATION OPPORTUNITIES

Deaconess is committed to supporting a variety of events to help the public learn about important health issues. To learn more about our events, visit deaconess.com.

- Wise Women
- Girl Talk
- Red Shoe Series
- Men's Health Series
- Facebook Lunch and Learn
- Farmer's Market
- Healthier U Walks
- Advance Directives/Living Wills



Healthier U Walk

COMMUNITY

Deaconess lends support to a multitude of local organizations. Here are a few fun photos from last year.

No-Shave November



Wise Choice



*SMILE on Down Syndrome
Trucks and Heroes*



Health Screening

FREE AND REDUCED-COST SCREENINGS

It's also important to make health screenings accessible and available to the public. Deaconess offers screenings like the ones below because being able to monitor your health stats is a critical step in managing chronic conditions.

- Hearing
- Stroke
- Prostate
- Blood sugar
- Cholesterol
- A1C
- Blood pressure

INVOLVEMENT



River City Bike Classic

*Downtown Evansville
Farmers' Market*

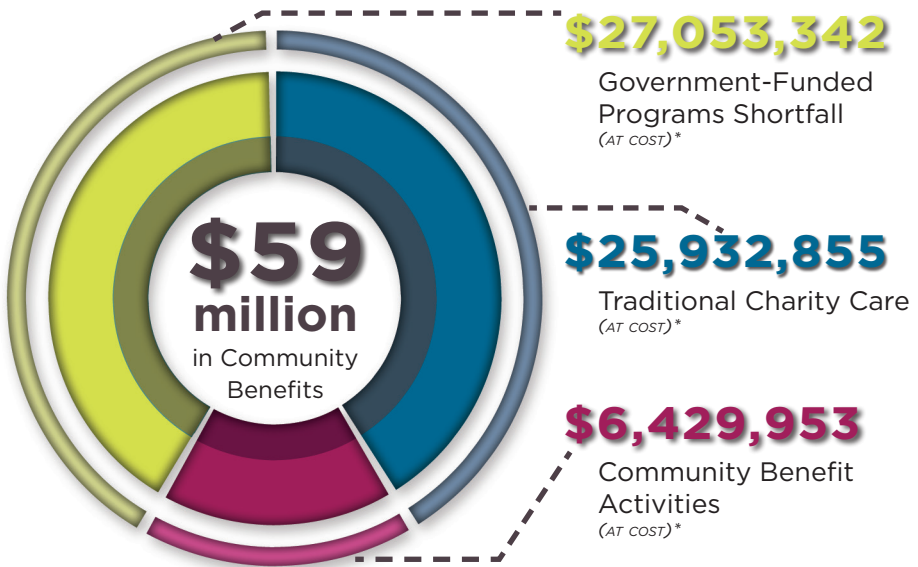


Go Red for Women



COMMUNITY BENEFIT ACTIVITIES IN FISCAL YEAR 2012-2013 INCLUDED PROVIDING:

- 35,214 community members with valuable mental health training
- 18,840 adults with free health screenings
- 17,350 patients with free or reduced-cost care through the Deaconess Family Medicine Residency Program
- 9,816 kids with access to pediatric specialists at Deaconess Riley Children's Services
- 92 patients with our translation service to bridge a language gap
- 29 high school students with two weeks at Deaconess as part of the Health Science Institute to learn what it takes to be a medical professional



**Charity Care is to be reported on cost basis based on CHA and VHA recommendations. Medicare is not included based on CHA and VHA recommendation. As of FY07, Cross Pointe is included with Deaconess Hospital.*

SPONSORSHIPS

Deaconess provided financial support to these organizations in FY12-13:

Academy of Innovative Studies	Evansville Police Dept. Foundation	Plaza Park Middle School
AIDS Resource Group (ARG)	Evansville Rescue Mission	Princeton High School
Albion Fellows Bacon Center	Evansville Soccer Club	Public Education Foundation (PEF)
ALS Association, IN Chapter	Evansville Sports Corp	PHI Air Medical
Alzheimer's Association	Evansville Trails Coalition	Pine Haven Health and Rehab Center
American Cancer Society	EVV/Vand Co Human	Plaza Park Cross Country
American Red Cross	Relations Commission	Boosters Ltd.
ARK Crisis Child Care Center	Evansville Zoological Society	Point Man
Arthritis Foundation	EVSC Foundation	Pulmonary Fibrosis Foundation
Arts Council of SW Indiana	First District Medical Society	Reitz Home Museum
ASIS Security	F.J. Reitz High School	Rotary Foundation of Evansville
American Society of	Fraternal Order of Police Lodge 73	Signature School
Safety Engineers (ASSE)	Friends of Mental Health	SMILE on Down Syndrome
Aurora, Inc.	Friends of Warrick County CASA	South Spencer High School
Better Business Bureau	Gibson General Health Foundation	Spencer County
Boonville High School	Gibson Southern High School	Chamber of Commerce
Bosse High School	Gilda's Club of Evansville	Spencer County Council on Aging
Boys and Girls Club	Girl Scouts of SW Indiana	Spencer County Fair, Inc.
Buffalo Trace Council, BSA	Goodwill Industries	St. Benedict Cathedral School
Burdette Park BMX Club	Green River Kiwanis	Streets Alive/WNIN
CAJE - Congregations Acting for	Habitat for Humanity	Susan G. Komen for the Cure
Justice and Empowerment	Hadi Shriners	SW Indiana Master Gardener Asc.
Carver Community Organization	Harmonie Hundred	SWIRCA
CASA	Harrison High School	Tales and Scales, Inc.
Castle High School	Henderson Area Arts Alliance	Team Guitar Lab
Cedar Hall School	Historic Newburgh, Inc.	Tecumseh High School
Central High School	Holly's House	Town of Newburgh
Chamber of Commerce of SW IN	Indiana Chamber of Commerce	Touch, Inc.
Chandler (IN) Elementary School	Inspiring Autism	Tri-State Business Group on Health
City of Evansville	Spectrum Families	Tri-State Multiple Sclerosis Asc.
cMoe	Ivy Tech Foundation	Tri-State Women Veterans
Colon Screening for Life	Jacobsville Area	Association
Community Marriage Builders	Community Corporation	United Caring Shelters
CureSearch for Children's Cancer	JDRF	United Mitochondrial Disease
Cystic Fibrosis Foundation	Junior Achievement of SW Indiana	Foundation
Daviess Community	Junior League of Evansville	US Green Building Council-SWIN
Hospital Foundation	Keep Evansville Beautiful	United Way of SW Indiana
Delaware Elementary School	Kiwanis Club of Historic Newburgh	University of Evansville Aces
Delta Sigma Theta Sorority	Kiwanis Club of North Side Eville	University of Southern Indiana (USI)
Easter Seals Rehab Center	Ladies Tri-State Classic	USGBC Southwest Branch
Eastland Mall	Lampion Center	Vanderburgh County Farm Bureau
Economic Development Coalition	Leadership Evansville	Vanderburgh
Evans Elementary School	The Literacy Center	Community Foundation
Evansville African-American	Leukemia and Lymphoma Society	Vanderburgh County Medical Society
Museum	Marian University	Vanderburgh Humane Society
Evansville ARC	Mater Dei High School	Vanderburgh Medical Alliance
Evansville Area	Mater Dei Marching Wildcats	Vanderburgh Medical Association
Community of Churches	Media Ministries Dream Center	Vantage Oncology
Evansville Area	Memorial High School	Department of Veteran's Affairs
Fundraising Council	The Mended Hearts, Inc.	Warrick County
Evansville Area H.R. Association	M.G. Robinson, Inc.	Chamber of Commerce
Evansville Association for the Blind	Mount Vernon High School	Warrick County
Evansville Catholic High Schools	Muscular Dystrophy Association	Community Foundation
Evansville Celebration of Diversity	National Fire Safety Council	Warrick County FOP
Evansville Christian Life Center	New Harmony High School	Warrick County Summer Musical
Evansville Courier and Press	North High School	Webster County (KY) High School
Evansville Day School	North Posey High School	Wesselman Nature Society
Evansville Fire Department	Oakland City University	Wesselman's Par 3 Golf Course
Evansville Kidney Association	Ohio Township Fire Dept.	West Terrace PTA
Evansville Museum of	Ohio Valley Colon and	Wood Memorial High School
Arts and Science	Rectal Surgeons	YMCA of SW Indiana
Evansville National Night Out	Orthopaedic Associates	Youth First
Evansville Otters	The Parenting Time Center	Youth Resources
Evansville Parks Foundation	Parkinson's Unity Walk	YWCA
Evansville Philharmonic Guild	Pike Central High School	



Deaconess

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