Deaconess Health System



CHNA 2019

Community Health Needs Assessment Warrick County, Indiana 2019-2021

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For questions regarding the Community Health Needs Assessment, please contact:

Deaconess Marketing Department, 600 Mary Street, Evansville, IN 47747

812-450-5000

CHNA@deaconess.com

An electronic version of the Community Health Needs Assessment is publicly available at www.deaconess.com/CHNA. Paper copies of the CHNA are available at zero cost. Email CHNA@deaconess.com to request a copy.

Report Completed May 2019

WARRICK COUNTY

Introduction

This report provides a comprehensive overview of the 2018 Community Health Needs Assessment (CHNA) conducted collaboratively by Deaconess Health System, St. Vincent Evansville Hospital, ECHO Community Healthcare, Vanderburgh County Health Department, United Way of Southwestern Indiana, and the Welborn Baptist Foundation. This represents the third community health needs assessment completed as a collaborative effort.

The chapters of this report provide an overview of the methods used to conduct the CHNA, summaries of existing health indicator data that was reviewed, primary data that was collected for purposes of the CHNA, and a description of the process and outcomes of a prioritization process to establish the health priorities that will drive the hospital's activities in the subsequent years.

About the Service Area

For the CHNA, the hospitals established the service area as being all zip codes in Warrick County and all people living in the county at the time the CHNA was conducted.



Source: Indiana Business Research Center, ESRI data and March 2010 ZIP code boundaries from Tele Atlas







St.Vincent SCENSION

About Deaconess Health System

Deaconess Health System is the premier provider of health care services to 26 counties in three states (IN, IL, and KY). The system consists of seven hospitals located in southern Indiana: Deaconess Midtown Hospital, Deaconess Gateway Hospital, The Women's Hospital, The Heart Hospital, The Orthopedic and Neuroscience Hospital, Deaconess Cross Pointe, and Encompass Health Deaconess Rehabilitation Hospital.

Deaconess Clinic, a fully integrated multispecialty group featuring primary care physicians as well as top specialty doctors, provides patients with consistent and convenient care. Additional components include a freestanding cancer center, urgent care facilities, a network of preferred hospitals and doctors, more than 30 care sites, and multiple partnerships with other regional health care providers.

Deaconess Gateway Hospital opened in January 2006 to address the growing need for medical care in the rapidly developing area between Evansville and Newburgh, Indiana. Over time, Deaconess Gateway Hospital expanded into the Deaconess Gateway Campus and is now home to physicians' offices, urgent care clinics, three specialty hospitals, and a variety of related medical services like infusion, surgery, lab and imaging. These facilities make accessing care easy and convenient for people living in and around Warrick County.

About St. Vincent Warrick

Since 1975, St. Vincent Warrick in Boonville, IN, continues to provide "The Care You Need… Close to Home" to the communities of Warrick, Spencer, and Pike counties. As a critical access hospital, they have 25 inpatient acute care beds, a 24/7 emergency department, a swing bed program, and a geriatric Serenity Unit for behavioral and mental health needs. St. Vincent Warrick is accredited by The Joint Commission, a national, independent, not-for-profit healthcare accreditation and certification organization.

Outpatient medical services include multispecialty medical care, all in one convenient location. St. Vincent Warrick is part of an integrated network of healthcare through St. Vincent Evansville and supports the tri-state region and southwest Indiana.



EXECUTIVE SUMMARY

To ensure insights into the health needs of communities within its service area and to provide guidance to the development of health promoting programs and services, St. Vincent Warrick and Deaconess Gateway Hospital conducted the 2018 Community Health Needs Assessment (CHNA). This report provides a comprehensive overview of the methods used to conduct the CHNA, summaries of data that were considered, and a description of the process and outcomes of a prioritization process to establish the health priorities that will drive the hospital's activities in subsequent years.

To conduct the CHNA, the hospitals pursued a diverse and comprehensive range of activities to collect and consider data that provided valuable insights for decision making. A foundational activity included the review of existing data that provided insights into the most pressing health needs of the hospitals' service area and the social, economic, and demographic characteristics of those living in the service area. Additionally, to ensure the consideration of community member insights into the health issues impacting their communities, the hospitals conducted a detailed survey among the general population and also among those participating in care and services throughout Indiana. Lastly, the hospitals conducted a series of focus groups that included community members and stakeholders representing organizations that provide services on the front lines of public health in their communities.

Subsequent to the collection of data, the hospitals conducted a prioritization process that involved the consideration of the insights gained during the CHNA activities and that resulted in the selection of local health priorities. **For Warrick County, those priorities include:**

- Substance Abuse and Alcohol Abuse
- Mental Health
- Chronic Health Conditions
- Access to Care

These four priorities provide an issue-oriented roadmap for the development of local programs, services, and initiatives that seek to improve the health of the local community. They are based upon an extensive and comprehensive CHNA process that considered data from a range of sources, that utilized a rigorous scientific process, and that was conducted in a participatory manner throughout that sought to include the voices of community members, stakeholders, and hospital leaders.

PRECEDING CHNA EFFORTS

2016-2018

In 2015, Deaconess Health System joined five other local health-related organizations, ECHO Community Healthcare, St. Mary's Health, United Way of Southwestern Indiana, the Vanderburgh County Health Department, and Welborn Baptist Foundation to plan for and administer a Community Health Needs Assessment (CHNA). Conducting a CHNA is a required component of the Affordable Care Act and serves as a way to evaluate the overall health of the community. The assessment identifies recurring causes of poor health then focuses resources to support and drive positive change in the identified behaviors.

Data was gathered in May and June 2015 from 12 focus groups, 17 "key informant interviews" and publicly reportable data such as community demographics, health behaviors, and health outcomes. Representation included social service agencies, education, law enforcement, public service, business and industry, government, non-profit organizations, and health care related organizations from both Vanderburgh and Warrick County.

After reviewing the data, our collaborative identified four main issues:

- Behavioral Health (including substance abuse, tobacco use, and mental health) both counties
- Exercise, Weight, and Nutrition both counties
- Maternal Child Health only Vanderburgh County
- Cancer (specifically breast and prostate) only Warrick County

Plans to address these causes of poor health included:

- Behavioral health services mapping and local survey
- 3-year grant initiative—Youth Mental Health First Aid training
- Coordinate area diabetes classes, grant projects, and activities
- Advocate for built environment features in local government
- Work with early childhood providers to educate parents on nutritious food for their toddlers and pre-school age children
- Coordinate messaging for use throughout the community regarding nutrition/nutritious choices for toddlers and pre-school age children
- Community education and increased screening opportunities for breast cancer
- Community education and increased screening opportunities for prostate cancer

The complete action plan and yearly progress reports related to the 2016 CHNA can be found on www.deaconess.com/CHNA.

SURVEY PROCESS AND METHODS

CHNA Overview: To conduct a comprehensive Community Health Needs Assessment (CHNA), the hospitals worked with a range of community and academic partners. The purpose of the assessment is to identify the significant health needs in the community and gaps that may exist in services provided. It also provides the community with information to assess essential health care, preventive care, and treatment services. This endeavor represents efforts to share information that can lead to improved access to care and quality of care available to the community, while reinforcing and augmenting the existing infrastructure of services and providers.

CHNA Activities and Methods

The CHNA began in 2017 and was completed in 2018, the results of which are reflected in this report. Table 1 provides an overview of the overall process and specific methods related to each CHNA activity. Within each respective section of this report, additional details regarding methods, participants, and measures are provided.

CHNA Partners

Conducting the CHNA necessitated collaboration with a wide range of public health and social service partners to ensure that diverse scientific and community-based insights were included throughout the process. Of particular importance was the inclusion of individuals who directly or indirectly represented the needs of three important groups: 1) those with particular expertise in public health practice and research, 2) those who are medically underserved, low-income, or considered among the minority populations served by the hospital, and 3) the broader community at large and those who represent the broad interests and needs of the community served.

Key partner organizations included:

- **The University of Evansville**. Faculty, staff, and students in public health areas collaborated with the hospital on the data-oriented aspects of the project.
- Indiana University School of Public Health. Faculty and students collaborated with the hospital throughout the survey process.
- **Indiana University Center for Survey Research**. Faculty and staff provided in-depth technical assistance and guidance throughout the survey process, and worked closely with the hospitals and the University of Evansville to field the community health survey.

Survey Process and Methods Continued

Key partner organizations cont.

- **Measures Matter, LLC**. Measures Matter is a community-based research consulting firm based in Bloomington, Indiana and Palm Springs, California. Measures Matter conducted an independent analysis of the survey data and also facilitated the prioritization process with the hospital and its partners.
- **County Health Departments**. Representatives of the Vanderburgh County Health Department were partners in the larger network of organizations and hospitals that worked to enhance consistency in statewide CHNA activities, particularly the CHNA Community Survey and focus groups. Additionally, given that the survey process was coordinated in conjunction with multiple other hospital systems and local organizations throughout the state, other health departments involved in the process included those from Tippecanoe, Clay, Fountain, Warren, Howard, Jennings, Lawrence, Madison, Randolph, Washington, Warrick, Hamilton, and Marion Counties.
- **Community Health and Social Service Organizations**. A wide range of community-based health and social service organizations collaborated throughout the CHNA process to consider data from the CHNA, make decisions regarding health priorities, and initiate considerations of subsequent actions based on the CHNA. Listings of those community partners are included in the Appendices section of this report (Appendix B) and also listed in the Prioritization Process section as applicable (Section 6).

CHNA ACTIVITIES	DESCRIPTION OF ACTIVITIES
Identification of the Service Population	Hospital staff worked together to identify the community served through a review of patient-related data and other geographic boundaries related to the hospital's service area.
Review of Existing Health Indicator Data	In collaboration with public health researchers, the hospital conducted a review of existing data and indicators relevant to this assessment. Subsequent to this review of data, key insights were incorporated into subsequent CHNA activities and considered during the selection of health priorities.
Community Health Survey	In collaboration with nine other hospital systems, health department representatives, community organizations, and faculty researchers from the University of Evansville and Indiana University Bloomington, a survey was developed and conducted to collect data from residents in the specific hospital's service area. The survey process included; a) a random sample that recruited proportionately from all zip codes in the service area and b) a convenience sample survey that sought to collect the same data from individuals seeking care and services at organizations.
Community Focus Group Discussions	Six community focus group discussions were held in the service area. The purpose of these focus group was to: a) discuss insights from the work of those in health and social service organizations, b) discuss the factors associated with ongoing health issues identified in their work, and c) to gather other local community input relevant to a compre- hensive consideration of the health needs of those counties and the service area on the whole.
Health Needs Prioritization Session	Hospital staff held a meeting of key stakeholders and local organizational leadership in order to review data from all activities conducted for the CHNA. Subsequent to a formal presentation and discussion of the data, attendees in the meeting participated in a nominal group process to identify the top health needs that would inform the development of the implementation plan.
Review of Resources and Partners	Based upon the results of the CHNA activities, a list of local resources and partnerships was reviewed and revised that would be relevant to addressing the needs identified via the CHNA and the subsequent implementation plan.

REVIEW OF EXISTING HEALTH INDICATORS

Introduction

This section of the report provides an overview of existing data and indicators that offer insight into the health and social issues of the service area. These data were used in a range of ways throughout the CHNA process, including:

- to inform the development of issues that would be further explored in the 2018 CHNA Community Survey,
- to guide specific analyses of data from the 2018 CHNA Community Survey,
- to provide data summaries and other insights to community members, organizational stakeholders, and hospital staff during CHNA related meetings and discussions, and
- as a foundation for the review of ongoing efforts and key decisions about the services offered by the hospitals.

<u>Data Sources</u>

To ensure consistency throughout the CHNA process of the hospitals in the service area, the review of existing data included the most recently available data related to the following community indicators:

- demographic characteristics of residents in the service area,
- social and economic characteristics of the service area,
- leading health outcomes,
- clinical characteristics of the service area, with a focus on access to care,
- quality of life indicators, and
- health-related behaviors and associated factors.

Data presented in this section of the report were sourced from the 2018 version of County Health Rankings & Roadmaps, a project of the Population Health Institute of the University of Wisconsin that is supported by the Robert Wood Johnson Foundation. Data also included those from the Indiana State Department of Health.

Throughout these data, indicators are presented for the county of interest, the state of Indiana, and the Top U.S. Performers (indicators that represent the top 10% best performing counties in the country). While comparisons across these data are valuable for identifying areas in a particular county where improvements can be made, such comparisons should always be made within the context of the vast differences that exist across the counties in the country.

Review of Existing Health Indicators Continued

Population Characteristics

Demographic characteristics of a particular region provide important insights for the development and delivery of health-related services and programs. Warrick County is largely homogeneous in terms of racial and ethnicity characteristics, evenly split with regard to gender, with approximately one-third of individuals living in areas considered rural. Warrick County's population of 62,498 persons is summarized in Table 2.

Table 2. Characteristics of Warrick County's Population

County Population Characteristics	Warrick County	Indiana
Population Size	62,498	6,633,053
% Below 18 years of age	24.3%	23.8%
% 65 and older	17.0%	14.9%
% Non-Hispanic African American	1.5%	9.3%
% American Indian and Alaskan Native	0.3%	0.4%
% Asian	2.5%	2.2%
% Native Hawaiian/Other Pacific Islander	0.0%	0.1%
% Hispanic	1.8%	6.8%
% Non-Hispanic white	92.6%	79.6%
% Not proficient in English	0%	2%
% Females	50.7%	50.7%
% Rural	29.30%	27.6%

Social and Economic Characteristics

Social and economic factors are well established as important determinants of health and well-being. For purposes of the CHNA, these factors provide valuable insight into the context of health and wellbeing indicators and offer a foundation for considering the manner in which a hospital's programs are connected to a wider social services network. The educational characteristics of Warrick County's population are slightly better than the state of Indiana's averages, although educational attainment in the county is below the top U.S. performing geographic areas. The county is also similar to the state average's regarding the indicators that are often closely associated with health outcomes, although rates of childhood poverty are lower when compared to the state and top U.S. performing areas. Table 3 provides a summary of primary social and economic factors in Warrick County.

Social and Economic Factors	Warrick County	Top US Performers	Indiana
High school graduation	90%	95%	87%
Some college	70%	72%	62%
Unemployment	4.10%	3.20%	4.40%
Children in poverty	9%	12%	19%
Income inequality	4.0	3.7	4.4
Children in single-parent households	23%	20%	34%
Social associations	10.7	22.1	12.3
Violent crime (per 100,000)	205	62	356
Injury deaths (per 100,000)	57	55	70

Table 3. Social and Economic Factors, Warrick County

Quality of Life Indicators

Self-reported rankings of overall health status, and the number of days in a given month individuals would rate their physical and mental health as being poor, offer important insights into the factors that often influence individuals to seek care or support, and share well documented associations with care outcomes. Additionally, low birthweight is commonly used as a gauge for the existence of multi-faceted public health problems. Warrick County performs quite well on each of these important indicators as is summarized in Table 4.

Table 4. Quality of Life Indicators

Quality of Life Indicators	Warrick County	Top US Performers	Indiana
Poor or fair health	16%	12%	18%
Poor physical health days	3.6	3	3.9
Poor mental health days	4.0	3.1	4.3
Low birthweight	8%	6%	8%

Health Outcomes

Common health indicators that provide insight into the general health state of a community include premature mortality, infant mortality, chronic disease (diabetes), infectious disease (HIV) and both physical and mental distress. On most indicators, Warrick County performs better than average for the state of Indiana. However, while these values place Warrick County within the middle quartiles of the state on most indicators, both the state and county have health outcomes that indicate a level of health worse than the top U.S. performing regions. Table 5 provides an overview of these leading health indicators for Warrick County.

Table 5. Health Outcome Indicators, Warrick County

Health Outcome Indicators	Warrick County	Top US Performers	Indiana
Premature age-adjusted mortality (per 100,000)	290	270	390
Child mortality (per 100,000)	40	40	60
Infant mortality (per 100,000)	5	4	7
Frequent physical distress	11%	9%	12%
Frequent mental distress	11%	10%	13%
Diabetes prevalence	11%	8%	11%
HIV prevalence (per 100,000)	55	49	196

<u>Clinical Characteristics</u>

Of particular importance to the hospital were data that help to assess and consider issues closely aligned with the nation's objectives of improving access to care, reducing health care costs, and improving both the proportion of the population that has health insurance (particularly children) and adherence to preventive screenings and chronic disease monitoring. Uninsured rates in Warrick County, while similar to the state average, are slightly above the top performing areas of the U.S.

Warrick County, based on the availability of primary care providers, ranks among the best counties in the state, however in terms of other providers the county fares worse than others. Other indicators related to preventive screening and chronic disease management are within the top ranges of both the state and nation. Table 6 provides a summary of these clinical characteristics of Warrick County.

Clinical Characteristics	Warrick County	Top US Performers	Indiana
Uninsured	8%	6%	11%
Uninsured adults	9%	7%	13%
Uninsured children	8%	3%	7%
Primary care physicians	700:1	1,030:1	1,500:1
Dentists	2,600:1	1,280:1	1,850:1
Mental health providers	2,720:1	330:1	700:1
Other primary care providers	1,389:1	782:01	1,367:1
Preventable hospital stays (per 100,000)	52	35	57
Diabetes monitoring	88%	91%	85%
Mammography screening	72%	71%	62%
Health care costs	\$10,806		\$9,992

Table 6. Clinical Care Characteristics, Warrick County

Leading Causes of Mortality

An examination of the leading causes of mortality provides valuable insight into the major health issues facing a community. Presented in terms of the rates of disease-specific death by 100,000 members of a population, these data serve as an indicator of the issues most likely to require significant attention from hospitals and other health and social service organizations.

While these data are mortality-specific, they also serve as an indicator of a community's morbidity given that many individuals live with these diseases for extended periods of time. They also provide a helpful guide to prevention-focused programs given that behavioral determinants of these leading health issues are fairly understood. Table 7 provides a summary of these indicators.

ICD 10 Description of Mortality Causes	Rates per 100,000 Population (Age- Adjusted)
ALL CAUSES	
Malignant neoplasms (cancer)	145.05
Malignant neoplasm of stomach	3.13
Malignant neoplasms of colon, rectum and anus	12.33
Malignant neoplasm of pancreas	8.24
Malignant neoplasms of trachea, bronchus and lung	35.42
Malignant neoplasm of breast	18.56
Malignant neoplasms of cervix uteri, corpus uteri and ovary	5.76
Malignant neoplasm of prostate	3.2
Malignant neoplasms of urinary tract	4.22
Non-Hodgkin's lymphoma	2.84
Leukemia	9.91
Other malignant neoplasms	38.88
Diabetes mellitus	14.69
Alzheimer's disease	43.59
Major cardiovascular diseases	218.65
Diseases of heart	172.68
Hypertensive heart disease with or without renal disease	2.56
Ischemic heart diseases	87.49
Other diseases of heart	82.63
Essential hypertension and hypertensive renal disease	7.05
Cerebrovascular diseases (stroke)	31.83
Atherosclerosis	2.32
Other diseases of circulatory system	4.77

Table 7. Mortality Indicators for Warrick County, 2016

Table 7. Mortality Indicators for Warrick County, 2016 - continued

Influenza and pneumonia	14.94
Chronic lower respiratory diseases	50.72
Peptic ulcer	0
Chronic liver disease and cirrhosis	6.10
Nephritis, nephrotic syndrome and nephrosis (kidney disease)	11.38
Pregnancy, childbirth and the puerperium	1.83
Certain conditions originating in the perinatal period	6.19
Congenital malformations, deformations and chromosomal abnormalities	0
Sudden infant death syndrome (SIDS)	0
Symptoms, signs and abnormal clinical and laboratory findings, not else- where classified (excluding SIDS)	4.77
All other diseases	160.09
Motor vehicle accidents	17.57
All other and unspecified accidents and adverse effects	16.55
Intentional self-harm (suicide)	8.65
Assault (homicide)	7.24
All other external causes	0

Behavioral Factors

For purposes of the CHNA, a range of leading health behavior indicators were assessed. Each of the selected indicators share important associations with leading causes of morbidity and mortality in the country. Table 8 provides an overview of the leading health behaviors that not only offer insights into the social/behavioral determinants of leading health challenges in Warrick County but also provide opportunities for the ongoing development and implementation of health and social service programs.

Table 8. Health Behaviors and Behavioral Outcomes, Warrick County

Health Behaviors	Warrick County	Top US Performers	Indiana
Adult smoking	16%	14%	21%
Adult obesity	32%	26%	32%
Food environment index	8.3	8.6	7
Physical inactivity	25%	20%	27%
Access to exercise opportunities	86%	91%	77%
Excessive drinking	18%	13%	19%
Alcohol-impaired driving deaths	17%	13%	22%
Sexually transmitted infections	207.7	145.1	437.9
Teen births	23	15	30

Table 9 also provides an overview of additional behavioral factors that are important for the context of the CHNA activities.

Table 9. Other Behavioral Factors, Warrick County

Other Behavioral Factors	Warrick County	Top US Performers	Indiana
Food insecurity	11%	10%	14%
Limited access to healthy foods	5%	2%	7%
Drug overdose deaths (per 100,000)	n/a	10	20
Motor vehicle crash deaths (per 100,000)	11	9	12
Insufficient sleep	33%	27%	36%

SUMMARY

A review of leading indicators related to the health and well-being of a community provides an important foundation for the remaining CHNA activities. These data offer insights into the factors underlying the health issues that are perceived by providers, organizational stakeholders, and community members as being among those needing priority attention. These data summaries were used during subsequent CHNA activities, receiving particular attention during the prioritization process that is described later in this report.

SURVEY METHODS

Purpose of the Survey

To collect primary data from residents of communities in the service area of Warrick County, a survey was designed, fielded, and analyzed. This section of the report includes a description of the survey methods and a summary of participants' responses to the survey.

Survey Development

To develop the survey used for the CHNA, the hospitals partnered with faculty from Indiana-based universities who had particular expertise in community-based survey research. Dr. William McConnell of the University of Evansville served as the lead researcher on the project, in partnership with Dr. Michael Reece and Dr. Catherine Sherwood-Laughlin (both of the Indiana University School of Public Health). The University of Evansville contracted with the Center for Survey Research (CSR) at Indiana University to administer this survey in two phases: phase I was conducted as a paper survey mailed to a random address-based sample and phase II was conducted as a paper survey administered by the hospitals to a convenience sample of their choosing. The survey was conducted with approval of the Institutional Review Board (IRB) of the University of Evansville.

Planning and development for the survey began in the winter of 2017. The university faculty joined a collaborative of eight major hospital systems that served populations in Indiana and Illinois. A goal of the collaborative was to align survey activities in order to increase cost-efficiency and to work toward the development of a data infrastructure that would be useful across the systems and also of enhanced utility to the health and social service organizations with which those hospitals partner on initiatives to improve health in their respective local communities.

Using a construct-based approach that identified the leading areas to be included on the survey, the hospitals and faculty developed a survey. The survey included measures that had been validated for use in similar projects by other researchers and additional measures that were developed by the partners for specific needs of this CHNA. The survey covered ten major areas. Table 10 provides an overview of the constructs covered in the survey and a description of the measures associated with each construct. A copy of the survey is included as Appendix A.

Table 10. Survey Constructs and Measures

Survey Constructs	Description of Measures
Demographics	This section included measures related to the socio-demographics of the survey participants, including: county of residence, age, gender, ethnicity, race, education, household income, employment, and number of adults and children in household.
Perceived Health and Well-Being	This section included a revised version of the U.S. Centers for Disease Control and Prevention's Health-Related Quality of Life measure. Items included the single-item HRQOL assessment of perceived overall health and additional assessments of physical health, mental health, and social well-being. Also included was a measure of overall life satisfaction and a measure of current level of stress.
Health Care Coverage and Relationships	This section included a single measure of whether the participant had health insurance or some other type of coverage for health care and a single measure of whether they had a current personal health care provider.
Health Care Engagement	This section included a measure related to the types of care with which the participant had engaged in the previous 12 months. A total of 14 specific types of health care engagement were assessed.
Health-Related Behaviors	This section included a measure that asked participants to self-report their participation in a range of health-related behaviors. A total of 11 health behaviors were assessed.
Health Care Resource Challenges	This section included measures related to the extent to which participants had found themselves in need of avoiding care due to a lack of fiscal resources. Specifically assessed was the extent to which participants had to forego three types of health care, including seeing a medical provider, filling a prescription, and securing transportation for a health purpose or appointment.
Felt Social Determinants	This section included measures to assess the extent to which participants felt the impact of 10 specific social determinants, including economics, education, community cohesion, policy, environment, housing, psychosocial, transportation, social, ecological, and employment.
Perceived Priority Health Needs	This section included a measure to assess participants' perceptions of the importance of 21 health issues to their local community.
Perceived Resource Allocation Priorities	This section included a measure to assess participants' perceptions of the extent to which 21 health issues were of priority for the allocation of resources in their local community.
Perceived Importance of Social and Health Services	This section included a measure to assess the extent to which participants perceived 20 different health and social service programs to be of importance to their community.

Sample Development

To collect data, two separate samples were accessed. One sample, described below, included a random sample of individuals representative of the service area. Additionally, the hospitals collaborated with health and social service organization partners to form a convenience sample that included those engaged in services.

Phase One Random Sample

The target population for Phase I of the 2018 Community Health Needs Assessment Survey consisted of noninstitutionalized adult residents, aged 18 years or older, in the catchment areas of the participating hospitals. Sampling was performed on a household basis using an address-based sample.

The faculty collaborated with the hospitals to determine catchment areas using county and zip code boundaries. Geographic areas that were shared between hospitals were reduced such that each geographic area was sampled one time.

Sampling was determined using a multistage sampling design. At the first stage, sample units were drawn randomly from an address-based sampling frame of each area. Sample frames were limited to residential addresses excluding P.O. boxes (unless marked in the sample frame as 'only way to get mail'), seasonal, vacant, throwback, and drop-off point addresses. At the second stage, a within-household respondent was selected by asking the adult with the most recent birthday to complete the survey.

To develop the sample area, a set of 2,223 address-based records representing the service population were purchased from Marketing Systems Group (MSG). MSG used proprietary sampling methods and provided assurance of appropriate and accurate coverage for the target population. The sample list delivered by MSG included postal address information, FIPS code (county designator), and appended demographic information for age, gender, Hispanic surname, Asian surname, number of adults at address, number of children at address, household income class, marital status, ethnicity, and home ownership status. Upon receipt of the sample, it was stored in a secure database created and maintained by the CSR and was reviewed and corrected for any clerical errors. Using these records, a recruitment sample was constructed for the hospital's service population.

Phase Two Convenience Sample

A phase two sample was also constructed by the hospitals and their community-based partners for purposes of collecting data from those likely to be missed in address-based recruitment. St. Vincent and Deaconess are committed to serving all persons, with special attention to those who are poor and vulnerable. For the CHNA, there was a concerted effort to reach experts in public health, professionals with special knowledge of the community health needs and those who can be the voice of the medically underserved and vulnerable populations. To reach these individuals, the community resource list from the 2016 CHNA was updated (Appendix B) and used as a reference to identify relevant organizations. Once identified, surveys were sent either electronically or by mail, to reach the target population.

Data Collection

Phase One Random Sample

The questionnaire was printed as a four-page booklet on a single 11" x 17" sheet with a fold in the center. Each questionnaire was printed with a unique, numeric survey identifier that matched a record in the sample. A separate sheet was folded over the questionnaire and printed with a cover letter, study information sheet, and return mailing instructions. The questionnaire packet was assembled in a 9" x 12" windowed envelope and included an $8\frac{3}{4}$ " x $11\frac{1}{2}$ " postage-paid, business reply envelope for survey returns.

The field period for the 2018 Community Health Needs Assessment Survey was April 2, 2018, through June 29, 2018. Each sampled address received up to two questionnaire attempts. The addresses were divided into four batches based on USPS pre-sort, and each batch was mailed one at a time over the course of a two-week period. The second questionnaire for each address was mailed approximately 4 weeks after the first questionnaire. The addresses of returned questionnaires were excluded from the lists for the second questionnaire attempt.

After the second questionnaire attempt, a postcard follow-up was reintroduced in hopes of increasing response. In addition to reminding people to mail in their completed questionnaires, the postcard also provided a website address that allowed people to take the survey online as a member of the secondary convenience sample.

Paper questionnaires were returned to CSR in postage-paid, business reply envelopes provided in the questionnaire packet. Completed survey returns were counted, checked for unclear marks, batched in groups of 50 surveys, and scanned into ABBYY FlexiCapture OCR software for data processing. CSR's scanning partner, DataForce (dba MJT, US), received the scanned survey images electronically and reviewed the data via ABBYY FlexiCapture data verification software to ensure quality control. Missing responses and multiple responses to a single item were flagged. The compiled data was transmitted back to CSR via a secure file transfer protocol (SFTP) server.

Phase Two Convenience Sample

The collection of data in the convenience sample phase utilized the same survey used in the random sample. For this phase of data collection the survey was available both in English and Spanish. Survey data for the convenience sample were collected between June 15 - July 6, 2018. All data from returned surveys, both online and paper versions, were sent directly to the IU Center for Survey Research in Bloomington, Indiana. Additionally, an online version of the questionnaire was programmed in the Qualtrics survey platform. During data collection at community-based organizations, the hospitals had the choice to use the online version of the survey (using a phone or tablet) or the paper-based survey. Once collected, data were shipped to CSR for scanning.

After the data collection period ended for the convenience sample, it was determined that a meaningful analysis of this county-level survey data was not possible given low numbers from specific counties. Therefore, data were considered in the aggregate from all counties in which surveys were returned. Throughout the results section, insights and comparisons from the convenience sample are included.

<u>Data Management</u>

All surveys were returned to CSR for scanning and organization. Data files were stored by CSR on a secure file server and processed using R statistical programming software. Respondent-provided counties and zip codes were cross-checked against the sample file. Discrepancies and misspellings were verified against the original scanned image of the response and, if reasonably similar, corrected prior to final data submission.

After data processing, identifiers to allow filtering by catchment area and weighting variables were added (only for the random sample). The final dataset was converted to a format for analysis in STATA statistical analysis software and transmitted to the researchers via Slashtmp, Indiana University's secure file transfer system.

Weighting of Samples

Weighting activities for the 2018 Community Health Needs Assessment apply only to the random sample. Two weighting adjustments were made to enhance consistency between the survey sample and the characteristics of the service population. The first adjustment was a base weight adjustment to account for unequal probabilities of selection within household. The second was a post-stratification adjustment to U.S. Census Bureau 2012-2016 American Community Survey five-year population estimates. The two weighting adjustments were multiplied to calculate a preliminary final weight for each catchment area. These preliminary weights were then trimmed and scaled so that the final weights summed to the number of respondents in each catchment area. Finally, we discuss incorporating weights in analysis of the survey data. Dataset preparation and weighting activities were conducted using SAS Versions 13.1 and 14.1 and Excel. American Community Survey data were obtained using American FactFinder (https://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml).

Survey Response Patterns

Regarding the random sample, of the 2,223 address-based records received during sample construction, 2,156 were deemed eligible for participation in the survey and received recruitment materials by mail. Of those households, a total of 291 returned a completed survey. The response rate for Warrick County was thus 13.5%. Table 11 provides an overview of survey responses by zip codes included in the service population.

County/Zip	Count of Respondent Households	Count of Households Assumed Eligible	Response Rate
Warrick	291	2156	13.50%
47523	3	26	11.54%
47537	1	10	10.00%
47601	62	481	12.89%
47610	30	184	16.30%
47613	6	73	8.22%
47619	3	51	5.88%
47630	179	1285	13.93%
47637	7	44	15.91%
47639	0	1	0.00%
47660	0	1	0.00%
Total	291	2156	13.50%

<u>Data Analyses</u>

Data analyses were conducted by Measures Matter, LLC, a research consulting group with expertise in community-based participatory research. Prior to analyses, Measures Matter staff consulted with the hospitals to develop a preliminary plan for the analysis of data and the presentation of results.

To retain the integrity of the phase one random sample and the methodological rigor offered by that sample, analyses were conducted separately for the phase one random sample and the phase two convenience sample.

SURVEY RESULTS

The summary of the survey results primarily reflects the phase one random sample unless otherwise stated. Throughout the summary, comparisons to the phase two convenience sample (at the statewide aggregate level) are also included where appropriate.

A total of 291 participants returned a completed survey from the phase one random sample. In this section of the survey, the primary presentation of results includes these 291 individuals from the random sample.

Additionally, a total of 324 individuals completed a survey during the convenience sample phase of the project. Given that analyses by county were not possible given limited data from certain counties, these data were analyzed to offer comparisons between the county-specific random sample and the convenience data collected across multiple counties statewide. In and where appropriate, commentary is provided in each section to highlight similarities and differences between the random and convenience sample data.

County of Residence. Of the 291 participants, 90.3% (n = 264) indicated that their primary residence was located in Warrick County. Although all households receiving the survey were located in Warrick County, some participants (9.6%, n = 28) refused to provide their county of residence or indicated that it was located in an adjacent county. Figure 1 provides an overview of the participants' reported county of residence.

Adults and Children in Household. Participants were asked to indicate the number of adults (18 years and over) and children (under 18 years) who lived in their household. Of the participants, 81.6% (n = 236) indicated that two or fewer adults lived in the household. Of those providing a response to the question about children in the household, the majority (54.4%, n = 158) indicated no children under the age of 18 years in the home. Some participants did report children in the home, with most (33.7%, n = 98) indicating two or fewer children and the remainder (7.3%, n = 21) reporting three or more children in the home.

A larger proportion of individuals (> 25%) in the convenience sample indicated the presence of three or more adults in the home and 17.9% indicated the presence of three or more children in the home. Participants in the convenience sample were largely women (80%).

Gender. Participants were asked to report their gender. More women participated in the survey than did men, and few refused to respond to the question about gender. Figure 2 provides an overview of participant gender. Most participants in the convenience sample were also women.



Figure 1. Participants' Reported County of Residence, by % of Participants



Figure 2. Reported Gender of Survey Participants, by % of Participants

Age. Participants were asked to provide the year in which they were born. Those data were then analyzed to compute the estimated age of the individual at the time the survey was returned. Figure 3 provides a categorical overview of the age of participants.



Figure 3. Reported Age of Participants, by % in Years

Race. Participants were asked to respond to a question regarding the race with which they identify. Participants were invited to select more than one race. The vast majority (94.7%, n = 276) indicated that they were of "Caucasian/White" race, with an additional 1.4% (n = 4) responding that they were "Black or African American" and the same number indicating their race as "Asian." Figure 4 provides an overview of the race characteristics and those indicating their ethnicity as Hispanic.

Ethnicity. Participants were asked whether they were of Hispanic, Latino, or Spanish origin. Less than one percent of participants responded in the affirmative.

Participants in the convenience sample were more diverse with regard to ethnicity and race, with approximately 6% reporting their ethnicity as Hispanic and 30.6% reporting their race as Black or African-American. Participants in the convenience sample reported incomes at levels indicating poverty, with over 50% reporting total household income of less than \$25,000 and 31.5% reporting income of less than \$15,000.



Figure 4. Reported Race and Ethnicity of Participants, by Category %

Household Income. Participants were asked to respond to a question regarding the total income of the household in which they lived (including all sources). Fourteen participants did not provide a response to this question. A low proportion of participants (12.2%, n = 63) reported total household income of less than \$35,000.00, slightly over one-quarter (26.2%, n = 77) reported income of between \$35,000.00 and \$74,999.00, with the majority of participants (56.5%, n = 161) reporting total household income of \$75,000.00 or more. Figure 5 provides a categorical summary of the reported household income of participants.



Figure 5. Reported Total Household Income, by Category %

Level of Education. Participants were asked to report their highest level of attained education based on specific categories. A large proportion of participants (41.5%, n = 121) reported having completed an associate's or bachelor's degree from a college or university and 22.1% (n = 64) reported having attained a graduate or professional degree. Others (13.9%, n = 41) indicated that they had a diploma or certificate from a technical or vocational school or that they had completed some college. In similar proportions, 16.6% (n = 48) reported having received a high school diploma or GED, and only 1.5% (n = 4) reported that they had some high school education but had not graduated. Some individuals (2.3%) chose "other" without clarification and six individuals chose not to provide a response to this question.

Employment. Participants were asked to describe their employment status. Most participants were employed full- or part-time (58.3%, n = 170) and only 3.0% (n = 9) described themselves as unemployed. Approximately one-fourth (24.0%, n = 70) were retired, 9.7% were "homemakers," and less than two percent reported being students.

Participants' Perceptions of Health and Well-Being

Participants were asked to respond to four questions that sought to capture their perceptions of their current health status. Participants were asked to provide an assessment of their overall health, their physical health, their mental health, and their social well-being. Additionally, participants were asked about their overall life satisfaction and their level of stress. While responses to each area assessed are described below, Figures 6, 7, and 8 provide a summary of the participant responses.

Overall Health. Participants were asked "Would you say that in general, your overall health is..." with five response options ranging from poor to excellent. Eight participants did not respond to this question (2.7%). Most participants rated their overall health as very good (35.6%, n = 104), excellent (22.8%, n = 66), or good (29.2%, n = 85). The remainder assessed their overall health as being fair (9.3%, n = 27) or poor (0.4%, n = 1).

Physical Health. Participants were asked "Would you say that in general, your physical health is..." with five response options ranging from poor to excellent. Despite the vast majority who reported their overall health as being very good or positive, participants differentiated their level of health more when being specific to their physical health. Less than one-quarter of individuals collectively rated their physical health as very good (12.5%, n = 36) or excellent (0.7%, n = 2). Larger proportions of participants rated their health as good (32.2%, n = 94), or fair (35.0%, n = 102), with the remainder rating their physical health as poor (19.2%, n = 56).

Mental Health. Participants were asked "Would you say that in general, your mental health is..." with five response options ranging from poor to excellent. The majority of participants rated their overall health as very good (46.2%, n = 134), excellent (25.6%, n = 75), or good (22.1%, n = 64). The remainder assessed their overall health as being fair (4.9%, n = 14) or poor (0.9%, n = 3).

Social Well-Being. Participants were asked "Would you say that in general, your social well-being is..." with five response options ranging from poor to excellent. The majority of participants perceived their overall social well-being to be less than good, with the largest proportion of all participants responding fair (46.0%, n = 134) and approximately one-fifth of participants (22.1%, n = 64) responding with poor. Approximately one-fourth of participants rated their social well-being as good (25.6%, n = 75), with the remainder responding with very good (4.5%, n = 13) or excellent (1.5%, n = 4).

Participants in the convenience sample largely perceived their overall health and physical health as being "good to excellent" in higher than anticipated proportions, with over 75% reporting such. In terms of those expressing poor or fair levels on the specific indicators of health, over 20% rated their physical health as such, 14.2% rated their mental health as such, and 31.1% rated their social well-being as poor or fair.



Figure 6. Participants' Perceptions of Health and Well-Being

Overall Life Satisfaction. Participants were asked to respond to a single question "overall I am satisfied with my life" with five response options ranging from strongly disagree to strongly agree. Figure 7 provides an overview of responses to this item.

Level of Life Stress. Participants were asked to rank their current level of life stress by responding to a single item "Please rank yourself on a scale of 1 to 10 where 1 means you have "little or no stress" and 10 means you have "a great deal of stress." Figure 7 provides responses of respondents who ranked themselves on this measure.

Participants in the convenience sample tended to report higher levels of stress, with 29.9% describing their stress as being in the top levels (greater than 8 on scale of 1-10). Regarding life satisfaction, 20.2% of those in the convenience sample disagreed with the statement "overall I am satisfied with my life."

Figure 7. Participants' Agreement with Life Satisfaction Item



Figure 8. Ranking of Level of Life Stress



Health Care Access and Engagement

Participants were asked to respond to a range of questions related to their current level of health care coverage and also asked to describe the types of engagement they had with the health care system in their community within the 12 months prior to the survey. Also assessed was whether participants had found themselves in situations within the past year that made it necessary to forego some level of health care based on a lack of financial resources or because they had to prioritize other matters.

Insurance or Health Care Coverage. Participants were asked "do you currently have insurance or coverage that helps with your health care costs?" Of the participants, the vast majority (96.9% n = 282) reported that they did have such coverage or insurance, while 1.9% (n = 5) responded "no" and one participant (0.2%) indicated that they were "unsure" about such coverage.

Current Personal Provider. Participants were asked "do you currently have someone that you think of as your personal doctor or personal health care provider?" Most participants indicated that they did have such a personal provider (91.8%, n = 267), while 8.0% (n = 23) responded "no."

Figure 9 provides an overview of the responses to the questions about insurance or health care coverage and the presence of a personal health care provider.



Figure 9. Participants' Reported Insurance and Personal Provider Characteristics

Of those participating in the convenience sample, 22.2% reported a lack of health insurance and 17.6% reported a lack of a personal provider.

Health Care Engagement. Participants were provided with a list of 14 health-related services and types of health care engagement and asked whether they had received or utilized each of those within the past 12 months. Table 12 provides a summary of the participants' responses, ordered from the highest to lowest levels of care engagement. (n = 291)

Type of Health Care Engagement	Received Past 12 Months (%)	Did Not Receive Past 12 Months (%)
Received a Routine Physical Exam	72.4	27.6
Filled a Prescription	71.5	28.5
Received Dental Care	70.9	29.1
Received Immunizations or other Preventive Care	44.5	55.5
Received Care at an Urgent Care Facility	22.1	77.9
Received Acute Care, Like for an Infection or Injury	21.8	78.2
Received Care for Chronic Disease	14.0	86.0
Received Care at a Hospital Emergency Room	10.6	89.4
Received Inpatient Care at a Hospital	8.5	91.5
Received Care Related to Family Planning	8.0	92.0
Received a Screening for Anxiety or Depression by a Medical Provider	5.8	94.2
Received Treatment for a Mental Health Diagnosis	4.7	95.3
Received Prenatal or Well-Baby Care	3.8	96.2
Received Treatment for Addiction	0.0	100.0

Participants in the convenience sample reported different patterns of health care engagement than did the random sample, in key areas. Rates of engagement in the convenience sample included: immunizations or preventive care (18.5%), routine physical exam (37.3%), using emergency rooms (15.4%), acute care (16.7%), chronic care (19.1%), emergency room treatment (15.4%), urgent care use (11.4%), dental care (38.3%), and filling a prescription (52.2%). Only 2.2% reported receiving treatment for addiction, and 6.5 percent reported receiving treatment for a mental health diagnosis, yet 12.7% reported being screened for depression by a medical provider. **Resources and Health Care Engagement**. Participants were provided a list of three types of health care engagement needs including seeing a provider, filling a prescription, and finding transportation for care and asked to indicate whether there had been a time within the past 12 months that they could not act upon that need because "they couldn't afford it or had to prioritize spending money on something else." Less than 20% of participants indicated that it had been the case that they prioritized something over their health care across the three types assessed. Figure 10 summarizes this data.

Regarding **seeing a medical provider**, 18.8% of participants (n = 55) indicated that they had a need to see a provider but did not due to other needs.

Regarding **needing to fill a prescription**, 9.3%, (n = 27) indicated that they had a need to avoid filling a prescription due to other needs.

Regarding **needing transportation for health care**, 3.1% of participants (n = 9) indicated that they had not been able to access transportation due to other needs.



"During the past 12 months, I needed one of the following but couldn't afford it or had to prioritize other things."

Figure 10. Participants' Reports of Resource Challenges and Health Care

Across all three areas, participants in the convenience sample reported fairly elevated levels of incidence of needing to forego care due to the need to prioritize other resources. Of those, 27.2% reported foregoing seeing a provider, 27.2% reported not filling a prescription, and 17.6% reported foregoing transportation for care due to other needs.

Personal Health-Related Behaviors

Also of interest was understanding the extent to which participants had participated in certain behaviors within the past 30 days. Considered were behaviors that were conceptualized as health promoting (e.g., behaviors perceived by the hospitals to be supportive of one's health and well-being) or health challenging (e.g., behaviors perceived by the hospitals to be challenging to one's health and well-being). Table 13 provides a summary of participants' self-reported behaviors.

In the convenience sample, the most frequently reported health promoting behaviors were getting plenty of sleep (43.2%), eating a healthy balanced diet (42.9%), and having blood pressure checked (38.3%). The most frequently reported challenging behavior was using tobacco (23.1%) and 8.3% reported the use of a prescribed opioid.

Health Promoting Behaviors	% Reporting Behavior	
Being Physically Active	59.0	
Getting Plenty of Sleep	63.2	
Eating Balanced Diet	60.9	
Checked Blood Pressure	38.6	
Tried to Reduce Stress	33.0	
Took Prescription for Mental Health	16.5	
Health Challenging Behaviors	% Reporting Behavior	
Used Tobacco	7.6	
Took Opioid Prescribed to Me	5.7	
Driving Intoxicated	0.4	
Took Opioid Not Prescribed to Me	0.0	

 Table 13. Participants' Self-Reported Health Behaviors Past 30 Days (n = 291)

Social Determinants of Health

Those conducting the CHNA were particularly interested in a better understanding of whether or not participants perceived that certain social issues (often considered to be determinants of health status) were impacting their lives. Participants were provided with a list of 10 statements and asked to report the extent to which that statement applied to them. Each statement reflected a particular social determinant of health.

The purpose of these items was to assess the extent to which participants "felt" specific characteristics of social factors known to influence health outcomes. To assess these, some items were worded in a positive way. For example, "I feel safe in the place where I live" is a positively worded item and those reporting "never" or "seldom" to that item are among those who have identified a social factor that could be acted upon in the health and social services infrastructure to work with an individual who has concerns about his or her housing situation. Negatively worded items like "I worry about being able to pay my rent or mortgage" are considered at the other end of the response options, with those responding "sometimes," "often," or "always" being among those who might benefit most from economic or employment assistance as ways to reduce health impacts.

Consistently across these items, there were six participants who did not respond to each item and those participants were not included in the summary provided. Table 14 provides an overview of the extent to which participants perceived those statements to be among those that applied to them.

<u>Highlighted in this table</u> are the social determinants with endorsement of 10% or greater that, in a typical social service setting, would indicate a need for further consideration, discussion, or triage.

Social Determinant	Item Assessed	Total Sample Responses
Positively Worded Social Determinant Items		Percent Reporting "Never" or "Seldom" Applies to Me
Social Ecology (n=290)	I feel those around me are healthy	4.2
Education (n=290)	I am satisfied with my education	5.5
Community Cohesion (n=291)	I make efforts to get involved in my community	30.2
Policy (n=290)	I vote when there is an election in my town	5.5
Environment (n=290)	I feel that my town's environment is healthy (air, water, etc.)	19.4
Housing (n=290)	I feel safe in the place where I live	7.2
Psychosocial (n=291)	I try to spend time with others outside of work	11.8
Transportation (n=290)	I have access to safe and reliable transportation	0.8
Negatively Worded Social Determinants		Percent Reporting "Sometimes," "Often," or "Always" Applies to Me
Economy (n=290)	I worry about my utilities being turned off for non- payment	3.5
Employment (n=290)	I worry about being able to pay my rent or mortgage	9.1

Table 14. Participants' Reports of Felt Social Determinants

In the convenience sample, participants were strikingly similar in their responses to the positively worded items as those in the random sample. However, those in the convenience sample were more likely to report worry about the economic and employment items, with 32.4% reporting worry about utilities being turned off for non-payment and 34.6% indicating worry about being able to pay rent or mortgage.

Importance of Community-Based Health and Social Service Programs

Participants were asked to provide perspective on the extent to which health and social service programs are important to their local community. During the survey, participants were provided with a list of 20 different programs that are often present in many communities. Participants were inconsistent with regard to the extent to which they provided an assessment of each program type. As a result, results from participants were used to calculate rankings of program endorsement.

Of the 20 programs, all were ranked as being either moderately or very important by more than 40% of participants. While these results do provide some insight into the types of programs perceived as most important in their local community, across the board these data suggest that in general, most community members perceive the general network of health and social service programs to be important as a whole.

However, considering these data in terms of those services that participants ranked as "very" important does provide valuable insights into those most valued. Table 15 provides a list of the extent to which participants rated a program type as "moderately" or "very" important, presented in order of highest to lowest endorsement. In this table, highlighted separately are those services ranked as "very" important by more than 50%.

Tuble 15. Endorsement of importance of community i rograf					
Community Programs	Moderately/Very	Moderately Important			
community i rograms	Important %	%	Very Important %		
Substance Abuse Prevention &					
Treatment (n = 279)	88.7	29.0	59.7		
Aging Services (n = 279)	88.3	48.2	40.1		
Physical Activity (n = 279)	88.3	38.0	50.3		
Walking Trails/Outdoor Space					
(n = 274)	85.9	41.1	44.8		
Mental Health Counseling (n = 281)	85.6	36.7	48.9		
Food Pantries (n = 275)	79.6	44.4	35.2		
Services for Women, Infants,					
Children (n = 285)	77.9	44.9	33.0		
Job Training/Employment Assistance					
(n = 283)	77.2	48.0	29.2		
Free/Emergency Childcare (n = 285)	76.0	38.7	37.3		
Nutrition Education (n = 280)	73.1	49.4	23.7		
Health Insurance Assistance					
(n = 288)	71.1	45.0	26.1		
Gun Safety Education (n = 283)	68.2	39.2	29.0		
Food Stamps/SNAP (n = 286)	65.3	42.8	22.5		
Financial Assistance (n = 286)	64.5	45.6	18.9		
Housing Assistance (n = 288)	62.9	42.1	20.8		
Transportation Assistance (n = 274)	58.3	45.8	12.5		
Family Planning (n= 276)	56.4	38.4	18.0		
Prescription Assistance (n =278)	55.6	39.0	16.6		
Legal Assistance (n = 278)	47.3	32.9	14.4		
Needle Exchange (n = 278)	42.3	26.2	16.1		

Table 15. Endorsement of Importance of Community Programs

Participants in the convenience sample were equally supportive of the importance of community-based social services, with over 50% of participants endorsing all services as important. However, particularly with services such as mental health counseling, substance abuse treatment, and assistance with housing and finances, participants in the convenience sample more strongly endorsed the needs for services with more than 50% endorsing them as "very" important.
Community Perceptions of Priority Health Needs

Important to development of the CHNA and its subsequent Implementation Plan was to assess the local health issues which community members perceived to be of importance. The hospitals developed a list of 21 different health needs that are common in many communities similar to Warrick County. Survey participants were asked to select five of those community health issues that they perceived to be among the most important for the hospitals and their partners to address.

Accompanying the list of health issues was a statement that guided survey participants in the selection process. The statement read "Below is a list of health issues present in many communities. Please pick the five that you think pose the greatest health concern for people living in your community." Table 16 provides a summary of the extent to which each health issue was selected as one of the top five issues by survey participants.

Attention in Warrick County (n = 291)	
Health Issue	% Selecting Issue as One of Top 5 Needing Attention
Substance use or abuse	69.4

Table 16. Priority Health Issues Selected by Participants as Being Among the Top 5 Most in Need of
Attention in Warrick County (n = 291)

Health Issue	5 Needing Attention
Substance use or abuse	69.4
Obesity	66.1
Chronic diseases like diabetes, cancer, and heart disease	54.4
Aging and older adult needs	34.2
Mental health	32.8
Tobacco use	31.3
Alcohol use or abuse	29.5
Environmental issues	29.0
Poverty	27.4
Child neglect and abuse	25.2
Assault, violent crime, and domestic violence	18.0
Injuries and accidents	14.7
Suicide	11.7
Disability needs	11.7
Food access, affordability, and safety	10.5
Homelessness	7.6
Dental care	6.6
Reproductive health and family planning	4.3
Sexual violence, assault, rape, or human trafficking	3.1
Infant mortality	1.8
Infectious diseases like HIV, STDs, and hepatitis	1.3

Community Perceptions of Priority Health Needs Continued

While participants were able to select from the full list of 21 health issues during the survey, it was decided to narrow down the priority issues to the top 50% during the community prioritization session. Figure 11 provides a graphical presentation of the top health issues shared during community meetings for purposes of informing future initiatives.

"Below are some issues present in many communities. Please pick FIVE that you think pose the greatest health concern for people who live in your community."

Local community health needs selected as a top 5 issue, % (n=291). Data reflects Top 11 issues from total list of 21 possible.



Figure 11. Most Frequently Endorsed Health Issues as Priority for Action

In the convenience sample, the top 10 issues reported as priority needs included: substance abuse (49.4%), food access (42.3%), mental health (31.2%), poverty (30.2%), chronic disease (28.4%), alcohol use (28.1%), obesity (27.5%), homelessness (25.6%), assault and violence (25.0%), and child neglect and abuse (21.6%).

Community Perceptions of Health Issues Needing Priority Resource Allocation

In addition to assessing the extent to which participants perceived specific needs as being among the most important for action in their community, participants were also asked to provide their perceptions of the extent to which those same 21 issues were also priorities for the allocation of resources in the local community. Participants were given a statement to consider prior to indicating their perceptions. The statement read "Previously you were asked to pick issues that pose the greatest health concern in your community. If you had \$3 and could give \$1 to help solve some of these, which are the three to which you would give \$1?"

As was the case with the health issues selected as priorities for action, it was decided to narrow down the priority issues to the top 50% during the community prioritization session. Figure 12 provides a graphical presentation of the top ranked issues that survey participants selected as priorities for the allocation of resources.

Previously you were asked to pick issues that pose the greatest health concern in your community. If you had \$3 and could give \$1 to help solve some of these, which are the THREE to which you would give \$1?



Top 10 Health Issues Selected as Priority for Resource Allocation, % (n=291)

Figure 12. Most Frequently Endorsed Health Issues as Priority for Resource Allocation

In the convenience sample, the top 10 issues reported as resource allocation priorities were highly consistent with their rankings of needs, except that aging was perceived as a top 10 priority for resources but not in the top 10 needs (the opposite was the case with alcohol use which was a need but not in the top 10 for allocation). The top 10 issues for resource allocation included: food access (31.8%), obesity (27.5%), substance abuse (25.6%), homelessness (23.5%), mental health (24.1%), poverty (21.0%), child neglect and abuse (19.8%), chronic disease (16.0%), aging needs (16.0%), and assault and violence (15.7%).

Comparison of Needs and Resource Priorities

While participants were asked to provide an assessment of priority needs and priorities for resource allocation as separate survey items, a comparison of those priority rankings provides helpful insights into the extent to which there is consistency between the two. Figure 13 provides such a comparison and highlights inconsistency between health issues that community members believed were a priority needing addressed and those that they believe should be a priority for the allocation of resources.

Top Health Issues Compared to Prioritization for Resource Allocation (n=291)



Figure 13. Comparison of Priority Needs and Resource Priorities

COMMUNITY CHNA FOCUS GROUPS

To provide for additional opportunities for community members to provide valuable insights into the decisions made during the 2018 CHNA process, the hospitals, in collaboration with other partner organizations and hospitals, held a series of focus group discussions.

These focus group discussions provided opportunities to gather community members, providers of local health and social services, and other stakeholders to review information, have open conversations about local health needs, and to offer suggestions for priority health topics that should be considered as the hospitals make decisions about their priorities and subsequent implementation plan.

This section provides an overview of the focus group discussions and the recommendations emerging from those discussions. Appendix B includes a listing of those participating in the focus groups.

Focus Groups

On two different dates in August 2018, August 27 and 28, six focus group discussions were held. Those discussions included participants from Warrick and Vanderburgh Counties. To ensure that broad perspectives were collected, each focus group included participants from a specific sector of the community's health and social services infrastructure. Those groups included: medical organizations, public service organizations, social service organizations (2 focus groups), businesses and corporations, and educational institutions.

Participants

A total of 65 community members participated in the focus group discussions. Additionally, each focus group included observers and facilitators from the hospitals and other organizations convening the meetings. Below is a summary of the number of participants for each focus group discussion, by the nature of the organizations they represented.

Focus Groups by Organizational Type	# of Community Members Participating		
Medical	21		
Public Service	2		
Social Services	29 (14 and 15 per group)		
Business	6		
Education	7		

Focus Group Methods

To conduct the focus group discussions, the facilitators applied a great deal of consistency in both the approach, process, and types of information shared with the community members. The process for the focus group discussions included the following activities:

- Introductions
- A description of the purpose of the discussion and ground rules
- A discussion of health issues within the county from the perspective of the community members
- The development of a list of health needs that the community members perceived as priorities based upon the discussion
- A voting process that sought to provide insight into the relative priority of each of the health issues from the perception of community members
- A voting process to indicate the priorities for which resources should be allocated

Outcomes

Figure 14 provides an overview of the priority health issues endorsed by the participants. These data are presented by topic and by the nature of each focus group's participants.

Figure 15 provides an overview of the level of endorsement for resource allocation by the participants. These data are presented by topic and by the nature of each focus group's participants.



Figure 14. Priority Health Issues Endorsed by Focus Group Participants



Figure 15. Resource Allocation Endorsements by Focus Group Participants



PRIORITIZATION PROCESS

To consider the CHNA data and to identify the most urgent health issues that would guide the hospital's future priority areas, a comprehensive prioritization process was conducted. Representatives of several community health organizations in the service area, including hospital staff, participated in a meeting to review data collected for the CHNA. A list of organizations from which representatives participated is included later in this section. A copy of the slides used during the presentation of data is included as Appendix C.

The session included the following activities:

- A review of the purpose of conducting the CHNA and reflections on decisions and actions taken in response to the 2015 CHNA.
- A review of data was presented by a representative of Measures Matter, LLC. It included a summary of existing health indicators, data from the CHNA survey, and data from the five focus groups.
- A nominal group process facilitated by Measures Matter, LLC to facilitate the group's selection of priority health issues for the 2018 CHNA. That process was conducted in the following way:
 - Participants were provided with the list of health topics that emerged as among those having the most support from existing indicators, survey data, and focus groups. That list of health topics is provided in Figure 16.
 - Participants were given the opportunity to add additional topics.
 - Participants were each provided with 5 "sticky dots" and asked to place their dots on the issues that they each felt were most in need of prioritization.
 - The "dots" on each topic were tallied and a discussion about the topics and any special considerations for each was held.

Participating Organizations

In addition to the two staff from St. Vincent Health and Deaconess Health who coordinated the session and the facilitator, 17 individuals participated in the session representing*:

Vanderburgh County Health Department	ECHO Community Healthcare
United Way of Southwestern Indiana	St. Vincent Health (7 participants)
Welborn Baptist Foundation	Deaconess Health System (6 participants)

* unless indicated, each organization had one representative participating

Resulting Priorities

As a result of both phases of the prioritization process, four issues received endorsement for prioritization for Warrick County.

Those issues included:

- Substance Abuse and Alcohol Abuse
- Mental Health
- Chronic Health Conditions
- Access to Care

A list of available community health resources was also reviewed as part of the process and the potential partners for addressing these needs is included as Appendix E.



Figure 16. Overlapping health issues that emerged from secondary data and the CHNA survey.

IMPLEMENTATION PLAN

Mental Health, Substance Abuse, Access to Care

From the four endorsed issues identified for prioritization, the group selected mental health, substance abuse, and access to care as our primary points of focus for the next CHNA period. Improvement in chronic health conditions should be a by-product of successful work in the other three areas.

The broad categories of **mental health**, **substance abuse**, and **access to care** were subsequently narrowed down to the following, more specific, action items. Subject experts and groups currently conducting work in these fields will come together by the end of calendar year 2019 to identify metrics and outcome measures as well as assign tasks for the three-year CHNA period.

Additionally, activities in these identified priority areas will coordinate with and support initiatives from the Indiana State Department of Health, Indiana Chamber of Commerce, Healthy Communities Partnership, Promise Zone, and local economic development and government institutions.

Mental Health

Create and conduct a <u>public relations campaign</u> with the following message: talk therapy is the best way to address mental health issues/concerns/conditions/illnesses. Work will include:

- Creation and public distribution of educational materials related to the different kinds of mental health providers and what they can and cannot treat
- Admission criteria for inpatient psychiatric care
- Ways to sustain or improve mental health while waiting for a scheduled treatment appointment

Mental health specific <u>education for primary care physicians</u> related to:

- Signs and symptoms of common mental illnesses/conditions
- Recommended medications
- Appropriate referrals for treatment
- Adverse Childhood Experiences (ACE) and their relationship to future health

Current partnering agencies/groups include:

Deaconess, St. Vincent Evansville, Southwestern Behavioral Health, ECHO Healthcare, Vanderburgh County Health Department, Brentwood Springs, Evansville State Hospital, Evansville Psychiatric Children's Center, Mental Health America Vanderburgh County, Youth First, Mayor's Mental Health Commission, Lampion Center, Evansville Central Library, Community Patient Safety Coalition, Vanderburgh County Medical Society, CAPE: Minority Health Coalition, USI, Southwest Indiana AHEC, Ivy Tech Community College, EVSC, Resilient Evansville, IU School of Medicine, Crisis Intervention Teams (law enforcement), and Evansville Catholic Schools.

IMPLEMENTATION PLAN

Mental Health, Substance Abuse, Access to Care

Substance Abuse

- Deaconess (The Women's Hospital) and St. Vincent Evansville (Hospital for Women and Children) will participate in the Indiana Perinatal Network's pilot program for perinatal substance use screening. The goal is to reduce the number of babies born with Neonatal Abstinence Syndrome (NAS) and decrease days in the NICU for babies born with NAS.
- Investigate the use of SBIRT (Screening, Brief Intervention, Referral to Treatment) as a drug and alcohol screening tool in primary care offices.
- Support the work of the Mayor's Substance Abuse Task Force.

Current partnering agencies/groups include:

Deaconess, St. Vincent Evansville, ECHO Healthcare, Southwestern Behavioral Health, Vanderburgh County Health Department, Brentwood Springs, Mayor's Substance Abuse Task Force, and Vanderburgh County Substance Abuse Council.

Access to Care — specifically transportation

- Identify and improve barriers to transportation for medically-related appointments and activities.
- Focus on the unique needs of residents in rural Warrick County
- Examine transportation options between Vanderburgh and Warrick Counties for medically-related appointments and activities, specific to organizations with services in both counties.

Current partnering agencies/groups include:

Deaconess, St. Vincent, Welborn Baptist Foundation, ECHO Healthcare, United Way, Tri-CAP

APPENDIX

Appendix A: Community Health Needs Assessment, Participant Survey Appendix B: Focus Group Participants and Notes Appendix C: Prioritization Session Slides/Presentation and Notes

Appendix D: Warrick County Resource List

	th Needs Assessment Junity Means a Healthier Me					
Who should fill out this questionnaire? We ask that the adult (18 years of age or older) in your household who had the <u>most</u> recent birthday complete this questionnaire.	9 Considering all sources, which of the following best describes your total household income before taxes fo 2017? (Select only one.)					
Instructions: Please mark your answers clearly in the boxes	Less than \$15,000					
using pencil or dark pen.Examples: 📗 🔀 🚔	\$15,000-\$24,999					
1 In which county do you live?	☐ \$25,000-\$34,999					
(Please print one letter in each box.)	S35,000-\$49,999					
	\$50,000-\$74,999					
2 What is the zip code of your residence?	□ \$75,000-\$99,999					
(Please print one number in each box.)	\$100,000-\$149,999					
	\$150,000 or more					
3 How many adults (18 years or older) live in your household, INCLUDING YOURSELF?	10 Which of the following best describes your current employment status? (Select only one.)					
INCLUDE everyone who is living or staying here for more than 2	Employed full time					
months. DO NOT include anyone who is living somewhere else for more than 2 months, such as a college student living away or	Employed part time					
someone in the Armed Forces on deployment.	Unemployed looking for work					
	Unemployed not looking for work					
4 How many children younger than 18 years of age live in	Unable to work due to disability					
your household?	Homemaker					
	Retired					
5 What is your gender? (Select only one.)	Student					
Male Female	11 Which of the following best describes the highest leve of education you completed? (Select only one.)					
6 In what year were you born? (Please print a 4-digit year.)	Some high school					
	High school diploma or GED					
Please answer both Question 7 about Hispanic origin and	Some college					
Question 8 about race.	Technical or vocational school diploma or certificate					
7 Are you of Hispanic, Latino, or Spanish origin?	Associate's degree					
Yes No	Bachelor's degree					
8 What is your race? (Select all that apply.)	Graduate or professional degree or beyond					
White	Other, please specify:					
Black or African-American						
American Indian or Alaska Native						
Asian	12 Would you say that in general: (Select only one.)					
Native Hawaiian or other Pacific Islander	Very Excellent good Good Fair Po					
Other, please specify:	· · · · · ·					
	Your overall I I I I I I I I I I I I I I I I I I					

	in general:	Very				Chronic care for a disease like diabetes or a disa
	Excellent		Good	Fair	Poor	Acute care, like for an infection or injury
	•	•		•	•	
Your physical health is						Immunizations or other preventive care Routine physical exam
Your mental health is						Prenatal or well-baby care
Your social	П		-	П		Care related to family planning
well-being is	4	Ц	ų	É.		Care at a hospital emergency room
						Care at an urgent care facility
How much do y statement: "In ;						Inpatient care at a hospital
(Select only one	C 1 1 1 1 1 1 1 2 1 1 1 1	in suus	incu with	in y nec		Filling a prescription
Strongly disa	agree					Dental care
Somewhat d	lisagree					Screening for anxiety or depression by a medica provider
Neither agre	e nor disag	gree				Treatment for a mental health diagnosis
Somewhat a	gree					Treatment for addiction
Strongly agre						behaviors have you participated in regularly (at le
On a scale of 0: or no stress" ar stress," how we during the past for numbers les	nd 10 mear ould you ra month? (F	ns you h ite your	ave "a gi average	level of	l of stress	days per week on average)? (Select all that apply.) I smoked cigarettes or used other tobacco I was physically active on a regular basis I ate a healthy balanced diet
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21	How often would you say that	the following statements apply to y	ou? (Sele	ct one answe	er for EACH	row.)	
			Never	Seldom S	Sometimes	Often	Always
			-	•	·	-	-
	I feel those around me are heal	thy (family, friends, and co-workers)					
	I worry about my utilities being	turned off for non-payment					
	I feel satisfied with my educatio	n					
	I make efforts to get involved in	my community					
	I vote when there is an election	in my town					
	I feel that my town's environme	nt is healthy (air, water, etc.)					
	I feel safe in the place where I li	ve					
	I try to spend time with others of	outside of work					
	I have access to safe and reliable	e transportation					
	I worry about being able to pay	my rent or mortgage					
2 3 4 5 6	concern for people who live in Food access, affordability, and safety Environmental issues Tobacco use Substance use or abuse	 in many communities. Please pick your community. (Select only five o 8 Sexual violence, assault, raghuman trafficking 9 Obesity 10 Chronic diseases, like diabecancer, and heart disease 11 Suicide 12 Infectious diseases, like HIV, and hepatitis 13 Poverty 	ut of all op be, or tes,	ptions 1 - 21. 14 Ho 15 Re far 16 Inf 17 Inj 18 Me 19 Ag 20 De) melessness productive h nily plannin ant mortalit uries and ac ental health ing and olde	nealth and g cridents er adult ne	d
23		pick issues that pose the greatest he e some of these, which are the THR					
1	 Food access, affordability, and safety 	8 Sexual violence, assault, rap human trafficking	e, or		melessness productive l		ч
2	Environmental issues	9 🗌 Obesity			nily plannin		
3	Tobacco use	10 Chronic diseases, like diabet	tes,	16 🗌 Inf	ant mortalit	ty	
4	Substance use or abuse	cancer, and heart disease		17 🗌 Inj	uries and ac	cidents	
5	Alcohol use or abuse	11 🛄 Suicide		18 🗌 Me	ental health		
e	Assault, violent crime, and domestic violence	12 Infectious diseases, like HIV, and hepatitis	STDs,	19 🗌 Ag	ing and olde	er adult n	eeds
7	Child neglect and abuse	13 Poverty		20 🗌 De	ntal care		
	_ end regree and aware	-			ability need	ls	

24 Below is a list of programs or services in many communities. Please mark how important these programs or services are for your community. (Select one answer for EACH row.)

	Not at all important for my community	Not very important for my community	Moderately important for my community	Very Important for my community
Nutrition education, like healthy cooking classes				
Physical activity programs				
Substance abuse prevention and treatment				
Needle exchange programs				
Mental health counseling and support				
Gun safety education				
Family planning services				
Walking trails and other outdoor spaces				
Aging and older adult services				
Assistance with filling a prescription				
Housing assistance				
Financial assistance				
Legal assistance				
Help getting health insurance				
Job training or employment assistance				
Transportation assistance				
Services for women, infants, and children (WIC)				
Food stamps or SNAP				
Food pantries				
Free or emergency child care				

Evaluación de las necesidades de salud de mi comunidad Mi comunidad es más saludable y por eso yo soy más saludable

¿Quién debe completar este cuestionario? Pedimos que el adulto (18 años de edad o mayor) del domicilio que <u>cumplió años más recientemente</u> llene este formulario. Instrucciones: Por favor, use un lápiz o un bolígrafo de tinta oscura para indicar sus respuestas claramente en las casillas. Ejemplos:	 9. Considerando todas las fuentes, ¿cuál de las siguientes opciones mejor describe sus ingresos totales para el 2017 antes de los impuestos? (Elija una sola opción) Menos de \$15,000 \$15,000-\$24,999 sos apor apor
 ¿En qué condado vive usted? (Escriba una letra en cada casilla.) ¿Cuál es el código postal de su lugar de domicilio? (Por favor escriba una letra en cada casilla.) ¿Cuántos adultos (18 años o mayor) viven en su domicilio, INCLUYÉNDOSE A SÍ MISMO? INCLUYA a todos quienes viven o han estado aquí por más de 2 meses. NO INCLUYA a quienes viven en otro lugar por más de 2 meses, como un estudiante universitario que vive en otro lugar o alguien que está en las Fuerzas 	 \$25,000-\$34,999 \$35,000-\$49,999 \$50,000-\$74,999 \$75,000-\$99,999 \$100,000-\$149,999 \$150,000 o más 10. ¿Cuál de las siguientes opciones mejor describe su estado de empleo actual? (Elija una sola opción) Empleado de tiempo completo Empleado de tiempo parcial Desempleado buscando trabajo Desempleado no buscando trabajo
Armadas en despliegue militar. 4. ¿Cuántos niños menores de 18 años viven en su domícílio?	 Incapaz de trabajar debido a discapacidad Amo(a) de casa Jubilado Estudiante
5. ¿Cuál es su género? (Elija una sola opción)	11. ¿Cuál de las siguientes opciones mejor describe el nivel más alto de educación que Ud. ha completado? (Elija una sola opción)
 Hombre Mujer 6. ¿En qué año nació? (Escriba un año de 4 dígitos.) Por favor, conteste tanto la Pregunta 7 sobre origen como la Pregunta 8 sobre raza. 7. ¿Ud. es de origen latino o español? Sí No 	 Alguna educación secundaria Diploma de secundaria o GED Alguna educación universitaria Diploma o certificado de instituto técnico o de formación profesional Grado de asociado Título de licenciatura Posgrado o título profesional o más Otro, por favor especifique:
¿Cuál es su raza o etnicidad? (Elija todas las opciones que se apliquen.) Blanco Negro, afro-estadounidense o afro-latino Asiático Indígena estadounidense, Indígena-latino o Nativo de Alaska Nativo de Hawái o de otra isla del Pacífico Otro, por favor especifique:	12. ¿Diría que por lo general: (Elija una sola opción) Excelente Buena Buena Regular Mala Su salud en general es

13. Con res su vida, Ud. para CADA f	diría que e					ser	rrante los últimos 12 meses, ¿cuál de los vicios siguientes médicos ha recibido Ud.? ja todas las opciones que se apliquen)
	Excelente	Muy Buena	Buena	Regular	Mala		Atención crónica para una enfermedad como la diabetes o una discapacidad
	•	▼	•	•	•		Atención aguda, como para una infección o una lesión
Su salud física es							Inmunización u otra atención preventiva
Su salud	_	_	_	_	_		Chequeo físico de rutina
mental es							Atención prenatal o control de niño sano
Su bienestar							Atención de planificación familiar
social es							Atención de sala de emergencia en un hospital
14. ¿Qué ta la siguie	nto está de nte declara						Atención en una instalación de atención de urgencias
	no con mi v						Atención de hospitalización en un hospital
Con	pletamente	en desa	cuerdo				Comprar medicamentos recetados
	tel todo de a		oucido				Atención odontológica
No	de acuerdo r	ni en des	acuerdo				Consulta para ansiedad o depresión por parte de un proveedor médico
	acuerdo en p						Tratamiento para diagnóstico de salud mental
L Con	npletamente	de acue	rdo		100		Tratamiento para adicción
clasifica último m casilla pa 16. ¿Actual ayude co (incluyer emplead Medicaio	on sus gast ndo seguro lor o cobert d)? (Elija una di	promed vor escrii inferiore e seguro os de se privado ura públ a sola op No e a alguie u provee	io de est ba un 0 e s a 10.) o cobern rvicios r o patroo ica come ción) en que c edor de s	tura que l n la prime tura que l nédicos cinado po o Medicar No sé onsidere s servicios	nte el ra e r el e o		nana en promedio)? (Elija todas las opciones que apliquen) Fumé cigarrillos o usé otro tabaco Fui físicamente activo con regularidad Tuve una dieta sana y equilibrada Dormí bastante Tomé un opioide o un narcótico que me fue recetado Tomé un opioide o un narcótico que NO me fue recetado Tomé un medicamento que me fue recetado para la ansiedad, la depresión u otro reto de salud mental Me mandé chequear la presión arterial Tomé alcohol hasta embriagarme
medicos	personal?	(Elija un	a sola op	cion)		Ē	Conduje bajo efectos del alcohol o de drogas
s s	ši 🗌	No		No sé			Tomé pasos para reducir mi nivel de estrés
20. Durante	los últimos 1 on uno de lo	2 meses,		ún momen			niembros de su familia con los que vive ras prioridades de gastos. (Elija una respuesta para Si No No se
Consultar a	un proveed	or médic	0				
Comprar me	edicamentos	s recetad	os				
Transporte	por razón de	e salud o	para una	consulta	médica		

-	1	
_	1	כ

21. ¿Con qué frecuencia diría que las siguientes declaraciones se le aplican a Ud.? (Elija un respuesta para CADA fila.)

	ma.)					Nunca	Raramen	te	A veces	A menudo	Siempre
Siento que las personas a mi alrededor están saludables (familia, amigos y compañeros de trabajo)											
Me preocupa que desconecten mis servicios públicos por no pagar											
Me siento satisfecho con mi educación											
Me esfuerzo por involucrarme en mi comunidad											
Voto cuando hay elecciones en mi ciudad											
Siento que el ambiente de mi ciudad es saludable (aire, agua, etc.)											
Me siento seguro en el lugar donde vivo											
Trato de pasar tiempo con otras personas fuera del trabajo											
Tengo acceso a transporte seguro y fiable											
Me preocupa poder pagar el arriendo o la hipoteca											
22		ontinuación hay asuntos que est crea que sean las mayores para									salud que
1		Acceso a comida, precios razonables y seguridad	8		Violencia sexual, as violación y tráfico hu	alto,	15 Salud reproductiva y				
2		alimenticia Cuestiones ambientales	9		Obesidad		16		Mortalidad infantil		
3		Uso de tabaco	10		Enfermedades cróni diabetes, cáncer y e del corazón		17		Heridas y accidentes		
4		Uso o abuso de sustancias	11		Suicidio		18		Salud mental		
5		Use o abuso de alcohol	12		Enfermedades contagiosas, 19 Envegecimient como VIH, enfermedad de necesidades de transmisión sexual y hepatitis mayores			des de adulto	s		
6		Asalto, delito violento, crimen y violencia doméstica	13		Pobreza 20				odontológica		
7		Abuso y negligencia de menores	14		No tener hogar		21		Necesida		
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2		alimenticia Cuestiones ambientales	9		Obesidad		16		Mortalidad infantil		
3		Uso de tabaco.	10		Enfermedades cróni diabetes, cáncer y e del corazón		17		Heridas y accidentes		
4		Uso o abuso de sustancias	11		Suicidio		18		Salud mental		
5		Use o abuso de alcohol	12		Enfermedades conta como VIH, enfermed	lad de	19		Envegecimiento y necesidades de adultos		s
6		Asalto, delito violento, crimen y violencia doméstica	13		transmisión sexual y hepatitis mayores Pobreza 20 Atención odontológica						
7		Abuso y negligencia de menores	14		No tener hogar		21		Necesida		

21. A continuación hay una lista de programas o servicios que existen en muchas comunidades. Por favor indique cuáles de los programas considera importantes en su comunidad, ya sea para otras personas o para Ud. mismo. (Elija todas las opciones que se apliquen para CADA fila O indique "Este programa o servicio no me importa a mí.")

a	Este programa o servicio es importante para mí porque fecta la salud y el bienestar e OTROS en mi comunidad.	Este programa o servicio es importante para mí porque afecta MI salud y bienestar PERSONAL.	Este programa o servicio no es importante para mí.	
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Educación alimenticia, como clases de cocina sa	aludable			
Programas de actividad física				
Prevención y tratamiento de abuso de sustancia	s 🗖			
Programas de intercambio de agujas				
Consejería y apoyo de salud mental				
Educación de seguridad de armas de fuego				
Servicios de planificación familiar				
Senderos y otros espacios para ejercicio al aire	libre			
Servicios sobre envejecimiento y para adultos m	ayores			
Ayuda para obtener medicamentos recetados				
Ayuda de vivienda				
Ayuda financiera				
Ayuda legal				
Ayuda para conseguir seguro de salud				
Capacitación laboral o asistencia profesional o la	aboral			
Ayuda de transporte				
Servicios para mujeres, bebės y niños (WIC)				
Cupones de alimentos o ayuda suplementaria (S	SNAP)			
Despensa de alimentos				
Cuidado infantil gratuito o de emergencia				

Monday, August 27, 2018

7:30 - 9 AM

Session 1 - Medical Organizations

Dr. Gina Huhnke Marlene Waller Scott Branam Chris Ryan Mark Puckett Beverly Walton Donna Culley Faren Levell Katy Adams Dr. Maria Del Rio Hoover Dr. Brent Cochran Sister Jane McConnell Julie Newton

Farrah Allen Nancy McCleary Michelle Parks Lisa Myer Dr. Ken Spear Sandee Strader-McMillan Gene Schadler Pamela Ford

Deaconess Deaconess Cross Pointe The Women's Hospital Brentwood Springs Comm Pt Safety Coalition Southwestern Behavioral Healthcare, Inc. Southwestern Behavioral Healthcare, Inc. Southwestern Behavioral Healthcare, Inc. St. Vincent EVV St. Vincent EVV

Deaconess

St. Vincent EVV St. Vincent EVV St. Vincent EVV Vanderburgh Co Health Dept ECHO Community Healthcare Evansville State Hospital IU School of Dentistry

Chief Med Officer, ED doctor
Director E.D.
Chief Admin Officer
CEO
CEO
Director
Director Child and Family
CEO
Director, Addiction Services
Medical Director - Peds
Pediatrician

Director of Medical Group Women/Child Outreach and Transport Coordinator Director of ED Director Strategic Operations Community Relations Health Officer CEO Superintendent Director of Dental Assisting

10 - 11:30 AM

Session 2 - Public Service

Allie Cole Mike Connelly Dept of Child Services Vanderburgh Co Evansville Fire Dept Family Case Mgr Supervisor Fire Chief

1 - 2:30 PM

Session 3 - Social Services (group 1)

Courtney Horning Kim Litkenheg Chris Metz Emily Reidford Davi Stein-Kiley Suzanne Draper Marge Gianopoulos Tracy Gander Helen Azarian Rebecca Sawyer Kayla McCay Lacy Wilson Lynn Kyle Sandee Strader-McMillan Smokefree Communities Smokefree Communities ECHO Housing Mental Health America Vanderburgh Co Youth First CASA Vanderburgh County Warrick County Cares Catholic Charities EVV Public Library Albion Fellows Bacon Center Albion Fellows Bacon Center Purdue Extension Lampion Center

ECHO Community Healthcare

Executive Director

VP Social Work Executive Director Ast. Dir of Programs Comm Outreach Services Librarian of Practice, Comm Health

Nutrition Education Program Executive Director CEO

CHNA Focus Group Attendance Roster

Tuesday, August 28, 2018

8 - 9:30 AM

Session 4 - Business/Corporation

Tim Hayden Susie Traylor Sara Garrett Mary Scheller Katie Burnett Lisa Chapman

- SWIN Chamber of Commerce The Women's Hospital Vectren Old National Bank Deaconess EVV Public Library
- VP and COO Director of HR Human Resources Human Resources Human Resources Human Resources

10 - 11:30 AM

Session 5 - Social Services (group 2)

Jennifer Jerger Amy DeVries Molly Elfreich Ron Ryan

RaShawnda Bonds Jaime Allen Carmen Vasquez Abraham Brown Tiffani Sinn Trulock Katie Reineke John Boggeman Monica Spencer John Phillips Derrick Stewart Alex Rahman Matthew 25 AIDS Resource CAJE Holly's House Boys and Girls Club

CAPE CAPE Evansville Latino Center Little Lambs EVV Public Library Evansville Christian Life Center SWIRCA and More Hope Central YMCA Salvation Army Medical Case Manager EVV Lead Organizer Forensic Interviewer Executive Director

Head of Minority Health Coalition student intern from USI Hispanic/Latino Outreach

Health Clinic Development Director

Executive Director

Dean, Health Sciences

Dean, School of Nursing

1 - 2:30 PM

Session 6 - Education

Cindy Moore Gail Lindsay

Ann Feldhaus Diana Butler Aleisha Sheridan Alysia Rhinefort Kathy Riedford Ivy Tech Community College Ivy Tech Community College

Easter Seals, Milestones Child DevelopmentDir of Children's ProgramsEVV/Vanderburgh Co School CorpDir of Health Services4C of Southern IndianaExecutive Director4C of Southern IndianaOutreach SpecialistUniversity of Southern IndianaSchool of Nursing

CHNA Focus Group Highlights - August 2018

Medical Group

Core issue – Trauma and unstable lifestyle lead to poor choices with lifelong health and societal impact.

Important notes:

- People assume they need medication. They ask their family doctor or pediatrician to prescribe medication when therapy is really the best choice. Only 30% of patients at Southwest Behavioral Health need meds. Local emergency departments report that everyone is on a pill to fix something.
- Legalizing marijuana in other states is affecting patients and staff who work in mental health. Therapists and doctors can't say it's illegal anymore. People come from other places where it is legal. Colorado is experiencing higher levels of psychosis in the years after legalization.
- 50% of patients at ECHO Health have a primary diagnosis of substance abuse with mental illness.
- Lack of public health spending in Indiana is a serious problem. The VCHD receives 1% of its total budget from the state of Indiana.
- STDs Syphilis has increased 500% in the past couple of years. So has TB, Hep A, and others.
- Obesity trauma and an unstable lifestyle contribute to being overweight. Fast food is cheap. Losing weight is not a priority because they are in crisis and trying to survive.
- Pregnant women who are addicted to drugs and/or alcohol are hard to identify (huge stigma attached to being pregnant and using drugs). Once they get in treatment, they are very successful.

Public Service Group

Core issue – System is not equipped to help all the people who need help. Generates responder fatigue.

- Evansville Fire Department has "lift assist." When dispatched by AMR ambulance service, firefighters go to a home to physically lift a 400+ pound person from the floor or other location into an ambulance. They have 10-15 lift assists per month. These are emergency medical situations only. The EFD put a stop to lift assist in non-emergent situations because those calls were impeding the ability to respond to fires.
- Infant fatalities are 95% due to unsafe sleep conditions. Almost all of those conditions involve a parent who is passed out or incapacitated from drugs and/or alcohol. Marijuana is the most common drug.

Public Service Group Continued

- People revived with Narcan by the fire department refuse to go to the hospital. Once they wake up, they claim to be fine and leave.
- Seeing the same people overdose, need lift assist, have DCS called to their homes, listening to the people continue to be in denial about substance abuse issues leads to responder fatigue. The fire fighters, police, and other public service workers don't feel like they are making a difference anymore. They lose compassion and are frustrated.
- Vanderburgh County Department of Child Services removed 550 children from their homes in 2017. Drugs and/or alcohol contributed to 62% of those removals.
- DCS had 873 active cases in Vanderburgh County on August 27, 2018. They have 20 assessment workers handling 300 requested assessments. They need 30 workers but cannot get people to stay.

Social Services #1 Group

Core issue – Poverty

- Suicide disparity In our region, middle-age white men are by far the most likely to die by suicide. Those aged 70+ are the second most likely group to die by suicide.
- Homelessness definitions the way we account for homeless people varies by social or community organization. Example: ECHO Housing uses Category 1 Homelessness (street homeless) while ECHO Health and the Evansville Vanderburgh School Corporation use McKinney-Vento guidelines to define homelessness. This categorization counts living in a hotel, motel, car, shelter, campground, and with other families in a "doubled-up" situation as homeless.
- The majority of street homeless people are men.
- Caregiver fatigue The turnover rate for clinicians working with the poor/disenfranchised/ underserved population is very high.
- Alcohol and marijuana are socially acceptable at some level. More parents, especially younger parents, are self-medicating with alcohol and marijuana. (This relates to unsafe sleep deaths.)
- Teenagers think smoking cigarettes is gross and most aren't interested in vaping. The cool thing now is Juul. "With its unique satisfaction profile, simple interface, flavor variety and lack of lingering smell, JUUL stands out as the vapor alternative." (Source, <u>www.juul.com</u>)

Business/Corporations Group

Core issue: Can't hire or retain enough quality workers to meet job openings/available positions

Important notes:

- Thousands of manufacturing jobs are available in the region but companies are struggling to get qualified workers. Some are considering waiving a marijuana drug screen because they need workers and the people applying can't pass the drug screen.
- Sitting at desks and doing repetitive manufacturing work leads to trouble with weight. Neither option generates aerobic exercise. It also causes overuse injuries.
- Diabetes, hypertension, and heart disease are prevalent in the work force.
- Middle-age women are taking FMLA the most. Reasons include caring for elderly parents, and/or a sick child or spouse. This age group also takes leave to manage anxiety, depression, and other stress-induced conditions.
- Many companies have employees who are retirement age and want to retire but can't because they need the company insurance, have to pay for raising grandchildren, or some other family situation.
- There are various levels of substance use and abuse in the work place throughout all education and salary ranges. This creates unsafe conditions, attendance issues, and morale problems.

Social Services #2 Group

Core issue: Lack of life skills and social support keep people in poverty.

- Many first generation Latino adults come to this region from very rural places. Most only have a second grade education from their home country. Learning English when you don't have a solid foundation in your native language is extremely difficult.
- Food is a serious need. So many families struggle with hunger and food insecurity. This is usually a result of poverty and low-paying jobs.
- Lots of elderly people struggle with food and nutrition.
- There are zero (Spanish) bilingual mental health providers in the area. (ECHO has bilingual doctors and nurses but not mental health technicians, psychologists, etc.)
- Senior/elder population needs guidance and social support to navigate all systems health care, social services, food, medicine, etc. Increase in opioid use and addiction in the elderly because they have so many doctors and specialists who prescribe medicine and they just take it because the doctor told them to take it.

Social Services #2 Group Continued

- Medicaid/Medicare will not cover dentures.
- Families in crisis cannot consistently make good decisions. The focus is on right now and 1 hour from now.
- Criminal history, no matter how minor, adversely affects people, especially those living in poverty. The existence of a criminal record keeps people from securing safe housing, employment, etc.
- The only type of sex education allowed in public schools is abstinence. State law (<u>IC 20-30-5-13</u>), concerning human sexuality or sexually transmitted diseases at accredited schools, requires educators to teach:
- Abstinence outside of marriage for all school age children
- Instill that abstinence from sexual activity is the only certain way to avoid out-of-wedlock pregnancy, sexually transmitted diseases and other health problems
- Be sure to teach the best way to avoid any sexually transmitted diseases or other associated health problems is to establish a marriage that is a "mutually faithful monogamous relationship."
- Abstinence only rules make it difficult for social service groups to educate kids on healthy relationships, "good touch, bad touch", sexual assault, molestation, and sexually transmitted diseases. Kids must have written permission from a parent/guardian to attend a presentation on anything related to sexuality.

Education Group

Core issue: Fragmented families are the root of poverty and its related outcomes.

- Child neglect is a bigger issue than child abuse.
- There are increasing rates of type 2 Diabetes in children, teachers, staff, and college students. It is difficult to find resources to help pay for supplies and teach the person how to manage their disease. Sometimes supplies are so expensive that people just don't treat their diabetes.
- Intervention is needed for children less than age 5. Trauma in the first 3 years of life can alter formation of the brain.
- A lot of older students, including college, who are referred for mental health counseling do not attend. They are afraid of the associated stigma and decide to self-medicate instead of get treatment.
- Indiana regulations related to abstinence only sex education and the requirement of a signed permission slip for outside agency presentations disproportionally affect the students who need this education the most. Students in challenging lifestyles are the least likely to return a signed permission slip.

Education Group Continued

- When you are in a crisis, you are in survival mode. Navigating multiple complex systems is too hard.
- Children need stability. Without it, they suffer the most.
- More social support is needed for kids, adults, and the elderly.
- There are so many family models (grandparents/relatives raising kids, parents in jail, single mom, generational poverty, foster homes, step-families, multiple children from multiple partners, etc.) that one type of support will not work for everyone.
- Pediatricians and family doctors need more training on how to recognize trauma (and its lingering effects) in children. Also, parents aren't always honest with the doctor.
- Children who are prescribed medication, usually for a behavioral issue, experience weight gain. The doctor prescribing the medicine is generally not a mental health specialist and inadvertently starts an obesity cycle.
- We need to meet people where they are. Get employees who look like and relate to the target audience. Build trust.



Appendix C: Power Point Presentation from Prioritization Session

Community Health Needs Assessment Prioritization Meeting

WARRICK COUNTY September 12, 2018

Welcome, Introductions, and Reflection

Purpose of Prioritization Session

Review of 2016 CHNA

Introduction to the CHNA Data

Types of Data We Will Consider Today:

- Existing Data About our Community (e.g., city, county, regional health data)
- New Data Collected from Residents of our Community
 - 2018 CHNA Survey
 - Focus Group Data

Collectively, these data provide important information about the health of our community that will help us to make recommendations about the services and programs of St. Vincent Evansville and Deaconess Midtown.

Brief Overview of Existing Health Data in Warrick County

What Do We Know about Health in Warrick County?



Challenging Health Issues in Warrick County

- Substance Abuse. Warrick county is among those in Indiana continuing to experience significant challenges due to substance abuse and its contributions to both mortality and morbidity.
- Alcohol Abuse. Particularly among men, Warrick County struggles with emergency room visits and hospitalizations related to alcohol abuse.
- *Smoking*. Warrick County continues to struggle with elevated rates of smoking during pregnancy.
- *Suicide*. Warrick County ranks in the bottom half of the state for suicides, with particular concerns among women.
- **Respiratory Distress**. Warrick County has elevated rates of respiratory distress associated with poor air quality.

Health Care Delivery Issues in Warrick County

- Access to Health Care
 - Uninsured rate is lower in Warrick than Indiana as a state.
 - Warrick County ranks among the best in the state for availability of primary care providers.
 - Warrick County ranks among the top half of the state for availability of dental care providers.
 - Warrick County struggles with the availability of mental health providers, ranking in the bottom of the state.

Other Social Service and Public Health Issues in Warrick County

Issues Related to the Social and Public Health Infrastructure:

- Access to recreational and physical activity facilities (natural and built) is high in Warrick County, and physical activity rates among adults are among the best in the state.
- County mirrors other urban areas with regard to sexual and reproductive health, with elevated rates of STI and teen births.
- Data suggests ongoing challenges related to alcohol use (e.g., DUI arrests, impaired driving deaths, adults reporting excessive alcohol use).



2018 CHNA Survey

- Survey conducted by St. Vincent and Deaconess in collaboration with other hospitals throughout Indiana.
- Researchers from Indiana University Bloomington and the University of Evansville helped to design the survey and the survey process.
- Data were collected in early 2018 by the IU Bloomington Center for Survey Research.

2018 CHNA Survey

In early 2018:

- Approximately 2,000 households in Warrick County were randomly selected.
- Each household received a survey in the mail.
 - Asked to be completed by adult (18 or over) who had most recent birthday.
 - Mail back to IU Bloomington in postage-paid envelope.
- Households that did not respond received a second survey.
- Warrick County received a total of 291 completed surveys.

Additionally, Deaconess and St. Vincent collected data via the survey from individuals seeking services in community-based settings. Those will be shared as well in a broad summary.

Community-Based Data Collection

- Additional surveys collected from 324 individuals throughout the state.
- Collected in both English and Spanish.
- Collected in a range of venues that serve disenfranchised community members and that provide valuable social and health services.
- In some sections of this presentation we will reference points from this data.

2018 CHNA Survey

The survey asked participants to provide information related to 9 major areas:

- 1. Their demographic characteristics and characteristics of their household.
- 2. Perceptions of their health and well-being.
- 3. Their health care coverage and relationships with the healthcare system.
- 4. Types of health services they received over the previous year.
- 5. Characteristics of their health-related behaviors over the previous month.
- 6. Their perceptions of the social factors that challenge their well-being.
- 7. Health issues that they perceive as a priority for their community.
- 8. Health issues that they perceive as important for the allocation of resources.
- 9. The types of programs and services they think are important to their community.





About the survey participants












About Their Health and Well-Being







About Their Health Care Coverage and Access







About Their Health Behaviors









Perceptions of Priority Health Needs



Convenience Sample Priorities

- Common priority needs between the main survey and the community-based data.
- Community-Based Needs and Priority Resource Allocations Included in Top 10:
 - Homelessness
 - Assault, Violent Crime, Domestic Violence
 - Higher Ranks for Mental Health
 - Food Availability Highest Priority for Resource Allocation

Community Focus Group Input on Priorities

Deaconess and St. Vincent conducted focus group meetings to collect additional community member perceptions of community health priorities.





ondary Data and Indicators	Priorities from Primary Survey Data	
Substance Abuse	Substance Abuse	
Environmental Issues	Environmental Issues	
Violence	Assault, Violence	
Chronic Health Conditions	Chronic Health Conditions	Obesity
Tobacco Use	Tobacco Use	Child Neglect
Alcohol Use	Alcohol Use & Abuse	Disability Needs
Mental Health	Mental Health	Aging Issues
	Environmental Issues Violence Chronic Health Conditions Tobacco Use Alcohol Use	Substance AbuseSubstance AbuseEnvironmental IssuesEnvironmental IssuesViolenceAssault, ViolenceChronic Health ConditionsChronic Health ConditionsTobacco UseTobacco UseAlcohol UseAlcohol Use & Abuse

Questions and Answers

The Prioritization Process

Goal: Select the FIVE health issues that you think are the highest priority for Warrick County.

- 1. 5-10 minutes: Brainstorm and listing of NEW potential priority issues (based on data and your own insights). *We will write those on flipcharts along with the ones already highlighted.*
- 2. 5 minutes: Apply priority dots (5 per person) to the issues YOU perceive as highest priority.
- 3. 10 minutes: Discussion of the top 5 and listing of considerations for each.

Next Steps

CHNA Prioritization Process

September 12, 2018 in Room 107A of St. Vincent Evansville Medical Arts Building

Attendees:

Lisa Maish, Deaconess Lisa Myer, St. Vincent EVV Ashley Tenbarge, St. Vincent EVV Lori Grimm, Deaconess The Women's Hospital Dr. Ken Spear, Vanderburgh County Health Department **Jill Buttry, Deaconess** Andrea Hays, Welborn Baptist Foundation Amy Canterbury, United Way of SWI Dr. Chad Perkins, St. Vincent EVV Sandee Strader-McMillen, ECHO Health Pam Hight, Deaconess Janet Raisor, St. Vincent EVV Dr. Maria Del Rio Hoover, St. Vincent EVV Sabrina Jones, St. Vincent EVV Scott Branam, Deaconess Cross Pointe Ashley Johnson, Deaconess Jenna Alvia, St. Vincent Warrick Dr. Carrie Ann Lawrence, IU School of Public Health - Facilitator

Top 3 identified health needs for Vanderburgh County

Substance use/abuse, mental health, poverty (emphasis on food insecurity)

Top 3 identified health needs for Warrick County

Mental health, substance use/abuse, access to care (specifically transportation)

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Risa Myer	812-485-1504	ST. Vincent	Community Relation	1 P
Ashley Tenbarge	812-485-4691	St. Vincent	Community Relations	They
Loei, Gramm	8(2-46+8435	The Women's Hopel	el Permatal Signing	Pre
KonSpear MD	812-935 2400	VCHD	Wealth Dept	ff
Jill Buttry	812-430-4962	Deaconess	Nusing Admin	gie
Andrea Hays	812-437-8260	Wellborn Baptist 7	an torne tring Leonomin	2 Ander
Amy Canterbury	812,421,7480	United Way SWI	Pres SCED	an
Charl Perkins	812 325 4069	SVEM6	Admin	K
Sandre Strader McMilley	82-436-0215	ECHO	Admin	Dan
Pam Het	812-450-7571	Jamos	PC Merketzy	Van.
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Resource Name	Local Address	Phone Number	Website	Topic Area
Boon Township Trustee	107 W. Locust St. Historic courthouse Basement Boonville, IN 47601	812-897-0867		Social Determinants of Health
Brentwood Springs	4488 Roslin Road Newburgh, IN 47630	812-965-6169	www.brentwoodsprings.com	Access to Health Services
Deaconess Gateway Campus	4011 Gateway Blvd, Newburgh, IN 47630	812-450-5000	www.deaconess.com	Access to Health Services
Hope Central	304 North 2 nd Street, Boonville, IN 47601	812-897-4910	www.encounteringhopeminist ries.com/	Social Determinants of Health
Purdue Extension – Warrick County	Courthouse, 107 W. Locust, Suite 111, Boonville, IN 47601	812-897-6101	https://extension.purdue.edu/ Warrick	Social Determinants of Health
Studio Bee Community Youth Center	120 Flint St, Boonville, IN 47601	812-897-5378	http://www.studiobee.org	Social Determinants of Health
St. Vincent Warrick Hospital	1116 Millis Ave. Boonville, IN 47601	812-897-4800	www.stvincent.org/Locations/ Hospitals/Warrick	Access to Health Services
TRI-CAP	499 West State Route 62 Boonville, IN 47601	812-897-0364	http://www.tri-cap.net	Social Determinants of Health
Warrick County Cares	C/O Youth First, 111 SE Third St. Evansville, IN 47708	812-421-8336	www.warrickcountycares.org	Social Determinants of Health
Warrick County Health Department	107 W. Locust St. Historic Courthouse, Suite 301, Boonville, IN 47601	812-897-6105	https://warrickcounty.gov/ health-department	Access to Health Services
Warrick County WIC Program	1116 Millis Ave. Boonville, IN 47601	812-897-4182	www.wicprograms.org	Maternal, Infant, Child Health
WATS Transportation	Ride Solution, 1001 East Main Street Washington, IN 47501	812-254-3225	https://ridesolution.org/wats	Social Determinants of Health