## 812-450-7681 or 1-800-967-6795

# **Deaconess RN OnCall**



JD YOU KNOW that as a Deaconess employee, you and your immediate family have access to Deaconess RN OnCall?

RN OnCall is available **24 hours a day, 7 days a week,** including holidays. Our registered nurses field a variety of health care questions, from the minor to the very urgent. If you aren't sure if you should call your doctor or seek medical help for a particular problem, you can call our RN OnCall, and she will use a medically preapproved set of guidelines and tell you what level of care you need, if any.

This can save you time and money by avoiding an emergency room visit for a problem that could be addressed by your doctor. Or it could prevent you from waiting to see a doctor when it is a more urgent matter that should be taken care of in the emergency room. This can be particularly helpful if you are traveling—iust call our toll-free number at 1-800-967-6795.

**Here are a few examples** of situations in which RN OnCall could help:

- You've been out working in the yard and notice that you have what you think is a bug or spider bite. The area is very red, painful, and it's starting to swell. You are also starting to itch all over. What should you do?
- You've been battling a cough and cold all week. It's Friday evening, and the doctor's office is closed. You're running a temperature now, and the cough has worsened to the point that your chest hurts when you breathe deeply. Should you tough it out until Monday and see if you feel better?
- You are on vacation in Florida and step on a jelly fish. It hurts. Call us, and we can give you care advice and perhaps keep you from spending your vacation time and money at an urgent care or ED.
- Your son/daughter is away at college and is ill or has a health care question. Again, our services extend to them.

We look forward to **serving your health care needs** through the Deaconess RN OnCall program. Call us any time at **812-450-7681 or 1-800-967-6795**.



# Where to Go...

	MD office	<b>Urgent Care</b>	Emergency Room
Animal Bites	*	<b>✓</b>	<ul> <li>Sudden loss of</li> </ul>
Stitches	*	✓	consciousness
X-ray	<b>*</b>	✓	<ul> <li>Signs of heart attack (sudden/severe chest pain or pressure)</li> </ul>
Back pain	✓	✓	Signs of stroke (numbness)
Mild Asthma	✓	✓	of face, arm or leg on one side of body, difficulty
Headache/Migraine	$\checkmark$	✓	talking)
Sprain, Strain	✓	✓	<ul><li>Severe shortness of breath</li><li>High fever with stiff neck,</li></ul>
Nausea, Vomiting	✓	✓	mental confusion, and/or difficulty breathing
Bumps, Cuts, Scrapes	✓	✓	<ul> <li>Coughing up or vomiting blood</li> </ul>
Burning with Urination	$\checkmark$	✓	• Cut or wound that won't
Cough, Sore Throat	✓	✓	stop bleeding
Ear or Sinus Infection	✓	✓	<ul><li>Possible broken bone</li><li>Poisoning</li></ul>
Eye Swelling, Redness	✓	✓	Stab wound
Minor Allergic Reaction	✓	✓	<ul> <li>Sudden, severe abdominal pain</li> </ul>
Minor Fever, Colds	✓	✓	Trauma to the head     Suicidal facilings
Rash, Minor Bumps	✓	✓	<ul><li>Suicidal feelings</li><li>Partial or total amputation</li></ul>
Vaccination	✓	✓	of limb

Check with provider; these services may be available.

### **DEACONESS URGENT CARE LOCATIONS**

#### **North Park**

4506 First Avenue, Evansville 812-428-6161 Monday - Friday • 8:00 AM - 8:00 PM

### **Gateway**

10455 Orthopaedic Drive, Newburgh 812-858-2100 Monday - Friday • 8:00 AM - 8:00 PM Saturday - Sunday • 8:00 AM - 8:00 PM Saturday - Sunday • 8:00 AM - 6:00 PM

Please note: Non-emergency visits to the emergency room (ER) are subject to additional fees.